How Civilians Survive Violence: A Preliminary Inventory



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This paper was prepared under the auspices of The Cuny Center. The Center is an applied research and educational institute that pursues practical solutions for the needs of societies affected by conflict. It was founded by Fred Cuny, the renowned aid worker who disappeared in Chechnya in 1995, and later renamed in his honor. More information can be obtained by contacting the author and Protection Research Fellow, Casey A. Barrs at: cbarrs@mt.gov. **Cite only with permission**.

02/01/12

Note to the Reader

There will always be mass violence. There will always be horrific times when we "outsiders" cannot shield civilians despite our avowed responsibility to protect them. Millions died amid internal conflicts in the last 15 years, and there is absolutely no guarantee that the next 15 years will be any better. That is the starting point of this paper: *our* capacity to protect is very much in doubt. Even when we do "save" civilians it is very often only because they saved themselves first—surviving violence by their wits and wiles for months or years, and then running a deadly gauntlet to reach our camps or safe havens.

Many observers note the critical importance of civilian self-protection, but it appears there have been very few systematic attempts to inventory their tactics and strategies. By and large we appreciate civilians' capacity for self-preservation or "resilience" but scarcely act upon it. This *preliminary* inventory cites protections that civilians the world over have learned time and again as they survive and serve others alone amid violence. Some types of actions cited here have alone saved millions of lives.

This document has three sections: local safety, local sustenance, and local services. Life-critical *sustenance* and *services* are an inseparable part of this because civilians often see them as central to their security, often take physical risks to obtain them, and often die in far greater numbers from the collapse of such elemental things than from direct physical violence. The biggest killers amid conflict are not guns or blades but malnutrition and disease—which at times can be anticipated and prepared for.

Each section begins with conventional local efforts to *engage* dangerous actors and *influence* events. These good efforts have limits "⑤". (In 2009, the ICRC interviewed four thousand people in eight war-torn countries. When asked what civilians living in areas of armed conflict need the most, only 3% chose "to influence decisions that affect them."¹) Each section then progresses toward the less conventional actions civilians attempt. These are efforts to survive the actors and events that they cannot influence. These too have limits—but tend to be deliberate, balanced, sequenced calculations by the people themselves.

Many of these actions have at times received ad-hoc backing by outside agencies, and many others could be supported by outsiders under certain circumstances. (This is the topic of another Cuny Center paper, *Preparedness Support*, depicting how qualified aid agencies can in some situations help brace local staff, partners, and beneficiaries for violence while working under the gun.) *This document does not urge the support of any particular action; as an inventory it only illustrates what civilians at times do.* Self-protection is not a panacea, nor is it easy to support. Yet of all protections, those for physical safety as well as life-critical sustenance and services depicted here will be the last ones standing because they rely on the abilities of the very people who are left standing alone as violence shuts the world out.

This inventory is not comprehensive—and the reader is invited to contribute to it. The taxonomy used here is just one of many plausible ways to organize the discussion. Much here could be debated and rearranged, but the big picture is this: *we often lack the capacity to protect, they often learn this capacity on their own, and we can at times help them with this lethal learning curve*.

How Civilians Survive Violence



⁺ Accommodation here means an effort, ranging from engagement to appeasement, to contain dangerous situations and improve physical safety.



"Go & see" visits to, or "come & tell" survivor testimonials from, adjacent areas of conflict provide proof or persuasion of certain protection risks or opportunities "Bamboo telegraphs" (local systems of gathering news the world over) provide convincement of the need (or not) to mobilize Culture, experience, and trusted influentials may combine to persuade civilians that they have the cultivable capacities to survive	It is <i>abnormal</i> for people to plan their own displacement, especi- ally if habit, instinct and simple cues fail to detect that violence has reached a dangerous new threshold. For this reason, mental readiness is as vital as tactical preparedness. Credible leaders and facts can alter a mindset of complacency or denial and clear the way for serious planning. Chance favors the prepared mind.
 Preparation (requires a skill set) Certain crisis skill sets are continually reinvented across cultures and epochs. Here is an incomplete and imperfect listing: 	Whether civilians respond to danger by staying or going; whether they react at a community, household or individual level; whether in response to machetes or monsoons, raids or rains— preparation always matters and certain strategies and tactics consistently seem to apply. Preparedness is largely about shortening the deadly learning curve. Many of the <u>optional</u> tactics listed below entail risk. On a case-by-case basis, people must determine the greater risk: getting systematically prepared for violence—or not?
Skills and tactics by which communities avoid violence	
Information Information gathering Radio: public service broadcasts Incident bulletins warning of areas to avoid; moderates urging calm, dispelling rumors, etc.; lost persons tracing hour; skits on situational awareness; commentary on the purpose of aid or peacekeeping missions; features on preparing ORS treatment, food security tips,	Nothing is more essential to civilians amid violence than timely and accurate information. With it they may be forewarned of violence. They get life-saving advice, whether to quickly act or
contents of a flight kit; etc.	stay calmly in place. They learn of economic opportunity (labor, barter, lending, remittance).
Other mass media (print, cassettes, video) from leaders conveying calm or solidarity or instructions, etc., if advisable Discreet word-of-mouth networks Classic grapevine or "bamboo telegraph" Paid informants Family member in armed group learns about its intentions and strategies, impending operations, death lists, etc. Travelers' networks, especially merchants Discreet observation	Information brought to those who are "cut off" brings comfort. It gets word of their suffering to the outside world. It enables the coordination required for what is often the safest asymmetrical response to violence: dispersed networks.

