

# \*\*Website Terms and Conditions\*\*

## \*\*1. Introduction\*\*

These terms and conditions (the "Terms and Conditions") govern the use of www.remapd.co.uk (the "Site"). The Site is owned and operated by Ranjit Singh (R Singh), and it serves as an e-commerce platform.

By accessing and using this Site, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

## \*\*2. Ownership of Content\*\*

All content published on our Site, including but not limited to images, text, logos, documents, downloadable files, and any elements contributing to the Site's composition, is the property of R Singh and the Site's creators.

#### \*\*3. Sale of Services\*\*

These Terms and Conditions pertain to the sale of services available on our Site. We are legally obligated to supply services that correspond to the description of the services you order from our Site.

#### \*\*4. Services Offered\*\*

Our Site offers Vehicle Tuning Services. These services must be paid in full at the time of ordering through www.remapd.co.uk.

## \*\*5. Accuracy of Information\*\*

While we strive to provide accurate information, including descriptions and images of our services, please understand that we cannot guarantee the absolute accuracy of all information. You agree to purchase services from our Site at your own discretion and risk.

# \*\*6. Order Modifications and Cancellations\*\*

We reserve the right to modify, reject, or cancel your order when necessary. If we cancel your order after processing your payment, you will receive a refund equivalent to the amount paid. You are responsible for monitoring your payment instrument for refund receipts.

# \*\*7. Payment Methods\*\*

We accept the following payment methods on our Site:

- Credit Card
- Direct Debit
- Apple Pay
- Google Pay

By providing your payment information, you authorise us to charge the due amount to your chosen payment instrument. We reserve the right to cancel or reverse your transaction if we suspect any violation of the law or these Terms and Conditions.

### \*\*8. Right to Cancel and Receive Reimbursement\*\*

If you are a customer residing in the United Kingdom or the European Union, you have the right to cancel your contract to purchase services from us within 14 days without prior notice. The cancellation period ends 14 days from the date of purchase for service.

To exercise your right to cancel, you must inform us of your decision within the cancellation period. Contact us via email at info@remapd.co.uk or by phone at 07900 656656.

Please note that this right to cancel does not apply to services that have already been provided by Remapd (R Singh).

#### \*\*9. Effects of Cancellation\*\*

If services have already begun or been completed within the 14-day cancellation period, you are responsible for the cost of the work performed up to the cancellation date. No refunds will be provided for services that have already been rendered.

### \*\*10. Deposit Refunds\*\*

Refunds for Services:

- Full refunds will be issued for service cancellations made at least 72 hours (3 days) before the scheduled service date.
- A £36 charge applies to service cancellations made within 72 hours (3 days) of the scheduled service date
- All completed sales are final and non-refundable.

### \*\*11. Consumer Protection\*\*

Where applicable consumer protection laws in your jurisdiction cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under those laws.

### \*\*12. Links to Other Websites\*\*

Our Site contains links to third-party websites or services that we do not own or control. We are not responsible for the content, policies, or practices of any third-party websites linked on our Site.

## \*\*13. Limitation of Liability\*\*

R Singh, along with our directors, officers, agents, employees, subsidiaries, and affiliates, will not be liable for any actions, claims, losses, damages, liabilities, and expenses, including legal fees, resulting from your use of the Site.

#### \*\*14. Indemnification\*\*

By using this Site, you agree to indemnify and hold harmless R Singh, our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities, and expenses, including legal fees, arising from your use of our Site or your violation of these Terms and Conditions.

## \*\*15. Applicable Law\*\*

These Terms and Conditions are governed by the laws of England.

# \*\*16. Severability\*\*

If any provisions in these Terms and Conditions are deemed inconsistent or invalid under applicable laws, they will be removed, and the remaining provisions will remain valid.

### \*\*17. Changes\*\*

These Terms and Conditions may be amended to comply with the law or reflect changes in our Site's operation. Users will be notified of changes via email or a notice on our Site.

### \*\*18. Contact Details\*\*

If you have any questions or concerns, you can reach us at:

- Phone: 07900 656656

- Email: info@remapd.co.uk

You can also use the feedback form on our Site.

\*Effective Date: January 1, 2022\*