

To all parents, carers and clients

Once again, we are facing uncertain times and are facing the possibility of further restrictions being imposed to contain the spread of coronavirus. As such, with the Christmas period fast approaching and staff holidays to be considered, we have formulated a plan in anticipation of a potential 'circuit breaker' being imposed on Boxing Day as threatened so that our staff and clients have some clarity.

If the government introduce a 2 week 'circuit breaker' with more restrictions:

All groups and clubs will close

It is important to note that groups and clubs are not due to restart until 4th January 2022 but this would be pushed back to w/c 10th January should a 2 week 'circuit breaker' be imposed on Boxing Day. Should that be extended, the closure will be extended until such restrictions are lifted. We will advise dates as and when this becomes clear if that is the case.

1:1 personal support

Personal Support would still take place as planned unless clients or their families choose to cancel. In the event of cancellation, please give as much notice as possible. If you already feel that you will not need your support worker should this happen, please let us know and we can hopefully fill lost hours so our staff are not short on pay. Anything less than 48 hours will be charged for in the normal way.

As always, our priority is the safety of our clients and staff. We will rigorously maintain the highest levels of hygiene, wear PPE as appropriate and maintain 2m social distancing where possible if in a building. Or whatever else we are told is necessary when the announcement is made.

Please check our website for the latest information as we will keep that updated throughout.

I would like to wish you a very Merry Christmas and all the best for 2022.

Please Take Care and keep safe

All the best

Karen Hadden
Services Manager