Commercially available radio scanners needs to be carefully considered, and plans for mobile or remote Public domain satellite imagery (like Google Earth) confirm damage to broadcasting perhaps prepared. infrastructure, aid route planning, etc. Short and long-range patrolling or scouting. Civilians need quick verification Track or spoor recognition of micro-level events more than analysis of macro-level trends Information assessment based on math and computer Awareness of *priority* threat indicators models. They need ongoing Shifts in military behavior-changes in command, strength, and real-time facts about threats and must push that awareness from morale; alterations in patrol; movement of fresh equipment and the edge of their residences as far supply; unusual intelligence activity; increases in garrison size, out as possible. upgrading of roads or extension of outposts; laving more mines, etc. Shifts in political behavior-many indicators, but most often: rise of powers with dangerous backgrounds, passage of restrictive laws, Outsiders can save lives by listening to civilians, then by vilification of supposed "enemies", clamp down on media and civil sharing advice and experience society, etc. (often based on lessons learned by other civilians in other Cross-verify reports from varied sources conflicts.) Access first-hand accounts deemed reliable from conflict areas Outsiders may help bolster local Access sources of news deemed reliable for interpretation of events information strategies and structures-and if deemed risky, Information protection STOP THERE, leaving locals to Compartmentalization and need-to-know protocols draw their own conclusions and Simple codes and other ways to reduce eavesdropping take their own actions. Cover stories Avoid infiltration Protocols to evaluate or interdict transients or newcomers Passwords to determine "friend or foe" when encountering others If informants spy due to intimidation or desperate need, then consider if the threats they face can be lowered Populations segmented into close-knit groups are well-suited to detect attempted infiltration Disinformation Deterrent rumors of powerful patronage, rampant STDs, etc. Alternated time and/or place of market, school, and worship activities Fake documents, misleading communiqués, bogus landmine markers, false trail signs, cookfires simulate encampments (draw attention away), and other ruses to keep civilians out of harm's way False impression that properties are abandoned, pillaged or uninhabitable **Communication** Paths of communication Chain of reporting that interlaces a safety net with a social web is Lines: kinship lines are most confidential communication nets particularly strong. Circles: concentric circles of trusted contacts Cells: nonhierarchical network with strict compartments Any ICT platform intended to Relays: cross-factional cooperation; requires discreet "hand-off" aid local warning (are many now Wired in: outside watchdog groups wire warning in; need nexus emerging) must be plugged into with local communication networks a willing and organized local response. If it is not, it may be Wired out: alarm wired out to trigger prevention or intervention ^T as unhelpful as a blind airdrop Compartmentalization and need-to-know protocols onto an unprepared drop zone. Various forms of radio

Basic operation Ways to avoid eavesdropping and jamming Operation of other telecom platforms, if feasible Internet, sat phone, mobile phone, Flickr, Twitter, Ushahidi, etc Off-the-grid mobile power sources (hand crank, foot pedal, truck battery pods, electricity kiosks, etc.) for telecom Low-tech signaling (line-of-sight or range-of-hearing in relays: mirror, shuttered light, flags, fires, whistles, foghorn, burning tires, etc.) Courier systems Broken communication: families agree upon a specific newspaper and day of the month in which they can discreetly post their location if they have become hopelessly separated	† Alarm wired out may include coordination with external responders (police, army, peacekeepers) that synchronizes first response by locals with follow-on response by outsiders.
Safe sites Optimal locations; sites often chosen on basis of Secure ingress and secondary egress Reasonable access to life-critical sustenance Optimal site formations Consolidated: when deterrence and communal action are priority Dispersed: when low-profile evasion is priority Networked: when low-profile and occasional communal action are priority Observation or listening posts (along likely ground or air approaches) Perimeter alert (manned but perhaps enhanced with tripwire alarms); concentric rings and relays Simple system of spotters and runners Dogs for home alert and deterrence; perimeter tracking, etc. Variable-range patrols (interdiction is an option decided by community) Blast walls, trenches, pits, tunnels, caves, and bunkers Improvised secondary/night shelters Concealment; traceless encampment, crop colors and canopies that are less noticeable from the air Avoid creating visible paths to settlement Avoid being followed to settlement Discipline with light, cook smoke, and noise (human and animal) Discreet daily access to foraging, firewood, water, etc.	
Conflict early warning → response plans [See same heading] Safe movement Unplanned flight Planned flight—triggered by attack and early warning tripwire Planned flight—preemptive self-displacement, absent a direct attack Advance relocation of slow-moving elderly or infirm Optimal travel group size, formation, and composition Larger if aim is deterrence, smaller if aim is evasion May include males or armed individuals if aim is deterrence Route selection Longer, more difficult route is often chosen Small party scouting of routes, especially just prior to transit	Many suffer human and material losses in <i>unplanned</i> flight—and, if they could "go back in time," would surely plan ahead. This affirms the whole concept of preparedness support. Planned flight does not denigrate civilians or aid belligerents. It can help civilians retain some control and deny belligerents conscripts and contraband.

Routes used on a frequent basis (commuting to work or sleep locations) are alternatedCached food and medical supplies en route, insect/pest controlsSkills for living off the land (acquiring minimum of food, water, shelter)Stolen or counterfeited forms, cards, and stamps for False identity that reduces harassment or harm False "safe passage" documentsAgreed-upon locations to reunite (rally points for individuals, families and subgroups)	Most often, movement through dangerous territory, whether amid evacuation or repatriation, is organized by civilians themselves.
 Map and grid coordinate reading and other forms of orienteering Off-road travel and night travel Day travel often includes cash for bribes Practice traversing difficult terrain Take advantage of inclement weather to move Blend in the terrain and avoid being tracked Noise discipline (silence, hand signals) Use the escape services of reliable smugglers/traffickers Landmine clues; retracing steps; marking, warning and informing Mobile phones to call in support Recognize layout of ambush and blocking points typical to combatants 	Many choose to stay in place despite great physical risks. The reason is that in flight one can lose many existing securities— and be exposed to new dangers.
Threat response (reaction "on contact"; tactical as opposed to strategic "early warning → response" cited below) Lightweight evacuation supplies at the ready Rehearsed response to varied forms of bombardment or incoming fire Automatic sound alarm (megaphone, pyrotechnics, etc.) to disorient, delay, or deter lightly-armed night raiders Conflict early warning → response plans [See same heading] Broken evacuation: fall back dispersal and regrouping plans (down to family level) Evading infantry sweeps or encirclement Rapid and semi-rapid hiding practices (nesting in ground cover or climbing trees; building blinds, spider holes, covers, camouflage, etc.) Delaying, decoying, or diverting hostile pursuit Recognizing and reacting to ambush sites Extrication from mined areas Skill in first aid and simple surgical fixes	
 Non-formal policing[†] (Draws on many of the building block skill sets cited above) Rudimentary patrolling, surveillence, incident verification, reporting, liaison, on-the-spot mediation, interdiction, etc. Codes of conduct and accountability cross-checks/balances Sampling of models: Semi-commercial anti-crime groups, urban and rural work-based security groups Vigilance groups, informal local government security structures, civil defense forces, ethnic or clan militias, political party militias Analagous examples: unarmed civilian auxiliaries to undergrounds and resistance groups 	† Non-formal policing has a long history, elements of which are found in most traditions across the world. Some estimate 80% of security provision in Africa is non-formal. The range of providers & authorizers is broad. Some are law-abiding, some are not. Some are unarmed, some are not. Some partner with formal public safety/security organs, some do not. The violence they contend with ranges from crime to armed conflict. The UNDPKO, UNHCR and aid agencies have fostered local policing groups in many



