

# QUALITY HOME CARE SERVICES



# **ABOUT US**

Rising Star Care Solutions provides personal care services to our customers, allowing them to keep their lifestyle in the comfort and familiarity of their own homes. Our competent and trustworthy carers protect your or your loved one's health and safety by assisting with a variety of personal care duties that range from a few hours to 24 hours a day.

#### What exactly is home care?

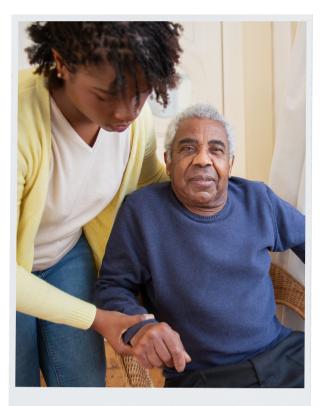
Home care gives you the extra help you need to stay where you want to be: at home. Home care providers can assist with domestic duties, personal care, and companionship visits. All of our home care services are personalised to your specific requirements, and it is a terrific option to avoid moving to a residential care home.

Our home care services are here to help you not only at home but also to continue enjoying your life the way you want to. We can transport you to doctor's appointments, to the store, to meet up with friends and family, and to help you live an independent life.

# **OUR SERVICES**

For many years, Rising Star Care Solutions has provided high-quality livein care throughout the United Kingdom. Our services are designed to keep individuals safe and happy in the comfort and familiarity of their own homes while also enhancing their general health and well-being.

Care is given one-on-one and is highly personalised, reflecting not just an individual's care requirements but also their choices, wants, and social preferences. This lets our clients keep as much freedom as possible and keep living their regular lives.



**LIVE-IN CARE** 



Domiciliary care, often known as home care, is offered to people who live in their own homes but require additional assistance with daily activities. A professional carer will come to your home to help you with everyday duties like light housework, personal care, food preparation and cooking, or any other activity that will allow you to preserve your independence and quality of life. Home care also allows a family caregiver who is caring for a loved one to take a much-needed break.

Domiciliary care providers will use a variety of terminology to describe their services. The concept of domiciliary care includes hourly care, home care, and visiting care, but all relate to the same service: a carer visiting your house at various times during the day to offer care and assistance. Respite care at home, also known as short-term care, is a brief and flexible arrangement in which a person is cared for in the comfort and familiarity of their own home by a professional carer.

Respite care enables a family caregiver to take a break from caring for a loved one. As with permanent home care, the caregiver will be able to help people with a wide range of illnesses, such as:

- Dementia,
- Multiple Sclerosis and Parkinson's Disease
- Post-operative care or stroke care



### **RESPITE CARE**

## **SPECIALIST CARE**



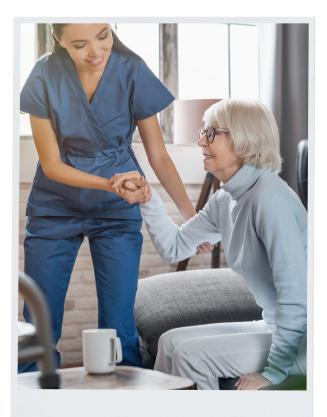
People who get specialist home care often have significant and ongoing healthcare demands as a consequence of chronic disease, impairments, or following hospital treatment. Most people assume that the only location to get specialist medical care is in a hospital or care home.

However, an increasing number of families are opting to get specialist care in the comfort and familiarity of their own home from a specialist live-in care provider, who employs professional carers trained to support the care of specialist medical problems. Long-term care or continuous care are other terms for specialist care. Palliative care is care and personalised support for people facing a terminal illness, as well as their families and friends. Palliative care's goal is to help you have a decent quality of life based on your preferences and goals, while staying as autonomous and active as possible in the time you have left.

Palliative care includes the management of physical symptoms such as pain as well as emotional, spiritual, and psychological support. Advanced cancer, motor neuron disease (MND), and advanced stage dementia are examples of life-limiting illnesses that cannot be treated and are likely to kill you.



**PALLIATIVE CARE** 



Hospital to home care is for those who have undergone hospital treatment following surgery or an acute illness and require care and support to relax, heal, and rehabilitate. In most situations, care is offered as short-term or intermediate care, but depending on the severity, nurse-led care or complicated care may or may not be provided.

Post-operative hospital to home care focuses on making you comfortable in order to promote your recovery, while also assisting you in regaining life skills, confidence, and independence so that you may live life well and with an enhanced quality of life. After surgery, you will need to meet certain goals in a certain amount of time before you can go back to your normal life.

**HOSPITAL TO HOME CARE** 

# What's Next?

# Contact us.

Stage 1

Kindly get in touch by sending us an email at info@risingstarcare.co.uk

Or simply call us at 0208 596 5170



### Stage 02

Assessment

# Our Assessment Officer will come to your home to determine what you or your loved

home to determine what you or your loved one requires to remain independent at home.



# Stage 03

# Care team is chosen, and care begins

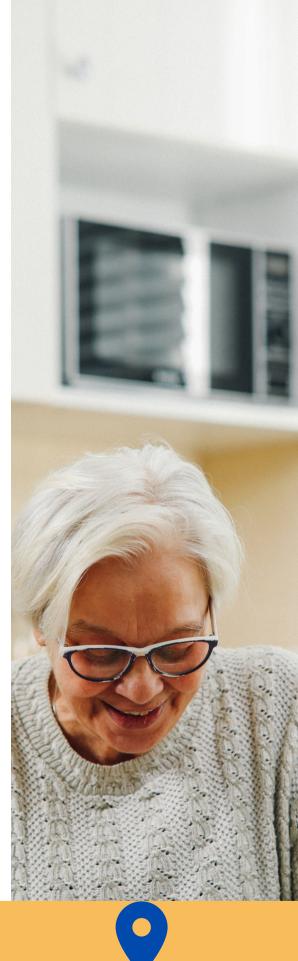
We will proceed with the process of selecting the best staff to care for you, and these are specially trained teams to assist you in remaining at home for as long as possible.

## Stage 04



# **Monitoring and Evaluation**

We want this to be a long and mutually beneficial relationship, so our management will constantly monitor and review how we provide the service.



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