



**Computer supported library work, system development and strategic vision - the impact of information technology on Danish public libraries. in: International Journal of Information and Library Research, vol. 3, no. 2, 1991. pp. 87-110.**

**Abstract:** The implementation of information technology and its impact on working conditions in Danish public libraries is discussed. The development leading to the present organization of work is outlined, followed by a presentation of a research project (The UDFO-project) on organizational development in public libraries, conducted at the Royal Danish School of Librarianship in Aalborg. The main findings of the project are presented. A four-phase model of information systems indicates a future strategic use of IT in a user-oriented development of new tasks and services. Managerial use of IT for surveillance and decision making is noted in a scenario-like discussion as well as the implementation of decision support systems for co-operative mediating work in team structures. The socio-political aspects of IT impact on human resources in public libraries are underlined.