Discuss locations and situations to avoid

Men take on women's work roles inasmuch as cultural norms and work needs allowand attacks on the community calls for women's precautions nested within larger communityReduce nonessential movement Optimal travel group size, formation, and composition [see above] Deterrent escorts while in transitand takes on the community ented within larger community interact and the protections increase water catchment Buy firewood; use less wood (cook stoves, food w/ less cook time) Shift towards livelihoods that lessen exposure to danger Women's microenterprise mobile telephony doubles as communications net for safety purposes Change appearance Dress and walk as a male or an old woman Cut hair to resemble a male Hold someone's baby so as to appear not a virgin Be unattractive—dirty one's face, wear foul-smelling clothes; persuade attacker one is menstruating, has a rash, etc. Fabricate rumors of rampant STDs Sexual relationships with male "protectors"; sex for food or favors Stockpile post-exposure prophylaxis (PEP) kits to neutralize HIV infection and pregnancy resulting from rape Moral authorities persuade perpetrators GBV harms their self interest Discuss any culturally grounded ways to reduce stigma Prepare local nets to immediately assist victims of sexual violence Prepare community contacts/nets for widows Women may bring unique advantages to navigating tens esituations If hold high status, may have power to compel or shame belligerents If hold low status, belligerents may underestimate women, giving them more leeway to undertake protective measures Women may bring unique advantages to relybuilding inter-factional trustMuch is known about the unique vulnerabilities and capactives of women and britiler and compotention solution and avantages to review searce. Learn the habits of recruiters, traffickers, etc.<	Situational awareness/planned threat response: homes, fields, roads Consolidate housing, within cultural norms and economic dictates (Might deter smaller assaults in which GBV is opportunistic) Family home extensions or community compounds Disperse or hide housing, within cultural norms and economic dictates (Might foil larger assaults in which GBV is strategic)	Gender-based violence occurs in differing contexts each of which shape steps for avoidance. GBV tried by a few lightly armed men might be foiled by communal work and housing arrangements. But GBV attempted by larger armed groups opportunistically
Reduce nonessential movement preparedness. Optimize or alter resource gathering to lessen exposure to danger Build water points at closer or more optimal locations Increase water catchment Buy firewood; use less wood (cook stoves, food w/ less cook time) Shift towards livelihoods that lessen exposure to danger Women's microenterprise mobile telephony doubles as communications net for safety purposes Change appearance Ders and walk as a male or an old woman Cut hair to resemble a male Hold someone's baby so as to appear not a virgin Be unattractive—dirty one's face, wear foul-smelling clothes; persuade attacker one is menstruating, has a rash, etc. Fabricater rumors of rampant STDs Sexual relationships with male "protectors"; sex for food or favors Stockpile post-exposure prophylaxis (PEP) kits to neutralize HIV infection and pregnancy resulting from rape Moral authorities persuade perpetrators GBV harms their self interest Discuss any culturally grounded ways to reduce stigma Prepare local nets to immediately assist victims of sexual violence Prepare local nets to immediately assist victims of sexual violence Women may participate in non-formal policing, support peacekeeper operations, inform the design of camp layout, etc., thereby reducing incidence of gender-based violence Women may bring unique advantages to navigating tense situations If hold how stat	needs allow	calls for women's precautions
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School as a safety focal point:	
Use safe movement practices in transiting home and school	
Teachers impart basic safety messages at school	
Waive or subsidize school expenses to keep more children in school	
and out of danger	
Establish alternative sites:	
Hide classrooms, buildings of worship, sleeping shelters, etc.	
Agree upon what to do and where to meet if separated	
Make identification bracelets for infants and children, if advisable	
Prepare community contacts/nets to do temporary fostering/adoption	
Discuss the purpose of peace operations in the region and of mandates	
that they may have to protect children	
Raise landmine awareness	
Discuss dilemmas of abduction	
Discuss forced soldiering and killing, mental and spiritual survival,	
escape, family and community forgiveness, etc.	
Those susceptible to armed enlistment /conscription	
See section on "Persuade followers to remain nonaligned and peaceful"	
in regard to mitigating the push and pull drivers behind enlistment	
Discuss locations and situations prone to abduction/conscription	
Situational awareness/planned threat response: fields, roads, schools,	
markets, festivals, transportation hubs, sites of worship, etc.	
Discreet, dispersed locations for informal schooling	
Guardian or safe space arrangements considered for unaccompanied/	
orphaned children	
If duties like travel to market expose men to suspicion, conscription,	
etc., women may take their place	
Men/boys dress as women/girls	
Communication net to warn of recruitment sweeps	
Identity documents	
Having ID might avert bogus detainment and risk of conscription	
Having fake ID with understated age might avert conscription	
Fein disability; appear unsuitable for conscription	
Rapid public response net <i>might</i> win release of those just detained /	
conscripted	
conscripted	
Elderly & infirm	
Preemptively relocate vulnerable or slow-moving individuals	
Elders with previous crisis experience advise others on ways of	
improving safety and attaining life-critical sustenance	
Older men and women at times hold social stature that enables them to	
intercede and diffuse violence	
	Exposed leaders include these in
Exposed leaders, service providers, activists	Exposed leaders include those in formal public or institutional
Attempt collective or rotating leadership to reduce overexposure	structures (elected officials, civil
Raise profile with media, civil society, INGOs, & foreign governments	society figures), professionals
as deterrent spotlight / accompaniment to raise political price of abuse	like doctors, teachers, religious leaders, or others who stand up
Conversely, keep lower profile	for their people. Outside support
Lay low, blend in	of such dynamic leaders fosters
Low-profile operations [see "Life-Critical Services"]	their self-awareness, skills and activism and often contributes to
L	uou risin una orten contributes to

Standard precautions in negotiation, including advance intelligence, considered tone and tactics, etc. Seek backing of influential patrons Safe houses (single or network) and alternate sleeping quarters Adequate communications at residence Alternate identity documents Standard precautions for movement/commuting

positive change in society and governance.

