

Supporting recovery Reducing harm Rebuilding lives

> Know someone who is homeless, at risk of becoming homeless, or needs support to maintain their tenancy?

We can help...



Housing information and advice



Maintaining or accessing accommodation



Support with housing applications



Multi-agency, tackling a wide range of issues



Help with obtaining ID



Assistance with benefits

Homeless support and homelessness prevention

How can we help?

SIAS housing service offers housing advice and information for individuals with a drug and/or alcohol support need who are homeless or at risk of homelessness, providing:

- Advice on housing options and overcoming barriers to securing accommodation
- · Support with housing applications to the local authority
- Assistance with benefits
- · Support in accessing essential services and accommodation
- · Referrals to shared and supported housing
- Supporting homeless individuals and those at risk of homelessness during their treatment journey
- Help with obtaining ID and bank account
- · A multi-agency approach, covering a wide range of support
- Liaison with partner agencies to assist with access to support including adult social care, criminal justice services and health services
- · Reconnection with communities and family.



Floating support

How can we help?

SIAS housing team offers housing-related support to enable people to maintain a tenancy, providing:

- Support for those who are taking on a new tenancy to create sustainable tenancies, thereby reducing the risk of repeated homelessness
- Support with maintaining a current tenancy
- Support with budgeting and managing bills
- Support to access debt advice
- · Working around any problems faced which may lead to homelessness
- Assistance with benefits
- Support to apply for more appropriate housing as accommodation needs change, such as downsizing or accommodation suitable for health needs
- Support to access the services needed to support improved health, wellbeing and social inclusion
- Signposting to legal/advocacy services
- · Access to employment, training and/or education.



Getting help for someone at risk of becoming homeless

If someone is at risk of becoming homeless there are number of options:

Solihull Council housing team

Advice and support if you are homeless or at risk of becoming homeless. Solihull Community Housing:

0121 717 1515

info@solihullcommunityhousing.org.uk

Shelter

Advice and guidance on issues relating to housing and homelessness. 0808 800 4444 (8am to 8pm week days, 8am to 5pm weekends)

england.shelter.org.uk/get_advice

StreetLink

StreetLink is a website, telephone service and mobile app, enabling the public to send an alert when they are concerned about someone sleeping rough, connecting them to local services, accommodation and support. If you are concerned about someone sleeping rough, contact StreetLink:

0300 500 0914

www.streetlink.org.uk

The mobile app is available for Apple and Android devices.

Get in touch with our housing service...

0121 301 3600

siashomeless&housing@aquarius.org.uk

Drop-in advice clinics:

Monday 11am to 1pm

Olton Library 169A Warwick Road Olton Solihull B92 7AR

Tuesday and Friday 9am to 11am

Solihull Link United Reform Church 741 Warwick Road Solihull B91 3DG

Thursday 10am to 1pm

Chelmsley Wood Library 10 West Mall Chelmsley Wood Shopping Centre Solihull B37 5TN

SIAS is a partnership between Birmingham and Solihull Mental Health NHS Foundation Trust, Welcome, Aquarius, Changes UK and Urban Heard and is commissioned by Solihull Council.

We work closely together to offer easy access to appropriate support and treatment for individuals whose drug or alcohol use, or gambling has become problematic. We also offer support to their families and friends.