

Accessibility Statement for Step4Progress

Version 1.0, Next review: December 2021

This is an accessibility statement from **Step4progress**.

Measures to support accessibility

Step4progress takes the following measures to ensure accessibility of Step4Progress:

- Include accessibility throughout our internal policies.
- Provide continual accessibility training for our staff.

Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Step4Progress is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

Feedback

We welcome your feedback on the accessibility of Step4Progress. Please let us know if you encounter accessibility barriers on Step4Progress:

- Phone: +44 (0) 2081545790
- E-mail: info@step4progress.co.uk
- Visitor Address: SUITE 14, Stewart House Business Centre, 58-60, Longbridge Road, Barking, Essex, IG11 8RT
- Postal Address: SUITE 14, Stewart House Business Centre, 58-60, Longbridge Road, Barking, Essex, IG11 8RT

We try to respond to feedback within 5.

Technical specifications

Accessibility of Step4Progress relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML



- CSS

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and alternatives

Despite our best efforts to ensure accessibility of Step4Progress, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Step4Progress:

1. **All images within a page do not have an alternate text equivalent:** because we use the WordPress template to create the website. On the next version of the website alternate text will be included.

Assessment approach

Step4progress assessed the accessibility of Step4Progress by the following approaches:

- Self-evaluation

Formal complaints

All the complaints are acknowledged within 7 working days. We investigate the issues and follow our internal process to resolve the issue within prescribed time.

Formal approval of this accessibility statement

This Accessibility Statement is approved by:

Step4progress
Nusrat Sharmin
Director

Date

This statement was created on 21 May 2021 using the [W3C Accessibility Statement Generator Tool](#).