

PEARL'S SUPPORT SOLUTIONS
SUPPORTED LIVING SERVICES

Unparalleled Care and Support

We support adults aged 18 and over, with a range of mental health needs. Pearls Support offer tailor-made supported living packages tailored to your needs.

We are CQC registered Supported Living Service for adults 18-65 who are experiencing mental health issues, are no longer inpatients to progress along a planned pathway to a more independent lifestyle in the community.

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WELCOME

At Pearls Support Solution Ltd is Supported Living Services for adults, aged 18–65 years old who are living with mental health conditions, who require care and housing support, but do not need to be in inpatient care. At Pearls Support Solution all Service Users have separate tenancy agreements and Service User care agreements. We recognise that people living with mental health conditions can find it challenging to live alone, to manage day to day tasks and often, have trouble in finding and keeping a home. We provide safe and effective care and support for people in their own homes, with their own tenancy agreements, to enable them to develop life skills and independence, as an important part of their recovery; along with access to services that enable those with mental health conditions to live as independently as possible. Our service provides support for Service Users who are living in our community, who might be experiencing an escalation in symptoms to avoid hospitalisation and/or for Service User sleaving hospital who need support at home.

Our ambition is to empower residents with long-term complex conditions to receive specialist care in a supported therapeutic home environment. We also encourage self- management and independence by preventing crisis escalation, improving access to other services, accelerating treatment provision, and providing effective care planning.





WHO WE ARE

We Provide Total Supported Living Solutions

Pearls Support Solutions is a trusted provider of supported living services for adults aged 18+ who have complex needs.

A one-stop-shop for living well

We also offer our clients access to medical and therapeutic services, as well as emergency backup. This means you can be sure that we're here to look after you.

Maintaining independence

Whether you're looking for support with everyday tasks or something more intensive, We are committed to helping you live the life you want and feel confident in doing it on your own terms.

Rehabilitation

Rehabilitation in Supported Living supports people recovering from a mental health illness and recover with a planned programme of care and support.

Evidence-based practices

Recovery is a journey not the destination. We offer a sensitive environment that enables people to take control of their own lives. This may then help them live independently and appropriately in the community

Personalisation

Our care and support approach understands individualism. We focus on an individual's unique goals and life circumstances. Our service users shape and choose their own treatment and care management plans.

Personal Care

Personal care is available to meet daily tasks and outcomes. Ensuring that support is tailored to specific requirements our fully trained carer team offers discreet and professional personal care in the way that’s most comfortable.

WHY CHOOSE US

We Make A DIFFERENCE In Your Lives

Supported Living is a service designed to provide services for people with wide range of support needs that aim to promote and retain their independence in their own homes.
Our Service user will have support provided to them in their own homes, have their tenancy and are responsible for their bill and cost of living.

Supported living promotes personal responsibility, it re-establishes ot skills, it focuses on individual' strengths and abilities, it encourages the development of new skills.

PSS services will promote active participation with daily living

We aim to promote our service user's by providing assist, encouragement to do as much as tasks they can for themselves, such as meals planning, meal and drinks preparation, personal hygiene, household tasks etc. By encouraging and supporting service user to use these life skills, we are aimed to ensure and promote their abilities to life independently and empower them to take control of their lives.

PSS services offers safety, security and provides support 24 hours a day with round the clock staffing.

KEY OUTCOMES

What Can you Expect?

This will help to address the key challenges and impact on the lives of our service users to focus on reducing negative outcomes and a sustained personal social and emotional development.

Personal and Social Development

Through which our residents develop social and emotional capabilities, including determination, self-control, persistence, and self-motivation.

Social and Emotional Capabilities

Soft skills or non-cognitive skills, communication, creativity, self-confidence, managing feelings, problem solving, leadership skills, resilience and self-esteem.

Developing Communication Skills

The ability to learn from experience, control behaviours, and make good choices; and the self-esteem, resilience, and motivation to persist towards goals and overcome setbacks.

Positive Relationships

hose which can also be measured and valued by other people, accessing public services, local communities, and family networks. Having positive relationships, involvement in meaningful, enjoyable activities.

Educational Development

Participation in training, literacy and numeracy, community courses, and activities, taking advice on services to improve education, budgeting and tenancy support.

Being Healthy

Psycho-education, Cognitive Behavioural Therapy, dietetic education, meal planning and preparation, self-regulating and behavioural skills and changing thought patterns.

MAKE A REFERRAL

ACCOMODATION

The Supported Living Service recognises that prospective tenants should have the opportunity to choose a home, which suits their needs. All homes are single sex with a mixture of ensuite and shared bathrooms, all close to local transport links and local amenities.

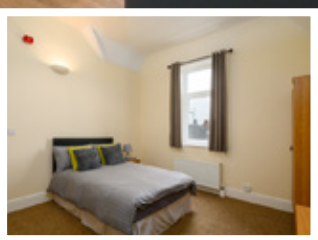
Our evidence-based framework is a planned pathway to increase independence, self-management of their mental, physical health and wellbeing.



Our aim is to support their recovery in the community to sustain their own tenancies. Each home is newly decorated, well equipped and the resources are continually reviewed and expanded to maintain a high standard.

Each room is thoughtfully decorated and furnished, and this includes a wardrobe, chest of draws, bed and chair. There is a communal dining room providing a comfortable environment for that important interaction around mealtimes. There is a main lounge and garden area for relaxing and socialising.

The Supported Living Service provides a homely environment in order to challenge institutionalisation whilst promoting supportive structures and routines for our Service Users to live a high-quality Life.



To facilitate that choice, we do the following:

- Each Service User has their own ‘tenancy support package’, which is tailored to meet their individual needs.
- Each customer has an individual Assured Shorthold Tenancy
- Comprehensive assessment by a Mental Health Nurse y Interventions that consider the personal goals of the customer.
- Person centred care which allows residents to measure their own progress with the support of their key workers and staff.
- Relapse prevention y Immediate care following inpatient treatment or relapse in the community.

Crisis Beds

We offer intensive, short-term support to help manage a mental health crisis within our homes (rather than in a hospital).

- Overnight accommodation
- 2–5-day accommodation
- A small number of beds
- Home-like environment
- Intensive treatment

PEARL'S SUPPORT SOLUTIONS
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Referrals are to be made by The Local Crisis Team.

Website:
www.pearlssupport.co.uk

Email:
info@pearlssupport.co.uk

Phone number:
03337729464

Visit our website