Training: Managing Data Management (Ref DM-D01)

Date: Autumn 2020 (Or on request)	Location: Online	Cost: 9.500 DKK
Objective	To provide tools for managing and optimizing data management processes. To develop sourcing, processes and system strategies.	
Format	Online training: Webinar with discussions and exercises. Some of exercises will potentially be submitted electronically for post-course review and feedback by the teacher. Participants are welcome to submit or bring their own cases, examples and questions.	
Teacher	Anders Mortin, TriTiCon	
Target Audience	Sr Data Managers, DM team leads, Functional Managers and Line Managers with DM as an area of responsibility who are looking to develop their capability to lead and develop a DM unit and/or improve sourcing and oversight capabilities.	

Course scope	Day 1
	
	1. Current and future DM – Trends, challenges and changes
	    i. Business (organizational, trial designs, sourcing)
	    ii. Regulatory focus and expectations
	    iii. The role of data management, key skills, processes, technology
	2. Data Management Business Planning
	    i. The role of a department/team business plan
	    ii. Suggested components and considerations
	3. Action planning – Part I
	    i. Facilitated work / team-work with individual example/case/challenge (If preferred, a case will be provided)
	4. Sourcing options, strategies and vendor relationship set-up
	    i. System and service sourcing options and considerations
	    ii. Sourcing strategies and vendor selection
	    iii. Relationship set-up and management
	    iv. Oversight – responsibilities and activities
	
	Day 2
	
	5. Systems Strategies and Management
	    i. System components overview
	    ii. Sourcing and hosting
	    iii. System ownership, requirements and validation
	6. Risk Management in Data Management
	    i. Risk Management, ICH requirements in DM context
	    ii. Risk areas and suggested methods
	7. Action planning – Part II
	    i. Facilitated work / team-work with individual example/case/challenge
	8. Optimizing data management
	    i. Processes monitoring and continuous improvement methods
	    ii. Measurements and methods - KPIs, KQIs, RBM
	    iii. Quality Management	