

About Us

At Prestige Care Solutions, we acknowledge the importance of having a compassionate team with the necessary skills to provide the best care and support for you or your organisation. We take pride in delivering quality services that enable the user to reach their objectives. Our primary goal is to improve the quality of life of our service users or business growth by recognising your individual or company's needs, preferences, and specific requirements.

Our commitment to providing an unfaltering service means that you can be assured of the highest level of support. We uphold the core values of respect and dignity, which remain at the forefront of our service delivery.



Our Values

- 1.Openness: We are devoted to ethical business strategies and have established a culture of openness, honesty, and integrity with our staff, service users, professionals, and local and central government.
- 2. Professionalism: We train our carers using our in-house training manuals designed using evidence-based care and industry best practices to ensure our staff can offer the best quality of care within the guidelines of the health and social care legislation and regulations.
- 3. Reliability: We know that we can often be the difference between independent life for our service users and their loved ones. Therefore, we plan our staffing rota in a way that ensures that a staff member will always be available to meet your care and support needs.
- 4. Person-Centred: We train our staff to deliver the best home care services focused on the service user with an emphasis on their dignity, and safety with compassion, empathy, and respect for individual preferences. We achieve this by involving the service user and their social circles as well as professionals involved in their care in our service delivery.
- 5. Community: As a small community business, we are always looking for ways to give back to our community including supporting local charities, giving priority of employment to local residents and offering work experience to the youth in our community to mentor and inspire them to pursue careers in the healthcare.

Holiday care



Take a break with our holiday care services.

Everybody deserves a break to unwind and recharge their batteries, including those receiving regular care. That's why our holiday care service is here: to give you the freedom to enjoy your rest and take care of you across the UK.

We understand that going away be а daunting can task. especially when you require a high level of care and support. Our service supports individuals in need of care and provides the opportunity eniov to welcomed change of scenery while receiving the care and support needed for daily living.

We offer trained carers to accompany you and your loved ones on a holiday across the UK. Whether you need complex medical care or social companionship, our services are tailored to meet your unique requirements.

Our professional carers provide reliable support, allowing you to relax and make the most of your well-deserved holiday.

Prestige Care Solutions strives maintain our respected reputation by providing genuinely and compassionate service. Our care staff embody our values and are valued within the community. All service users are treated with the utmost dignity and respect at all times.

Live-in care



Remain Independent and Safe in Your Own Home

Home is where the heart is - a place filled with memories and where we cherish family time and celebrations. Leaving our homes can cause anxiety and stress, especially when it means giving up our independence. That's where Prestige Care Solutions' 24-hour live-in care service comes in, offering you the freedom to remain independent and safe in the comfort of your own home.

dedicated Our carers support workers live with you at providing personcentred care services tailored to your unique needs. Whether you need complex care support or assistance with everyday tasks, our care staff can help. We offer a flexible service built around your routine and specific needs and adaptable to changing circumstances.

With our 24-hour live-in care service, you receive a personal one-on-one service that adapts to your individual needs and requirements.

Our care team takes extra care to match our staff to your current social care needs and requests, as well as any clinical needs. We ensure that any staff in your home are fully briefed on your expectations and personal preferences, so you receive the care that's right for you.

Our care staff embodies our respected reputation and is valued within the community. They offer a genuine, and compassionate service, delivering the highest standard of care. We treat all our clients with the utmost dignity and respect, providing peace of mind for their loved ones.

Hospital to Home care



A Comfortable Transition

Returning home after a stay in the hospital is often a relief. It's where you feel most comfortable and relaxed. However, increased care requirements may make you believe that you cannot live independently following an illness. But you don't have to worry; our hospital-to-homecare service is here to help you make this transition as comfortable and stress-free as possible.

Our caring service offers you the comfort of returning to your own home after a stay in the hospital. We understand that the transition can be difficult, so we offer you a carer or support worker to assist you in easing back into your familiar surroundings.

Our skilled care professionals provide attentive or daily support tailored to your unique requirements. We offer reliable support to help you recover and improve your overall quality of life.

Prestige Care Solutions staff embody our respected reputation, are valued within the community. and are passionate about delivering the highest standard of care. We offer genuine, and compassionate service to treat all our clients with the utmost dignity and respect.

Our hospital-to-home service is best suited to those looking to return home after discharge, require support once discharged, or need additional support following a recent hospital admission. At Prestige Care Solutions, we offer a tailored service to meet your individual needs.

