Phillips 1924 Homecare Services Ltd



# HOME CARE SERVICES

#### ABOUT US

#### **Our Story**

Phillips 1924 Home Care Services was established in 2020 with the goal of delivering quality home care services to seniors and other people in need of daily life support. Our organisation has developed from modest beginnings to become a trustworthy supplier of home care services in the community. We have helped many individuals attain greater health, happiness, and independence throughout the years, and we are delighted to carry on this heritage today.

#### **Mission Statement:**

At Phillips1924 Home Care Services, we are dedicated to providing highquality domiciliary care services to the elderly, individuals with dementia, and individuals with disabilities. We are driven by a passion to offer a greater level of holistic care, which focuses on the physical, emotional, and spiritual well-being of every individual we serve. Our mission is to support vulnerable individuals, promote their independence, and enhance their quality of life through compassionate care that is tailored to meet their unique needs and preferences.





#### WHY CHOOSE US

Here are some key reasons why you should choose Phillips 1924 Home Care Services:

1. Personalised care plans to ensure maximum satisfaction

2. A team of trained and licenced carers that are committed to giving high-quality care

3. We provide telehealth services to enable continuous access to care 24 hours a day, seven days a week.

4. Our stringent screening procedure protects your safety and wellbeing.

5. For your convenience, we provide a 24hour on-call service.

6. We are committed to surpassing expectations and making a difference in the lives of the people we serve.

Creating trust and providing care

Your trusted partner for quality home care services



#### LIVE IN CARE

Live-in care is a home care service that gives support and assistance to the elderly or people with disabilities, chronic illnesses, or special needs around the clock.

Our caring carers live with the client 24 hours a day, 7 days a week, providing personalised care that encourages independence, comfort, and safety.

### What distinguishes our live-in care?

At Phillips1924 Home Care Services, we recognise that each client has unique care needs that need a tailored approach. Our carers collaborate with you and your loved ones to create a personalised care plan that meets your individual needs and aspirations. Our live-in care services are provided by qualified carers who are skilled and competent in providing compassionate care that promotes independence, dignity, and comfort.

#### **Couples live in care:**

We recognise that many elderly couples want to stay together, and our live-in care service enables them to remain in their homes while getting the care and support they want.

Our carers provide couples with live-in care, enabling both people to get the care they need while remaining in the comfort of their own homes.

### DOMICILIARY CARE

Domiciliary care, often known as home care, is a kind of support that allows people to remain independent in their homes while getting support with everyday tasks. Personal care and companionship, as well as medication administration and minor housework, are examples of domiciliary care services.

### What Sets Our Domiciliary Care Services Apart?

Phillips1924 Home Care Services is committed to delivering superior domiciliary care services that are customised to your specific needs and expectations.

We are proud of our highly qualified and experienced carers who are committed to providing compassionate and comprehensive care. We believe in a person-centred approach to care, which means we with collaborate you to create individualised care plans that suit your unique requirements and preferences. Our carers are dedicated to developing lasting connections with vou bv offering companionship and emotional support in addition to practical aid.

### What are the typical working hours of a domiciliary carer?

Our domiciliary care services are provided on a flexible basis to fit your different requirements. Our carers work around your schedules to provide assistance as needed. Many of our customers want to receive care on a part-time basis, while others may need round-the-clock assistance.





#### DAY CARE NURSING

Daycare nursing is a kind of care in which people who need medical treatment or monitoring throughout the day get medical aid and support. Medication management, wound care, IV treatment, and other services are all part of nursery nursing.

### What Sets Our Nursery Nursing Apart?

Our daycare nursing services are totally customised, allowing us to provide you with care that is suited to your unique requirements and preferences.

Our registered nurses and healthcare professionals have extensive training and experience in delivering compassionate and professional care. Clients get individualised care that promotes their physical, emotional, and social well-being.