Self-awareness and activism can, however, also increase leaders' vulnerability. Engagement means exposure. Outsiders do not often foresee unintended consequences; we seldom help leaders brace for reprisal. Yet with a false sense of security in our presence and imprimatur, they delay preparation for their own survival.

Affinity groups save the lives of millions. They become safer and

more effective with increased

Affinity groups are households,

and communities apart from formal state or institutional

line of protection.

social nets, customary subgroups

structures. Such social units and

networks are often as important

to survival as material resources; often civilians' first asylum, first

Many survivors attest that, more

strength and sense of solidarity enabled them to endure.

Kin relations and social ties can

exclude marginal groups. They

than anything else, spiritual

experience.

Proactive information-collection on threats such as arrest warrants, road blocks, death lists, etc.

Use the escape services of experienced smugglers/traffickers

Affinity Groups

Protective social units and networks

Stay together, pull together

Plan for keeping the group intact in the face of pending violence Plan for regrouping if involuntarily separated by violence Plan for staying linked even while *voluntarily* separated (a very common

method of pursuing safety, sustenance, and services) Plan for safety of exposed leaders who are lynchpins of affinity groups Resist the fear and hate mongering that demagogues use to fabricate new affinity groups based on violence toward others; friends/neighbors across the new communal divide agree to risk sheltering one another Reinforce spiritual strength, solidarity, and dignity

Collaborate for safety

Primordial groups and networks of affinity provide safe refuge when governments, institutions and society are polarized or atomized by mass violence

Collaborate for sustenance

This social architecture undergirds innumerable strategies for obtaining and sharing life-critical sustenance

Collaborate for services

These units and networks are distribution pathways for life-critical services and the primal motivation to serve others regardless of risk



may condone discrimination by ethnicity, faith, gender, age, etc. Such affinity groups may even foster communal violence, a risk that any outside agency must be

aware of and avoid. IDPs forced into cities, urbanites forced into the countryside, and returnees back from long absences often do not benefit from such relations or ties.

Useful ties to patronage powers

Patrons intercede with threatening powersChurch, mosque, monastery, etc. provides bufferBusiness sector and threatening powers foster calm for profit's sakeSeek patronage—perhaps for a price	Patron's motives based on social unit or social contract can range from altruistic to paternalistic and calculated. "Benevolence" may be principled or conditional; symbiotic or parasitic.
	For civilians who may otherwise

LIFE-CRITICAL SUSTENANCE ^a

Promote Livelihood



^a This refers not to "barely making a living" but to barely staying alive. Data overwhelmingly shows that during conflict, direct violence is far less of a risk than the indirect effects of violence such as the collapse of *life-critical sustemance* and *services*. Only 0.4% of the millions of deaths across DR Congo from were attributed directly to violence. In conflicts the world over, the majority die **preventable** deaths due to the disruptions caused by violence (which to some extent can be anticipated and **prepared** for). This means millions die away from the shooting.

Buy cheaper items or forgo nonessential purchases Sell/trade high-value foods for larger quantity of cheaper foods Send household members to eat elsewhere Triage spending cuts outside of food security (i.e. education, etc.) Delay expenditure Purchase on credit Reduce investment Postpone deferrable improvements on real property Purchase fewer inputs (fertilizer, veterinary care, etc.) Forgo terracing, weeding, etc. when too dangerous Other adjustments Recycle resources of every kind Seal and store grain for emergency reserve Conserve water and wood (efficient stoves, food w/ less cook time) Sell assets for food Pool assets and spread out risk within affinity groups Postpone or accelerate marriages depending upon the dowry delayed or accrued; new couples postpone living independently Attempt to rebuild cushion of production and income	There are longer-term costs to financial and human capital in some of these measures. Humanitarians may view cuts and conservation as regressive. Our focus is forward on ' <i>post</i> conflict', ' <i>developmental</i> relief' and 'early <i>recovery</i> '. We may be aware that the future might hold more violence, yet still promote development-type activity as being "protective" because it restores production, inventory, and income—thus a "cushion" against more shocks. But amid chronic instability, our efforts to help locals restore livelihoods and assets as they existed prior to conflict might be a <i>maladapted</i> response. People may be better served by "conflict-resistant" livelihood strategies and assets—ones that withstand a slide backward .
As conditions may allow, attempt typical development activity to help rebuild a life-critical buffer, most especially in terms of food security	
Adapt and Expand Assets	
Change time of work Do more agricultural work at night Change location of work Move services from store front to back room Make sale of wares mobile or discreet Change currency of work Move from unstable paper currency to barter items	
 Subsistence agriculture (and gardening) Farming and animal husbandry for self-sufficiency, though not necessarily full autarky Agricultural methods like dibble sticking, hoe farming, slash and burn, shifting cultivation, intensive gardening, etc. A core strategy for civilians facing civil strife and economic turmoil is to minimize exposure to risks. They very often pursue subsistence agriculture for this reason. Though it provides a lower return, it often entails lower input and lower (economic) risk. 	This activity saves the lives of millions. It becomes safer and more effective with increased experience. Subsistence farming and gardening tend to be more "conflict-resistant" because they do not rely on systems or inputs disrupted by conflict like cash transactions, markets, trucking, storage, fertilizer, veterinary services, and more. Subsistence is also a tactical step: non-market sustenance is acquired at scattered and discreet locations, reducing the incidence of predation.
<i>Foraging</i> Forage for food items Gathering, hunting, fishing	This activity saves the lives of millions. It becomes safer and more effective with increased experience. It is also more

