

COMPLEX CARE



NOBODY DOES IT BETTER FOR
YOU

DELIVERING COMPLEX CARE

OUR COMPLEX CARE SERVICE



Hello, I'm Olivia!

Our complex care is managed by a strong team of dedicated clinical nurses with years of medical experience and expertise. As top-notch we will ensure that you have the right level of care in place enabling you to live well with your condition.

UNRINARY CATHETER



The objective of our continence care is to make you feel safe and supported in a dignified and compassionate way whilst maintaining your privacy. We have a team of highly trained and dedicated Carers who will assist in managing your condition.

SPINAL CORD INJURY

If you or your loved one has suffered a spinal injury At Top-notch Healthcare our team of home carer are expertly trained in complex care covering conditions such as quadriplegia, paraplegia and tetraplegia, who can provide specialists and support you need.



We offer a free no obligations assessment to give you an accurate route to deliver your complex care

MULTIPLE SCLEROSIS CARE

At Top-notch Healthcare we have nursing-led teams who are specialists in supporting clients who have been living with their condition for a lifetime or for sudden onset, maybe after a head injury, stroke or cancer of the brain or spine. We support many with neurodegenerative conditions, such as multiple sclerosis (MS) and motor neurone disease (MND), often affecting people in adulthood and whose condition evolves over time



TRACHEOSTOMY CARE

At Top-Notch Healthcare our tracheostomy care is Nursing-led which has been carefully structured to enable you or your loved one after undergoing the procedure to manage their tracheostomies at home.

Our team of clinicians will help you to adapt to a tracheostomy tube, to be part of your everyday life activities such as eating, talking, exercising, and keeping the tube clean and free of blockages.



BOWEL AND STOMA CARE

Our expertly trained and dedicated carers are capable of helping you or your loved one with incontinence to live fulfilled and independent lives. Whether you require assistance regularly with toileting regime, to giving you support with medication regime management, through to advanced care using specialist interventions including ileostomy and colostomy care after surgical intervention.



VENTILATOR CARE

If you are living with a condition related breathing difficulties which requires non-invasive ventilator care at home our nursing-led team at Top-notch Healthcare stand ready to deliver the support you or your loved one needs. They specialise in BiPAP (Bi-Level Positive Air Pressure) care and CPAP (Continuous Positive Airway Pressure) ventilated support, enabling them to provide sensitive respiratory care and support that you need and capable to give advice and information

FUNDING COMPLEX CARE NEEDS

Eligibility for NHS-funded continuing care is normally determined by the local clinical commissioning groups (CCGs).

To be eligible for NHS Complex Healthcare, an individual's main or primary need must relate to their health. If their primary reason for needing care relates to their health, the NHS is responsible for providing for these care needs. A complex medical condition that requires significant intervention and ongoing support is likely to be assessed as requiring complex care. This also applies to end-of-life (or palliative) care if the condition is deteriorating rapidly.

For those that are not eligible for NHS-funded care, funding may be available through the social care budget which is managed and arranged by local authorities (councils). Social care benefits are 'means tested' (i.e. an individual's personal financial circumstances are assessed) and local authorities are permitted to charge for services they arrange or provide (or ask for a contribution to the cost).



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TOP-NOTCH COMPLEX CARE SERVICE