

# Staff Personal Development



Available  
Fully Funded



Flexible  
Self Paced



Remote  
Learning



Tutor Lead

## STAFF AND PERSONAL DEVELOPMENT

It has been clearly demonstrated that the link between successful business and staff satisfaction is linked.

The investment a company provides for staff development includes:

- Better staff retention
- Talent acquisition is easier
- Staff motivation improves
- Harness the talent within is cost effective

## Courses Include:

- Improve your Soft Skills,
- Conflict Management and Resolution,
- Team Leadership,
- Effective Team Building
- How to Influence People,
- Customer Service
- Introduction to Assertiveness
- Influencing people
- Deliver Confident Business Presentations
- Networking skills
- Understanding Business Finances
- How to build a Budget
- Understanding and implementing KPI's