

Growatt installer OSS account registration guide



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1, How to register an installer OSS account;

1.1、Login into the OSS homepage and select English; http://oss.growatt.com/login?lang=en;



1.2, Click on the register button;

Growatt Growatt OSSManagement system		English
	Login	Register
	Account	~
OPERATION AND MAINTENANCE MANAGEMENT	- 1	
FOR INSTALLERS AND DISTRIBUTORS	Password	
	Remember password	Forget password
		Login -

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1.3. Select the type of installer, tick the terms of the agreement with the user of the company, and then click the next step button;

Growatt Growatt OSSManagement system	t		English
Re	egister	×	Register
	Registration ty	pe	
		57	~
OPERATION AND MAINTENANCE M.			
FOR INSTALLERS AI			·····
	Distributor	Installer	Forget password
	Agree with the Comp	panys terms)	
	Next step		
			Login —

1.4, Complete the information in the dialog box as prompted, and click the register button after completing the information in the dialog box;

Growatt Growatt OSSManagement sys	tem	_				English
	Register		×		Register	
	Country	select country	*			
	Inverter SN	Growatt inverter serial number	•	37	~	
OPERATION AND MAINTENANCE MI	Company name	Company name	•			
	Company website				· ····	
FUR INSTALLERS AI	Company Address		•	sword	Forget password	
	(Register				
		Previous				
					Login -	
Copyrig						

Country: The country where your office is located; Inverter SN: one inverter SN of installed inverters; Company Name: Your real company name; Company Website: Your company website (this item is optional); Company Address: Your company address;

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1.5, Fill in the information in the dialog box according to the prompts, and then click the "Confirm" button after completing the personal information;

Growatt					
	Personal data User center >F	Complete your perso	nal information	×	
		Account name	Auto generated by the systematic	em	
		Set password	New		
Q User Center -	Las	Confirm password	Confirm password		
User Information		Contact person	Please enter your real nam	e ·	
	Basic information	Email	please input your email	-	arsonal information
	Account	E-mail code	Verification code Get co	de	
		Phone number	Please enter a phone numb	ber 🕐 🕕	
	Registration date	position	Please enter a position		
	Nickname				
	Contact person		Confirm		Activ

Account Name: Account name (generated automatically by the system);

Set Password:set password (at least 6 digits);

Confirm Password:type password again;

Contact Person:Plant owner;

Email:Email address;

Email Code: If you enter email and click "Sent", you will receive a code (Keep your account secure. Please verify it within 10 minutes);

Hello! You are currently requesting email verification. Please enter this code in the verification box: to complete the verification. (In order to protect your account security, please complete the verification within 10 minutes)

Phone number: Your phone numbe;

Position: Title of position;

1.6、 Click "Confirm" to get your installer OSS account

Success	
	Successfully completed the information, your installer code is:), the login account is:). please remember the account, its only way you can login!(email and phone Number cannot log in)
	Confirm

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2. How to use the installer account;

- 2.1, Create a monitoring account for end customer via installer OSS account;
- 2.1.1, Plant List ---- Plant List;

Here you can make a monitioring account for end customer by plants;

2.1.2, Click on "Add plant";

Gr	owatt	Growatt-T	raining (Cod	e: AMZXB)						🚽 Fulls	screen Englis	h. ♥ ŮLo	gout
	•	Plant ma	nage Monitor	manage >Plant ma	inage								
	AMZXB001		🧼 Day ger	neration		ä.	Energy total		-2	ờ Total co	mponent powe	ər	
6 м	onitor Manage -		0.0kV	Vh		0.	0kWh			0.0	W		
F	Plant List												
[Device List												
E	End user	E Plant Mar	agement List 📀	Online: -	abnormal: -	- Offline:							
5	Screen Display						+	Add plants in bate	thes Dov	wnload list(0)	ff Plant group	os manage 🔮	Export
Se	ervice Hall 🛛 👻	Add	Plant	Туре	* Powe	er station name	Please choo	ose the city	Q Sear	Advan	ced screening 🏌		
🖂 si	upply System 🔻	No.	Status	Plant name	User name	City	Power station revenue	Installation date	Number of device \$	Total component	Generation today \$	Full hours #	Total ‡
		Relact a	Consilturation	t arouning		Cot the low limit	of generation		> > <)) Realtime	alarm		
<u>8</u> U	ser Center 🔻	Select a	Specity plan	r grouping se	t ume zone	Set the low limit (1			
	untom Sot 👻												×

2.1.3, Enter the user information. Please choose "Growatt Server" for the server;

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Add plant				×
New user Existin	g user? Skip	Add plant	Add datalogger	
*Server:	Growatt Server		¥	
*Country:	select country	Ŧ		
*Account name:				
*Set password:			<u>Para</u>	
*Confirm password:			Here a	
*Time zone:	GMT 1		T	
Company name:				
	Sav	Cancel		