Forage for natural products that are marketable Salvage foods left in fields, valuables left in conflict zones (may or may not belong to the salvager)	effective when people are still in customary areas about which they are most knowledgeable.
 Diversifying or substituting Rental or day/wage labor arrangements that free one up from ownership Note: Ownership ties one to a place (like a farm), to a process (like marketing), and to visible assets—all of which are vulnerable amid violence Livelihood and marketing that entail less exposure to risky travel Shorter harvest cycle crops that improves the chance of getting food out of the ground and sold or cached more quickly Livestock that is more mobile Livestock that is hardier; more adapted to ecology where one is fleeing Livestock that is less 'unappealing' to looters New seed stocks adapted to ecology where one is fleeing Inventive blacksmithing to replace looted or abandoned implements Service skills, especially those meeting needs actually spurred by conflict, that pose a portable and profitable interim livelihood Remote and diverse locales, new caching techniques, livestock holdings 	Civilians often seek livelihood alternatives that meet their bare needs and <i>also</i> are less exposed or tempting (to predators), are elusive or quickly mobile, are well-adapted to new conditions, and may capitalize on economic needs generated by conflict.
that are more difficult targets, alternate grazing routes and locales Emergency movement Shorter-term commuting The "commute" may be predicated upon safety in a shadow settlement or aid camp at night and movement to work sites by day. The commute may be daily or much less frequent, as dictated by agricultural cycle and safety concerns Deliberate flight / evacuation / displacement	These activities save the lives of millions. They become safer and more effective with increased experience.
<i>Emergency separation</i> Able-bodied family members leave the home area to pursue earnings that can be sent back to the family Able-bodied family members stay behind and continue working and watching the family's assets, while the other members are sent to safer or better-provisioned locales	
Social networks Social norms and structures of: Shared resources Shared financial risk Collective laboring Hosting traditions	These networks save the lives of millions and become more effective with increased experience.
Kinship exchange / reciprocity processes Indigenous social welfare mechanisms [for more "institutional" mechanisms see section on "Life-Critical Services"]	These networks become exhausted under prolonged stress, especially without advance planning.
Patronage networks Patron provides or intercedes or enables access to life-critical sustenance Religious entities provide succor or exert moral authority upon power-holders to do so	These networks, generally non- formal/non-state, save a great many lives.
Business leaders try to keep workforce and market functions intact Political leaders (whether elected to state-based jurisdictions or	Proximity to power is not equitable—some in society have more useful ties than

possessing authority conferred by social standing, social contract, or others. Moreover, patronage sometimes comes with a price. social unit) alter/substitute policies, institutions, and processes to The quid pro quo for winning improve civilians' life-critical sustenance patronage might become as harmful (indebtedness to Armed entities (whether government line ministries or the relief economic elites, guilt by wings of non-state armed groups) secure civilians' livelihood access political association, reciprocal and/or provide succor armed conscription) as the benefits bestowed. Money networks These activities save the lives of millions. They become safer Personal borrowing and more effective with Commercial borrowing (banks, merchants) increased experience. Locally pooled money for conflict-induced emergencies Remittances exceed all private Remittances flows of investment and official Remittance systems are protected against disruption by development assistance and are Identifying fallback cash transfer agents countercyclical in that diasporas give more just when Planning alternate carrier/courier systems aid agencies, donors, and Rebuild communications, as in mobile phone systems investors withdraw due to Identifying default remittance destinations imminent crisis. Keeping necessary documents Borrowing may be a Finding proxies to do transactions maladapted response if it leads to harmful indebtedness. This activity saves the lives of External relief millions—when civilians can [For locally led relief, see section "Life-Critical Services"] access it. Sometimes they must *first* survive alone for months or years and then run a deadly gauntlet to reach foreign aid. External relief becomes a maladapted response if it leads to debilitating dependency. Foreign relief operations frequently shut down in the face of danger when they are most needed. Buying off local enforcers Pay offs assures the survival of many. Pay fees, fines, taxes, or bribes in order to pursue livelihood activities Buying off local enforcers can unmolested leech war mobilization policy. Strategies to strip civilian assets (food, labor, supply) are sapped when, for a bribe, soldiers or political cadres do not enforce demands for contraband and conscripts. This means less fuel for conflict. Another view holds that pay offs can reinforce the violence and corruption afflicting a society. This would hold true when extortion benefits a violent spoiler as opposed to a simple unpaid soldier. Shadow & Coping economies All the above arguably are actions in the coping economy. More are cited

below. There are many ways to frame this. Wartime economies operate at These activities save the lives varied connected levels with varied but overlapping actors. The tipping point of millions. They become safer between licit and illicit, or sustainable and unsustainable, is often unclear. and more effective with *Never*—even in a failed state—has everything failed. Economic functions get increased experience. reinvented; every need gets commoditized. Some profit while others more downstream stay barefoot—but alive. As used here, "petty" means subsistence Wartime economy experts often level and "larger-scale" refers to something more syndicated and profitable. stress that distinctions should be made between those who Marginal production: crafts, bricks, charcoal, etc. \Rightarrow grain alcohol violently profit from conflict and those trying to survive Registration for relief aid \Rightarrow multiple (bogus) registrations amid it. This distinction is Consumption of relief aid \Rightarrow unauthorized sale of relief aid rarely found in the aid Petty, small-scale resource extraction \Rightarrow larger-scale resource extraction community which takes a rather "hands off" view of the shadow Petty, small-scale smuggling \Rightarrow larger-scale smuggling and coping economies. But as Petty trade in undeclared (cross-border) goods \Rightarrow larger-scale trade Fred Cuny noted, "In many situations, understanding and Hoarding \Rightarrow price speculation and rate gouging manipulating market forces can Petty corruption \Rightarrow larger-scale corruption be far more important and effective than classic relief Begging operations." \Rightarrow Prostitution; exposure to STDs/AIDS Some of these actions are illicit \Rightarrow Cultivation of outlawed products (poppy, etc.) or innately harmful to oneself \Rightarrow Drug dealing or others, others can become maladapted to the point of Violent exploitation harm. They are indicated by \Rightarrow Protection rackets "**⇒**" here. \Rightarrow Armed checkpoint taxation \Rightarrow Compulsory labor Remote & cross-border markets Organize jungle or bush markets or trading sites Negotiate discreet cross-line markets with adversaries Commute cross border to safe markets Strip and Transfer Assets ^b Anything withdrawn/divested Redeeming can later be re-deposited and Collect debts or rent due reinvested. Withdraw savings, loans, or shares locked up in an enterprise Unless done carefully, such action can affect the solvency of institutions and stir panic. Caching Food surpluses (esp. salted, smoked, or dried foods), medicines, shelter sheeting, seed stock, portable livelihood tools, cash, documents, and valuables hidden near probable flight routes and rally points Practices of camouflaging caches and controlling for insect/pest damage