Night care



Quality Sleep for Better Health

A good night's rest is essential for physical and mental health, yet many people struggle to achieve it. Poor sleep can lead to a range of issues, from impaired daily function to clouded judgement and feelings of isolation. For those in vulnerable circumstances, such as the elderly or those with medical conditions, night care is just as important as daytime care.

Solutions Prestige Care understands that your night care needs can change due to your condition improving or deteriorating. That's why we offer an adaptable and innovative night care service that can be regularly reviewed and amended as necessary. Our care staff works closely with you and your family to ensure safe and appropriate care is provided.

Our care staff embodies our respected reputation and is valued within the community. They are committed to delivering the highest standard of care and offer genuine and compassionate service.

All our clients are treated with the utmost dignity and respect, providing peace of mind for their loved ones.

Our night care service is often used following a stay in the hospital, а change surroundings, or personal circumstances. If you're unsure about the level of niaht support you require, we'll review and assess your needs during the introductory stage of the support. This approach allows us to provide a service that's tailored to your unique needs and requirements.

Respite care



Taking a Break for Yourself and Your Loved One

Caring for a loved one can be a challenge that weighs heavily on your emotional, mental, and physical health. Taking time for yourself is crucial to recharge, relax, and provide quality care when needed. Respite care offers a break from your responsibilities as a primary caregiver, ensuring your loved one receives the care and support they need in your absence.

Respite care provides a less disruptive service than putting your loved one into temporary residential care. They can stay in their comfortable and familiar surroundings, allowing their home routines to remain in place. Our staff recognises the importance of planning this temporary care around your needs, ensuring a flexible and comfortable service.

Our respite care is a flexible service that can last between a few days and several weeks, depending on your situation and requirements. It can also be used in emergencies, such as if you fall ill or need to go to the hospital

Respite care is an excellent way to get a feel for what a home care service would look like and provide support with various conditions, including Alzheimer's, multiple sclerosis, strokes, cancer, and more.

Respite care is more financially affordable than residential care and allows your loved one to remain in their home. It's important to ask yourself if you need respite care and if your loved one requires assistance while you're away or on a break.

Specialist care



Enabling You or Your Loved One to Thrive

At Prestige Care Solutions, we understand the unique challenges that come with specific health conditions or disabilities. That's why we offer an extensive range of specialist care services for adult clients, allowing them to continue enjoying an active, rewarding, and independent life.

Our specialist care services begin with a comprehensive assessment of your health and social care needs. From there, we develop a personalised care plan that's built around your goals, preferences, and unique needs. Our personcentred approach ensures that you receive the support that you need in a way that works for you.

We understand that your care needs may change over time, which is why we regularly review and update your care plan. This ensures that your care is always suited to your current needs and goals.

Our range of specialist care services

At Prestige Care Solutions, we offer a range of specialist care services, including:

- Alzheimer's and dementia care
- Parkinson's Care
- Multiple Sclerosis Care
- Stroke Care
- Post-Surgical Care
- Mental health care

Social Companionship



A Friendly Face to Support You

You deserve to feel happy, comfortable, and safe in your own home. At Prestige Care Solutions, we provide the extra support you need to continue living independently with our social companionship service.

Our social companionship service pairs you with a carer who can provide assistance with daily tasks. Whether you need help with domestic tasks or social activities, our staff are there to support you at a time that's convenient for you.

companionship Our social service is designed to provide solace and reassurance for individuals who would benefit from a companion. At the same time, we know that loved ones will have peace of mind knowing that their family member is cared for and supported.

We understand that it's important to find someone you trust to provide companionship in your home. That's why we make sure you have a chance to meet our support staff before your service commences. This allows you to get to know them, ask any questions you may have, and feel comfortable during their visits.

Our Process



STEP 1: OUTLINE YOUR NEEDS

Prestige Care Solutions offers a care team that is available to receive your inquiry and discuss your care needs. We will carefully review your requirements and provide you with information on our services, as well as an estimate of costs, to ensure that you have all the necessary details to make an informed decision.



STEP 2: IN-HOME ASSESSMENT

An assessor will visit you in your home to conduct an assessment, following which we will present you with a fully costed care package.



STEP 3: FINALISE YOUR CARE PACKAGE

We work in close collaboration with you and your family to finalise your care package and identify the most suitable carer. Our team will take you through the selection process and arrange for you to meet with the carer(s) before offering you the best match.



STEP 4: YOUR SERVICE BEGINS

We only begin service once all the stakeholders have agreed to the care package and carer selection. At Prestige Care Solutions, we take pride in providing high-quality care services that improve your quality of life. So, when we have finalised your care package and carer, we are excited to begin your service

GET IN TOUCH

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Prestige Care Solutions

Committed To Care

