



Lambeth

Palace Road Estate

Lambeth Housing Standard (LHS) –Replacement of the Mains Water Distribution System

Newsletter: May 2020

P11864001/002693



Welcome to our May 2020 newsletter updating you as to when we plan to safely recommence works to replace the mains water distribution system at Palace Road Estate.

MPS Housing have been appointed by Lambeth Council to undertake works to replace the mains water distribution system at Palace Road Estate, as part of a borough-wide programme to make sure homes meet the **Lambeth Housing Standard (LHS)**.

Upon resumption of works, normal working hours will be between 8:00am and 5:00pm; Mondays – Fridays. Should any works be required outside these times, then this will be by the agreement of the project team and communicated to residents.

Recommencement of Work

MPS plan to recommence work to upgrade water mains at Palace Road on Tuesday, 26th May 2020.

This decision was based upon the latest government guidelines and works will recommence adhering to the government Covid-19 safe working principles.

We have a duty of care to protect both residents and contractors and would ask that all residents maintain a 2 metre social distance when walking through the estate in the vicinity of contractors.

We will continue to undertake Health & Safety site inspections both during the period leading up to the recommencement and during the remainder of the project period.

Should any fences or barriers have been removed/knocked over prior to our contractors returning to site, please call:

07881 357 610 during normal hours or 0207 926 6000 the Lambeth out of hours number to report this.

We would like to thank you for your continued patience during this difficult time and we look forward to safe works resuming on this project on Tuesday, 26th May 2020.



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For your safety and security

During these works, contractors will be working in and around Windsor Close. Access into properties will not be required for these works unless there is a specific supply issue. Occasionally, the stopcock within a property may need to be turned off and back on to release the supply of water.

Contractors will all wear a Photo-Identity Card. If anyone asks you to let them in to your home, you have the right to check their ID card and if still not satisfied, please contact MPS Project Manager – Paul Chaplin who's contact details are below or Lambeth's Customer Liaison Officer Andrea Omo-Kivie on 07985 216277.

We thank you for your co-operation and apologise for any inconvenience these works may cause you.



Only let in staff and contractors who can show you their photo ID.

Who to contact?

For out of hours problems (5pm – 8:30am) please call the Lambeth Housing Management Contact Centre on

Tel: 020 7926 6000.

Lambeth Housing Services

Project Manager (Lambeth)

Michael Axtell
T: 020 7926 2084
E: MAxtell@Lambeth.gov.uk

Customer Liaison Officer

Andrea Omo-Kivie
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Contractor – MPS Housing Ltd.

Project Manager

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Consultants – Pelling's

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