^b Today's "emergency livelihoods" discourse stresses that overt ownership of assets can *increase* one's vulnerability. Thus in many "conflicts" (often better described as asset-stripping enterprises), civilians try to strip first, converting or transferring their assets. Affinity groups usually serve as "first responders" amid crises. Transferring assets to this support network has multiple benefits. First, it protects family wealth. Second, it removes resources that actually invite attack and harm. Third, it keeps that wealth out of the hands of criminals and belligerents, giving less encouragement and strength to their asset stripping; less fuel for the fire. Fourth, it puts those resources into the hands of trusted first responders, strengthening that network. This is vital because such nets often become exhausted, thus requiring displaced persons to make dangerous secondary and tertiary flights.

<i>Liquidating</i> Assets are converted into portable or concealable currency such as small amounts of gold, silver, or jewelry Assets are converted (whether sold, pawned, or put up as collateral) for cash that is mailed, wired, or electronically transferred to safe repositories or to first responders in one's affinity network	Amid violence, physical assets can be a liability. So too, <i>in</i> <i>countless ways survival can be</i> <i>bought</i> . Liquidating assets is thus an extremely common tactic. Indeed, civilians often liquidate the commodities that aid agencies give them for the sake of safety, mobility, and discretionary pay-offs.
	The predatory instincts of buyers can be aroused by "distress sales" (a hallmark of forced removal) resulting in prices depressed by having a lot of the same kinds of possessions and properties on the market at the same time.
<i>Dismantling</i> Strip, bury, or sell roofing and other building materials	Civilians often save such material for reuse and avoid a future rebuilding expense.
<i>Transferring</i> Transfer portable possession to safer locations Plan ahead for affordable transport of the above possessions	
<i>Temporary guardianship</i> Leave possessions in the care of trusted parties who are less likely to be looted or displaced Leave fixed properties and land in the custody of trusted parties who may be able to provide nominal maintenance and oversight against squatters, looters, etc.	
<i>Temporary forfeiting</i> In anticipation of needing to flee, civilians secure any documentation (titles, deeds, birth certificates, identity cards, etc.) that will later help them reclaim their land or fixed properties	In conflicts around the globe civilians cede their land and fixed properties with every intention of reacquiring them someday. Cases of ethnic cleansing that forever change the demography of land ownership are rare. More common challenges for a returnee are squatters or confused title status due to oral agreements, challenges in claiming inheritance, or other problems that could have been anticipated.
Scorching Dissuade belligerents, violent marauders, or squatters by damaging or destroying one's own property. This is done after: a feasible level of stripping, dismantling, and salvaging, and alternate arrangements for safety, sustenance, and shelter Dissuade belligerents, violent marauders, or squatters by creating the impression that property is <i>uninhabitable</i> . This might be done by	Civilians who perceive that their properties are drawing violence closer to them will at times destroy them. The fact (or the appearance) of having already been burned out and looted sometimes prevents deeper harm to life and livelihood.

fabricating:

bogus landmine markers (known only to the community), the illusion of poisoned wells or water points, rumors of curses (potent in many places) or diseases, the fiction of armed backers, etc



Destruction of key assets and voluntary displacement carry clear challenges and risks.

LIFE-CRITICAL SERVICES °		
C	Conventional-profile Service Delivery	
<i>Conventional engagement to</i> Negotiate, advocate, attem Tap protective social units Tap ties to threatening pow Make tolerable pay-offs	pt media pressure to win consent for work and networks	These strategies, though often successful, have their limits.
<i>Conventional staff security</i> Acceptance Protection Deterrence		Local providers of relief or welfare services have often survived due to these strategies. Yet this "security triangle" of strategies frequently fails to safeguard them. Though outside agencies often assume otherwise, local providers are guaranteed neither local acceptance nor enhanced protection because of their ties and knowledge. Being local can even create risks.
	Low-profile Service Delivery	
sometimes adopt tactics of anony their people. Sometimes, as our	ery becomes too dangerous, local providers omity and avoidance in order to continue helping local staff or partners, they even do this with our	These activities save the lives of millions. They become safer and more effective with increased experience.
support when we are forced to pull out and work through them remotely. Locally led low profile service delivery has won praise in several settings. The challenges it faces stem not from the strategy per se, but from the tactics chosen. Such work can be safer and more efficient; such operations can have both a low profile and popular acceptance.		Foreign agencies outsource risky work to local staff or partners via "remote management". Tactics for low-profile service delivery such as cited here can help that work become safer.
		Clearly, low-profile work can be labeled subversive, and local providers do often try to assure their security by being wholly transparent with and subordinate to parties in a conflict. This document deals instead with those times when openness will either get them killed or end any meaningful aid. In such situations, they must be able to survive violence before they can serve amid it.

^c This refers to services addressing killers like disease and malnutrition. Data overwhelmingly shows that during conflict, direct violence is far less of a risk than the indirect effects of violence such as the collapse of *life-critical sustenance* and *services*. Only 0.4% of the millions of deaths across DR Congo from were attributed directly to violence. In conflicts the world over, the majority die **preventable** deaths due to the disruptions caused by violence (which to some extent can be anticipated and **prepared** for). This means millions die away from the shooting.

Information

Information gathering

Awareness of priority threat indicators

Shifts in military behavior—changes in command, strength, and morale; alterations in patrol; movement of fresh equipment and supply; unusual intelligence activity; increases in garrison size, upgrading of roads or extension of outposts; laying more mines, etc. Shifts in political behavior—many indicators, but most often: rise of powers with dangerous backgrounds, passage of restrictive laws, vilification of supposed "enemies", clamp down on media and civil society, etc.

Shifts in treatment of aid workers— increased surveillance or harassment of service delivery, changes in the application or interpretation of law as it affects such work

Discreet word-of-mouth networks

Social units and networks

Paid informants

Close coordination with trusted influentials among the populace on security updates, needs assessments, details of upcoming distributions or services, monitoring and evaluation

Commercially available radio scanners

Public domain satellite imagery (like Google Earth) confirm damage to Infrastructure, aid route planning, etc.

