

Behavior analysis in Complex Systems

Behavioral Systems Engineering Model – M. Malott-2003

Total Performance System – Brethower-1982

Super System/Relationship Map – Rummler-1995

Is/Should Process Maps/Task Analysis – Rummler, M. Malott

ABC (PIC/NIC) Analysis – Daniels

Behavior Engineering Model/6boxes/Performance Diagnostic Checklist – Gilbert, Binder, Austin-2000

Human Performance System – Rummler

Performance Planned and Managed System/Interlocking Contingencies at Various Management

Levels/Cultural Change Model – Rummler, M. Malott, R. Malott^[3]

Metacontingencies or Interlocking behavioral consequences Sigrid Glenn

Roger Kaufman: books and articles

- Tim Esque : "Making an impact - building a top-performance organisation from bottom up"
- Carol. M. Panza : Picture this - your function your company
- Donald T. Tosti : articles
- Performance blueprints.com
- Behavioral Systems Analysis
- Questionnaire CBSAQ
- Heather McGee articles etc.
- Lori Diener articles etc.
- Malott, Glenn, Sandaker, Todorov
- Houmanfar : "Metacontingencies / Macro-contingencies / Culturants."
- The nurture effect