PHC

Passion in Care

SUPPORTED LIVING SERVICES

ABOUT US

PHC is a competent, experienced, and esteemed organisation that provides person-centred care and community-based support to you or your loved one. We have qualified, experienced, and fully-trained personnel with specialised care and support knowledge.

We provide a variety of domestic and personal services to meet your needs. This will be accomplished by promoting a standard of excellence that incorporates the fundamental principles of Good Care practise and is evaluated through the practise, administration, and supervision of quality care in the domestic environment.

Our services range from brief visits to comprehensive packages of individualised and personalised care. While a comprehensive service is provided, we will strive to specialise in the rehabilitation of those with greater care and support requirements, such as those with special needs.

OUR MISSION

- Protect children and those in need of care and support.
- Provide care with respect and dignity.
- Consider the choices and preferences of those we support and care for.
- Promote independence by facilitating the maintenance of a higher quality of life.
- Encourage community involvement among those who require care and support.

A PERSON-CENTRED APPROACH TO EMPOWERING INDEPENDENCE

Our person-centred approach distinguishes us from other care providers. We believe in creating an atmosphere that respects people's choices, preferences, and autonomy. We regularly include our customers in decision-making processes to ensure that their opinions are heard and their preferences are honoured. We enable each person to take responsibility for their own life by building a sense of empowerment and self-worth through collaborative work between our carers and clients.

SAFETY AND WELL-BEING: OUR TOP PRIORITY

Our customers' safety and well-being are of the utmost concern to us. We painstakingly examine and monitor each individual's needs, updating and adjusting our care plans on a regular basis to best support their changing needs. Our carers are accessible 24 hours a day, 7 days a week, giving clients and their families peace of mind that support is always only a phone call away.

WHOM WE SUPPORT

LEARNING DISABILITIES

Our staff specialises in positive behavioural support, and we are qualified to deliver it to those with learning disabilities. Our staff is always monitoring the emotional, psychological, and behavioural needs of the individuals we support. A holistic approach is applied, which takes into account an individual's life history, personality, physical health, and emotional needs.

Passion Home Care has implemented a person-centred strategy that encourages participation from autistic patients, family members, and other healthcare professionals in order to provide patients with support in the development of functional abilities and skills that improve the overall quality of their lives.

PHYSICAL DISABILITIES

Whether temporary or permanent, inherited or acquired, we support people with all types of physical disabilities. We have also worked with individuals suffering from cerebral palsy, spinal cord injuries, amputation, multiple sclerosis, spina bifida, musculoskeletal injuries, and muscular dystrophy.

We provide services from a few hours a week to 24 hours a day, seven days a week. Our plans are always individualised for each individual and those closest to them, ensuring that we understand the problems they've previously conquered, as well as their urgent needs and wants, as well as their long-term ambitions.

MENTAL HEALTH NEEDS

We urge individuals to participate in meaningful conversation about important topics that affect how we live our lives. In addition to assisting with the development of long-term self-management techniques, our expert support may help with the assessment of personal needs, difficulties, and objectives.

We work with social services and community home teams to create customised care plans that are then monitored on an ongoing basis. We utilise several techniques, such as Recovery Star, to assess our progress.

When individuals determine for themselves what they want to achieve, it helps to sustain motivation, enhance skills, build self-confidence, and assist in determining what their objectives are and how they may be attained.

HOW WE SUPPORT:

Assistance with Daily Living Activities:
We assist individuals with daily living activities such as bathing, clothing, grooming, and food preparation. These programmes promote independence, safety, and health.

Medication Management:
Passion Home Care helps individuals manage their prescriptions, ensuring they take them on time and in the recommended doses. Preventing pharmaceutical misuse's consequences.

Emotional Support
Individuals receiving care from a supportive living provider get emotional support. They have trained employees that understand the specific issues individuals encounter and can listen, soothe, and encourage as required.

Social Engagement:
Passion Home Care promotes social participation and inclusion among individuals in their care. They organise social activities, events, and trips to improve relationships, friendships, and the quality of life.

Health Monitoring and Advocacy:
Individuals under our care are routinely monitored. Tracking vital indicators, aiding with medical visits, and collaborating with healthcare experts. They advocate for their patients, ensuring the best medical care.

Skill-building and Education:
Passion Home Care provides skill-building and educational programmes to support individuals. Life skills, vocational training, educational programmes, and more are examples.

Transport Assistance:
We assist individuals with transportation needs, ensuring they can go to medical appointments, community events, and other important places. This fosters independence and mobility.

Family involvement and support
The organisation values family engagement in the care and support of individuals. To keep family members informed and active in care, they support, resource, and communicate with them.

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Get In Touch

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