Discreet observation

Foster constant situational awareness in every worker

Information assessment (and 'actionability')

Cross-verify reports from varied sources

Access first-hand accounts deemed reliable from conflict areas Access sources of news deemed reliable for interpretation of events *Anticipate* the scenario(s) which an assessment might yield; *proactively* consider and build staff consensus for actionable response(s) even before a critical threshold is crossed

Information protection

Compartmentalization

Need-to-know protocols; physical separation of certain information, operations and staff

Be aware of surveillance; take steps to co-opt or avoid it Document safety

Burn rubbish; have most sensitive exchanges in person rather than on paper; minimize paper trails on projects, purchases, etc., watch for signs of illicit entry or tampering at offices; computers under lock and key; password access; files encrypted, file backups stored off-site; removable media; clean disk security; anti-virus and firewall software; etc.

Safeguard identities of staff and beneficiaries Confidentiality:

for work with victims of abuse and sources of sensitive information

As Macrae and Leader say, accurate information on conflict is "a precondition for effective and principled humanitarian action."⁴

Safeguarding information is especially important in aid agencies that politically sensitive activity such as human rights, civil society, good governance, rule of law, ending impunity, and social justice.

Mary Anderson notes

"strategies for delivering aid secretly thwart thieves' need for knowledge." ⁵

Phillipe Le Billon adds "keeping the time and location of delivery secret can reduce opportunity for looting. Risks can be displaced by publicly announcing a food convoy in a different location." ⁶

Cover stories	
Avoid infiltration	
Be aware of predatory efforts to learn/abuse operational details,	
or political efforts to discredit the organization	
Do more detailed vetting of possible new hires	
If apolitical informants act due to intimidation or desperate need,	
consider if the threats they face can be lowered	
Base hiring decisions partly on affinity ties—family, tribal, party or	
other connections—while retaining checks on abuse	
Disinformation	
Distributions or services onto a mobile or irregular or unannounced	
basis with advance notice limited to the parties needed to assure its	
effectiveness	
Manipulate information such as planting errant reports, fake rumors,	
forged documents, maps with misleading marks, or phony radio orders	
Communication	
A layered mix of low-to-high tech communications, as appropriate	
Prioritize equipment that is suitable for a discreet and mobile workplace	
and train on it far enough in advance	
Simple sources of power off the electrical grid	
Need-to-know only protocols	
Keep communications undetected, undeciphered, or deniable	
Flat, cell-based contact networks apt for a discrete and dispersed	
workplace	
The most effective networks are often built on groups of affinity	
Safe movement	
Replace recognizable vehicles with private or commercial transport and	
alternate the chosen transport	
Replace vehicles with pack animals for off-track travel	
Route selection	
Longer, more difficult route is often chosen	
Routes used on a frequent basis (workers' commute, delivery routes)	
are alternated	
Small party scouting of routes, especially just prior to transit	
Cache supplies closer to intended distribution or service sites so that	
transit to these sites is less of a logistical or security challenge	
Master off-road travel and night travel	
Includes traversing difficult terrain; taking advantage of inclement	
weather to move	
Take full advantage of surprise and <i>initiative</i> ; of choosing when,	
where, and how to move and keeping dangerous groups off-balance	
Use multi-faction networks "to orchestrate <i>relays</i> where goods,	
equipment, sensitive information, cash or medical cases are handed off	
from one cell or staff member to another so as to get safely from one	
place to another." ⁷ This enables service "reach" across a landscape of	
patchwork loyalties. Mobile phones to call in support	

<i>Threat response</i> Automatic response to varied forms of bombardment or incoming fire Skill in first aid and simple surgical fixes	
 Threats at a "workplace" "Workplace" can be downsized and a workforce dispersed. Response thus may focus more on evasive measures for individuals than on evacuation plans for entire organizations [see "Deconstruction"] Fallback plans for when a portion of operating network is compromised Lightweight evacuation supplies at the ready Protocols for destroying records, moving or disabling equipment, etc Anticipate confiscation of financial assets—have back up plans ready 	
<i>Threats during movement</i> (beyond the Safe movement options cited above) Recognizing and reacting to ambush sites Recognizing and reacting to mined areas Evasive driving techniques Delaying, decoying, or diverting hostile pursuit	
 Threats on contact with aid recipients Build strong coordination with trusted influentials in the populace Such coordination does not require public visibility Select location least likely to draw unwanted attention Select commodities least likely to draw unwanted attention 	Classic "truck and chuck" forays can risk unsafe, inefficient, inequitable distribution of aid. The ground should be better prepared for such hit and run aid.
Deconstruction (Safe sites)	
Downgrade identity Stop branding; furl flags and remove magnetic sign logos when wise Ditch or falsify identification Obscure agency's paper (and funding) trail Have media outreach, but operations leave no footprint Through intermediary, inform belligerents of general mission, so as to convey respect and avert misjudgments about the mission	All of these tactics of selective transparency have been used in Iraq—some by UN and major aid agencies through their local proxies
 Reveal agency's identity only at distribution or service times Give all credit for their work to "more acceptable" partners Discreetly co-locate with another, more accepted entity Work under pseudonyms or take on the appearance of a different type of organization "Partial disclosure" of their work to trusted, influential actors only Go into periods of "hibernation" Publicly close an agency then quietly reconstitute it with no legal personality or authorization Publicly conduct programs that belligerents will tolerate, while privately 	We often equate presence with "visibility", and transparency with "acceptability". But there are many shades between visible and invisible, thus more choices than these false dichotomies would imply. Also, historical analogies show overwhelmingly that overt visibility is not needed by a movement to ensure its acceptance from and