2.1.4, Search for power stations. Enter the inverter serial number in advanced filtering. Find the corresponding power station, you can Manage it;

Growatt	Growatt-Tr	aining (Cod	e: AMZXB)						🕎 Fu	III screen English 🔻	¢
AMZXB001		0.	0kWh			0.0	WC			0 ¥	
Monitor Manage-	abnormal: 0	Offline: 3	Total 3								
Plant List			+	Add plants in batc	thes D	ownload list(0)	👖 Plant grou	ps manage	Export data	Parameter display (9/1	6)
Device List	- Powe	er station name	Please choo	ose the city	Q Sea	arch Advan	iced screening 🏌			ick on	
End user	E		Power station	Installation date	Number of	Total	Generation				
Screen Display	User name	City	revenue	•	device \$	component power \$	today \$	Full hours \$	Total ‡	Operating tools	_
Service Hall •	ttsrtg123	Shenzhen	0	2020-02-21	0	1000W	0kWh	0	0kWh		

2.1.5, Device List----Inverter SN List you have instlled

Here you can add new installed inverter to a specific shineserver user account;

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Growatt	Growatt-Tra	aining (Code: /	AMZXB)				
	Device lis	t Monitor manage	>Device list				
	Inverter	Storage inverte	r Hybri	d inverter	SPA		
AMZXB001	Operating sta	ate				generation	and revenue
Monitor Manage ▼						When DayEne	ergy total 0kWh
Plant List			0 %				
Device List		Oper	ating state			••••	
End user	.≡	Current power	Total	power			
Screen Display		0.00KW	0.001	(W		1 3 5	5 7 9 11
Service Hall 🔻	Inverter list	Abnormal of the second seco	quantity: 0	Offline inverte	r: 0 🛛 🤤 V	Vaiting inverter: 0	Online inve
	Add de	vice	number	City		User/Pla	nt
🔛 Supply System 🔻	No.	Device SN Mo	del Plant	User name	City	Datalogger	Last update

Add device		×
		^
*Assigned user: (Input and select user	Ð
*Assigned plant: (Input and select plant	Φ
*Datalogger SN:(
*Check code: (
	Third party device	
		A
	Save Cancel	

2.1.6、End User---- end customer mornitoring user list

End users can be added here;

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Growatt G	rowatt-Training (Co	ode: AMZXB)				
	End user Monitor mar	nage >End user				
AMZXB001	End user list >	sername	Please sele	ect the installe	r y O Sear	ch
Monitor Manage -	No. Account name	Alias	Phone number	E-mail R	Registration date	Number of device
- Plant List	1			2	020-02-21	0
Device List	2			2	020-02-21	0
End user ·≕ Screen Display	3			2	020-02-21	0

NOTE: If you sign in to the installer OSS account and create a mornitoring account for endcustomer here, the end customer monitoring account will automatically link to your installer account. In this case, you do not have to enter the installer code;

2.2, Create a monitoring accounts for end customer via shineserver website or shinephone APP.

2.2.1, Login into shineserver homepage, and Language set in English; https://server.growatt.com/login?lang=en;



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2.2.2, Click the account registration button;



2.2.3, Follow the prompts to fill in the information in the dialog box. After completing the information in the dialog box, click the "Next" button;

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User	Installer	Distributor
Country		•
Username	No More Than 30 Characte	ers •
Password	Not Less Than 6 Digits	•
Password Confirm	Not Less Than 6 Digits	•
Language	English	τ.
Phone Number		
E-Mail		•
Installer Code	please en installer o gree With The Company'S 1	nter the code Terms
	Next	

2.2.4, When the end customer registers a monitoring account, the installer code is required. Please fill in this code;

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Growatt	Growatt-Training (Code:	
	Device list Monitor manage > Device list your insta	ller code
AMZXB001	Inverter Storage inverter Hybrid inverter SPA	
	Operating state	generation a
Monitor Manage -		When DayEne
Plant List	0	
Device List		••••
End user	Current power Total power	
Screen Display	0.00KW 0.00KW	1 3 5
Service Hall 🔻	Inverter list 🗞 🌒 Abnormal quantity: 0 🕓 Offline inverter: 0 🥥 V	Vaiting inverter: 0
	Add device Serial number City	User/Pla
😁 Supply System 🔻	No. Device SN Model Plant User name City	Datalogger
🔏 User Center 👻	Select all Delete Export data A	

NOTE: If creating a monitoring account for end customer through the ShinePhone APP or server.growatt.com, you must enter the installer code, Otherwise, the monitoring account cannot be registered successfully;

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