



# MATTHIAS JESSEN | UX DESIGNER

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## JOB EXPERIENCE

05/2017 – 01/2020

**Software project manager** at fbeta GmbH, Berlin

- **Achievements: Development and roll-out of a fully customized call-center software based on the customer needs and processes. Development of a backend data layer and integration into other systems, based on SAP Hybris Marketing**
- Project manager of agile software development projects with leadership- and budget responsibility (team size ~ 12-15, monthly budget ~ 150.000 Euro)
- Management of external service providers
- Requirements management
- Test management
- Change- and release management

09/2015 – 04/2017

**Editor and project manager** at mdsCreative GmbH, Mediengruppe M. DuMont Schauberg, Berlin

- Content conception and editorial writing as well as creative realization of customer magazines and supplements
- Content maintenance of the web presence of Siemens Betriebskrankenkasse SBK
- Project management with leadership- and budget responsibility
- Optimization and establishment of editorial procedures

07/2014 – 07/2015

**Apprenticeship as an editor and PR consultant** at John Warning GmbH, Hamburg

- Realization of press releases and articles for publications

06/2006 – 08/2007

**Integration assistant** at Jobcenter of the Agentur für Arbeit, Elmshorn

## ABOUT ME

Dedicated and passionate IT consultant and UX designer with over 3 years of experience in leading and accompanying software development projects. Eager to support the dev team with his knowledge of user research, wireframing, prototyping, testing, project management and his product owner skills. In previous roles recognized for creating a link between users' goals, needs and pain points and sustainable technical solutions.

**B** July, 4th 1986

**N** German

## KONTAKT

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10119 Berlin

[XING](#)

[LINKEDIN](#)

[WEBSITE](#)

## SPECIALIZATION

UX design  
Project management  
IT consulting

## SKILLS

Design Thinking  
User Experience  
User Research  
Information Architecture  
Journey Maps  
Sketching  
Wireframing  
Prototyping  
Usability Testing  
Accessibility Design  
Copywriting  
3D Design

## TOOLS

Adobe Photoshop  
Adobe InDesign  
Adobe Lightroom  
Adobe XD  
Figma  
Sketch  
Balsamiq  
Framer X  
Marvel  
Optimal Workshop  
Usability Hub  
Miro  
Microsoft Office  
Blender  
Unity  
ZBrush  
Substance Painter  
Marmoset Toolbag

## LANGUAGES

German (Native language)  
English (B2)

## EDUCATION

04/2020 – 09/2020  
**UX Design Student** at CareerFoundry GmbH, Berlin

10/2010 – 04/2014  
**Bachelor degree in cultural and political science**  
at the Leuphana Universität, Lüneburg  
Average mark: 1,7

08/2007 – 07/2009  
**General matriculation standard**  
Meinert Johannsen Schule, Elmshorn  
Average mark: 2,0

08/2003 – 06/2006  
**Education as administrative specialist**, Stadt Uetersen  
Average mark: 2,8

08/1997 – 08/2003  
**Secondary school certificate**  
Gustav-Heinemann Realschule  
Average mark: 2,6

## CERTIFICATES

11/2019  
**IPMA Level D** - Certified Project Management Associate, GPM  
Deutsche Gesellschaft für Projektmanagement e. V.

02/2019  
**TOGAF** - Enterprise Architecture Management,  
Integrata Cegos GmbH

09/2018  
**Design Thinking**, HPI School of Design Thinking