 Shift from offices to homes; from warehouses to innocuous buildings Rotate "office" locations Use portable gear for computing (laptops?) and communications (sat-phones?) Conversely, adopt/adapt simpler, cheaper technologies Replace expensive standing motor pool with an assemblage of porters, pack animals, carts, or contracted or private motor vehicles to provide ad-hoc transport that can get a distribution done and then melt away 	The main attraction and objective of attacks on aid often is its <i>properties</i> not its personnel. The prime targets are offices, motor pools and warehouses. Fortunately, these features of our aid "footprint" can be downsized, dispersed, or done away with.
Disperse, monetize, or outsource supplies Cache equipment and supplies Scatter warehouses Aim for last minute local acquisition and quick distribution so that supplies do not sit for long Break large distributions into smaller ones Use cash transfers, commodity coupons, or promissory note systems in lieu of commodities Monetize commodities with merchants Outsource supply distribution	Careful protocols make cash a more elusive target than commodities. Practice shows cash is used wisely by recipients and can stimulate local markets Voucher, coupon, and outsourcing arrangements with merchants reduce aid's logistical tail and turn shops into "aid warehouses". To the extent that practices are privatized and localized, aid operations may become more conflict resistant
Disperse staff Small groups independently work and resources themselves—but also converge for scaled up joint action Need-to-know protocols might have staff aware of the identities of only a limited number of colleagues Prepare staff mentally for arrest, imprisonment, and physical abuse	In Iraq "a wide range of [service providers employ an] in-house network of cells or individuals that work independently when staff mobility is poor, but interdependently when it improves" ⁸ Moreover, the collapse of one cell does not compromise the whole network. Staff dispersal is not just a matter of physical geography but social geography as well; not just an issue of their safety but <i>also</i> of leveraging the trust they exercise within varied segments of the populace. This refers again to networks of affinity. Trust is the password to access, especially in conflicts that are communally, militarily, or geographically fragmented.
Disperse beneficiaries Discourage consolidation of beneficiary populations, especially if it has not yet occurred and is not absolutely warranted for safety purposes	i.e. Both WFP and CARE have decentralized operations when the threats of attack and looting existed, dispersing beneficiaries, convoys, and distribution areas. ⁹ Experience shows dispersion of beneficiaries can at times be managed and sustained, as it promotes more local integration and self- sufficiency. Efforts toward autonomy create wise economies that may offset whatever is lost in classic

	camp "economy of scale".
Delegate work Identify entities that might be in a stronger position to do service delivery and seek a partnership or transfer of responsibility. In past conflicts, the more capable entity often proved to be mosques, in Iraq clan-based networks, in Somalia private contractors, in Uganda civil society groups, in the Philippines community-based organizations, in El Salvador welfare wings of a reliable armed party in Eritrea and Burma	Service providers in the mold of an "aid" or "welfare" agency need to know their limits—and the relative strengths of other possible vehicles for service delivery.
Community Substitute Action	
Health action Nutrition and food security See section on "Life-critical sustenance" Physical health Hidden clinics and pharmacies Black market and smuggled medicines Traditional medicines, prophylaxes, etc. Traditional healers and cures Vast number of basic preventive health messages disseminated by local health volunteers	Amid violence, families and communities usually pursue remedies for the dire threats of malnutrition and disease. Our local aid counterparts cannot always extend substantial resources—but may be able to support informal community action in these sectors.
 Mental health Socially and spiritually-based coping mechanisms for psychosocial trauma, community reintegration, etc. Community contacts/nets to do temporary fostering/adoption Community effort to reduce secondary effects of sexual violence visited upon victims: social rejection, economic marginalization, etc. Culturally grounded ways to reduce stigma Local nets to immediately assist victims of sexual violence Community contacts/nets for widows Religious, cultural, recreational, or educational activities to reduce feelings of stress and isolation, and reinforce feelings of continuity and hope Symbolic acts of resistance to reaffirm dignity and identity Self-policing of alcohol/drug consumption, domestic violence, anti-social or criminal behavior Radios (hand-crank or other appropriate-tech) to entertain and break sense of isolation 	No discussion of civilian survival can be limited to material inputs and conscious strategies. There are always other ethereal forces at work. A sense of hope can be what ultimately governs whether endangered civilians pull together or pull apart. Hope forms within and between individuals. It comes when people realize <i>they</i> have the ability to resist and prevail over terrible assaults on their identity, dignity, and their very lives. Hope can be the invisible but essential ingredient of mental health.
Water and sanitation action Traditional water development shallow wells, catchment, dams Basic preventive health messages (avoid transmission of sickness, maintain hygiene, boil water, make soap, etc.) disseminated by local health volunteers	

ENDNOTES

⁸ Greg Hansen, *Briefing Paper #2: Operational Modalities in Iraq*, one of a series of briefing papers on NGOs' and others' humanitarian operational modalities in Iraq, NGO Coordination Committee in Iraq, January 2008; p. 4.

⁹ Susanne Jaspars, *Solidarity and Soup Kitchens: A Review of Principles and Practice for Food Distribution in Conflict*, Overseas Development Institute, Humanitarian Policy Group Report 7, August, 2000; esp. pages 3, 8, 12, 25, 27 and 37.

¹ Our World. Views From the Field, Summary Report: Afghanistan, Colombia, Democratic Republic of the Congo, Georgia, Haiti, Lebanon, Liberia, and the Philippines, Ipsos/ICRC, Geneva, November, 2009; pp. 45-46.

² Additional Protocol I, Section I, item 7, Part IV, *Geneva Convention Relative to the Protection of Civilian Persons in Time of War*, Convention IV of 12 August 1949.

³ Karen Kwaitkowski, *Jay Garner's Missing Link*, LewRockwell.com; April 14, 2003. Found at w.lewrockwell.printthis.clickability.com

⁴ Joanna Macrae and Nicholas Leader, *Shifting Sands: The Search for 'Coherence' between Political and Humanitarian Responses to Complex Emergencies*, Humanitarian Policy Group, Overseas Development Institute, HPG Report 8, August 2000; p. 45.

⁵ Mary B. Anderson and Marshall Wallace, "Challenges for Food Aid in Conflict Situations", *Hunger Notes*, found at w.world hunger.org/articles/global/armedconflict/ Anderson.htm; p. 2.

⁶ Philippe Le Billon (with Joanna Macrae, Nick Leader and Roger East), *The Political Economy of War: What Relief Agencies Need to Know*, Humanitarian Practice Network, <u>Network Paper</u> 33, July 2000; p. 35.

⁷ Greg Hansen, *Briefing Paper #2: Operational Modalities in Iraq*, one of a series of briefing papers on NGOs' and others' humanitarian operational modalities in Iraq, NGO Coordination Committee in Iraq, January 2008; p. 3.