Growth in OBM, Growth for OBM

Chair:
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Eight Essentials for Scaling Up, Without Screwing Up. Harvard Business Review, Sutton (2014)

- 1. Understand that you are spreading a mindset, not a footprint.
- 2. Approach scaling as a problem of both more and less.
- 3. Consider where you want to be on the Buddhism-Catholicism continuum. That is: do you concentrate on making people true believers, then let them localize the rituals as much as they like or do you legislate the behaviors you've identified as best, assuming they'll act their way into a state of believing?

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4. Link hot causes to cool solutions.

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- 5. Connect people and cascade excellence.
- 6. Cut cognitive overload, but embrace necessary organizational complexity.
- 7. Build organizations where people feel "I own the place, and the place owns me."
- 8. Go from bad to great.