

Reference case

"Before, almost 1300 of our employees were not able to access our internal IT resources. This is one of the main reasons why we chose Safewhere Identify. Now we are able to provide single sign-on access for any of our 2700 employee identities by integrating Active Directory and Identify's own identity store."

Lennart Kristjansson, IT consultant, Municipality of Halsnæs



Halsnæs
Kommune

ALL EMPLOYEES
WILL BE PART OF
THE DIGITAL DEVELOPMENT
PROCESS

2700
IDENTITIES



When a new intranet was implemented in the municipality of Halsnæs, there was a request to grant all employees access. This included the 2500 or so employees who do not have a user account for the municipality's IT systems. Halsnæs has since implemented a solution using Safewhere Identify, allowing these workers to access the intranet whenever they want with the Danish national digital identity solution "NemID".

Digital solutions are an increasingly important part of everyday problem-solving in the municipality. However, this often presents a challenge in terms of including those employees who do not work in the administration buildings, but are out working on the roads or caring for the elderly.

In the municipality of Halsnæs there are around 2500 employees who do not work at a computer on a day-to-day basis. The municipality wishes to give these workers on the ground access to digital information by making it possible for them to log on with "NemID" from other devices such as their private smartphone or PC. However, this would prove very costly if the municipality of Halsnæs had to invest in extra licenses for more users accounts for all employees in the Active Directory (AD).

The Solution

In collaboration with Safewhere's implementation partner, Globeteam, the municipality of Halsnæs has implemented a Safewhere Identify federation solution for the long term, giving all employees single sign-on access to the intranet and to a series of business applications with "NemID" or their AD account.

Safewhere Identify will be integrated into the municipality's AD and HR system, meaning that all user information, and any subsequent changes will automatically synchronise with the AD, the HR system and Safewhere Identify.

The Benefits

- The municipality of Halsnæs will include all employees in the digitalization by giving them user-friendly and safe access to the intranet day or night, regardless of their physical location.
- The user administration will be simpler and more cost effective.
- The need for IT support will decrease, as employees with this solution will be capable of resetting their forgotten passwords on their own.
- The municipality of Halsnæs will be able to phase out the very costly two-factor solution by using "NemID" as a two-factor log in for sensitive data.

ABOUT IDENTIFY

Safewhere Identify is an open and flexible platform for identity and access management, making it possible to offer all users easy and secure access to all applications and services with all login methods.

Safewhere Identify simplifies management of users' electronic identities and access rights and has its own built-in database, where both internal and external users can be created.

It represents a huge potential for savings in municipalities, which often have many users who are not located in Active Directory.

CUSTOMER

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SOLUTION

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