



****Terms and Conditions of Sale****

****1. Introduction****

Remapd is dedicated to delivering high-quality services that meet and often exceed your expectations. To ensure a smooth and satisfactory experience, we kindly request you to carefully review and fully understand the following terms and conditions before proceeding with our services.

****2. Power, Torque, MPG, and Development****

****2.1. Estimated Figures:****

Our estimates for power, torque, and MPG are derived from comprehensive dyno testing, utilising our advanced proprietary software. While we strive for accuracy, it's important to recognise that variations can occur due to factors beyond our control. To provide you with the best possible service, we offer complimentary adjustments to meet your satisfaction. However, please note that additional developments, such as "pop and bang" features, are not eligible for refunds.

****3. MPG Gains****

Please be aware that MPG figures can be influenced by several external factors, including driving habits and environmental conditions. We cannot guarantee specific MPG gains, as our primary focus during remapping is on enhancing power.

****4. Mechanical and Electrical Issues****

****4.1. Post-Remap Responsibility:****

Following the remap, any mechanical or electrical issues that may arise are not the direct responsibility of Remapd. It's important to address any pre-existing engine concerns before proceeding with the remapping process.

****4.2. Refunds for Mechanical Faults:****

To clarify, Remapd does not offer refunds for mechanical faults or additional stress on your vehicle's engine or electrical systems post-remap. Vehicle maintenance and regular servicing to prevent such issues remain the sole responsibility of the vehicle owner.

****5. Manufacturer's Warranty****

Modifications may impact warranty coverage for specific vehicle components, although they typically do not void the entire warranty. We strongly recommend reviewing your manufacturer's policy regarding modifications.

****6. Electronic Control Unit (ECU) Failure****

In rare cases of ECU failures during remapping, Remapd cannot be held liable, as these failures may originate from pre-existing issues beyond our control.

****7. Lifetime Software Warranty****

Our lifetime software warranty ensures a one-time, free reinstallation if your software is reset to stock settings for the specific vehicle.

****8. Modifications Beyond 30 Days****

For ECU adjustments requested beyond 30 days from the initial remap service, a £75 + VAT fee applies, along with mileage and labor costs if the service duration exceeds one hour. Please take note that all sales for modifications beyond 30 days are considered final and non-refundable.

****9. Privacy and Marketing****

Rest assured that Remapd is committed to safeguarding your personal information and will not share it with third parties without your consent. Nevertheless, we may contact you with occasional promotional offers based on the information you've provided.

****10. Legal Compliance****

It's crucial to be aware that removing specific vehicle components such as DPF, EGR, or catalytic converters can lead to MOT (Ministry of Transport) test failures and may have legal implications for road use in the UK. By engaging our services, you acknowledge and accept full responsibility for any potential legal consequences.

****11. Refund and Cancellation Policy****

Please understand that each remap service we provide is customised for your individual vehicle, making it non-transferable. Once the service has been performed, all sales are considered final, and this non-refundable policy applies.

However, we do offer the following refund policy for online purchases made through our website, remapd.co.uk:

- Full refunds are available for cancellations made with a minimum of 72 hours (3 days) notice before the scheduled service date.
- A £36 cancellation fee applies to cancellations made within 72 hours (3 days) of the scheduled service date.
- No refunds will be granted for completed services.

We strongly encourage you to thoroughly review and accept these terms before proceeding with our services. If you have any questions or require further clarification, please do not hesitate to contact Remapd.