### Our daycare nursing services include the following:

- Medication administration and management: help with medication reminders, administration, and management
- Wound care: treatment and management of all forms of wounds
- IV therapy: the monitoring and management of medications and fluids administered through an IV line
- Rehabilitation services: when required, physical therapy and occupational therapy
- Nutritional support: advice and assistance in ensuring that clients acquire appropriate nourishment
- Health monitoring: keeping track of vital indicators and general health

### **DEMENTIA CARE**

At Phillips1924 Home Care Services, we have the knowledge, experience, and compassion to offer dementia care that is tailored to each individual's requirements and desires. Our dementia care services are based on the most recent dementia research and best practices.

#### What are the typical work hours for a dementia care worker?

Our dementia care professionals are accessible 24 hours a day, 7 days a week, to offer care for your loved one. You may choose from the following choices based on your requirements and preferences: • Live-in dementia care:

One of our dementia care professionals will remain with your loved one in their home 24 hours a day, seven days a week. People who need continual monitoring and support should consider this option.

• Visiting dementia care:

A dementia care professional will come to your loved one's home for a few hours or overnight. This is a good choice for folks who just need help on a brief or sporadic basis.

• Daytime dementia care:

Your loved one will be accompanied by one of our dementia care staff to our daytime centre, where they may participate in social activities, meals, and entertainment with other people dementia. This with is а aood alternative for people who need stimulation and interaction throughout the day.





#### **RESPITE CARE**

At Phillips1924 Home Care Services, we understand how challenging and rewarding caregiving can be. As a result, we provide respite care services that are personalised to your specific requirements and preferences. Our respite care services are intended to offer your loved one the same degree of care and compassion that you would.

#### Live-in respite care

We can offer live-in respite care for your loved one if you need to travel or take a prolonged vacation from caring. Live-in respite care means having one of our carers remain with your loved one in their home 24 hours a day, seven days a week. You can be certain that your loved one is secure, comfortable, and well-cared for while you are gone.

#### Visiting respite care

We can offer visiting respite care for your loved one if you need some time away throughout the day or night. Visiting respite care entails having one of our carers come to your loved one's home for a few hours or overnight. This way, you'll have time to rest, work, socialise, or do anything you need or want to do.

### END OF LIFE CARE

Phillips1924 Home Care Services has the compassion, experience, and competence to offer end-of-life care that fulfils each person's and their loved ones physical, emotional, and spiritual requirements. Our end-of-life care services are founded on the dying person's dignity, respect, and comfort.

### Our services for end-of-life care include the following:

 Pain management: We assist your loved one in managing their pain via the use of suitable drugs, treatments, and approaches.

- Emotional support: We give company, listening, counselling, or grief support to your loved one.
- Spiritual guidance: We respect your loved one's beliefs and values and help them find meaning and peace at the end of life.
- Practical assistance: We help your loved one with personal care, housekeeping, meal preparation, transportation, or funeral arrangements.
- Symptom relief: We assist your loved one in alleviating symptoms such as nausea, shortness of breath, anxiety, or weariness.



#### **OUR PROCESS**



#### 01: Initial contact:

YOU CAN REACH US VIA PHONE, EMAIL, OR WEBSITE. WE WILL ASK YOU QUESTIONS TO UNDERSTAND YOUR CONDITION AND RECOMMEND THE BEST SOLUTION.

2. Assessment:

WE WILL DO A FREE, NO-OBLIGATION IN-HOME ASSESSMENT TO EVALUATE YOUR CARE NEEDS.

# 3. Creating a personalised care plan:

YOUR CARE PLAN WILL BE CUSTOMISED. THIS WILL TAKE INTO CONSIDERATION ALL OF YOUR HEALTH NEEDS AND PREFERENCES.

4. Care provision:

OUR CARERS WILL MOVE IN OR VISIT TO ASSIST YOU WITH YOUR CARE NEEDS.

# 5. Monitoring and adjusting

WE TRACK YOUR PROGRESS AND ALTER THE CARE PLAN AS NEEDED. WE'LL ASK FOR FEEDBACK IN ORDER TO ENHANCE OUR SERVICES AND MATCH YOUR EXPECTATIONS.

#### **CONTACT US**

Need good home care for yourself, a family member, or a friend? Phillips1924 Home Care Services is your answer! Our compassionate and qualified carers strive to improve your life. Contact us now to see how we can help with our home care.



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