

GDPR Compliance at Infralabs Ltd.

At Infralabs Ltd., we prioritize the privacy and security of our website users' personal data. In line with the General Data Protection Regulation (GDPR), we have implemented comprehensive measures to ensure that all personal data is handled with the highest standards of protection and confidentiality. This policy outlines our practices and commitments regarding the collection, use, and safeguarding of personal data.

GENERAL

Infralabs Ltd. is committed to ensuring that your personal data is protected and processed in compliance with GDPR. This policy applies to all personal data collected through our website and services, regardless of the medium or method of collection.

OUR COMMITMENT

We are dedicated to respecting your privacy and ensuring that your personal data is processed lawfully, fairly, and transparently. Our commitment extends to protecting your data from unauthorized access, ensuring its accuracy, and processing it only for specified and legitimate purposes.

DEFINITIONS

- **Personal Data:** Any information relating to an identified or identifiable natural person ("data subject"). Examples include name, email address, phone number, and IP address.
- **Processing:** Any operation or set of operations performed on personal data, such as collection, storage, use, and deletion.
- **Controller:** The entity that determines the purposes and means of processing personal data. In this case, Infralabs Ltd. acts as the data controller.
- **Processor:** The entity that processes personal data on behalf of the controller.

USE OF PERSONAL DATA

1. Types of Data Collected:

- **Personal Information:** We collect personal data such as your name, email address, phone number, and any other details necessary for the provision of our services.
- **Usage Data:** Information on how you interact with our website, including IP address, browser type, and pages visited, is collected to improve our services.
- **Cookies and Tracking Technologies:** We use cookies and similar technologies to enhance your browsing experience, remember preferences, and collect analytics data.

2. Purpose of Data Collection:

- **Service Delivery:** To provide and manage our services, respond to inquiries, and fulfill requests.
- **Improvement and Personalization:** To enhance website performance and personalize user experiences.
- **Marketing Communications:** To send updates, newsletters, and promotional materials, subject to your consent.

DATA PROTECTION AND SECURITY

Infralabs Ltd. has implemented stringent technical and organizational measures to protect personal data from unauthorized access, alteration, disclosure, or destruction. Our security practices include:

- **Encryption:** Protecting data during transmission and storage using advanced encryption techniques.
- **Access Controls:** Limiting access to personal data to authorized personnel only.
- **Regular Audits:** Conducting regular audits to ensure compliance with security standards.

YOUR RIGHTS UNDER GDPR

As a data subject, you have several rights under GDPR:

- **Right to Access:** You can request access to your personal data and information on how it is processed.
- **Right to Rectification:** You have the right to request correction of inaccurate or incomplete personal data.
- **Right to Erasure:** You can request the deletion of your personal data under certain conditions.
- **Right to Restrict Processing:** You can request that we limit the processing of your data.
- **Right to Data Portability:** You have the right to receive your data in a machine-readable format and transfer it to another controller.
- **Right to Object:** You can object to the processing of your data, especially for direct marketing purposes.
- **Right to Withdraw Consent:** You can withdraw your consent to data processing at any time.

OUR RESPONSIBILITY

Infralabs Ltd. takes full responsibility for ensuring that your personal data is processed in accordance with GDPR principles. We have appointed a Data Protection Officer (DPO) to oversee our data protection activities and ensure compliance with all relevant regulations.

COOKIES AND TRACKING TECHNOLOGIES NOTICE

We use cookies and similar tracking technologies to enhance your experience on our website. These technologies help us understand how users interact with our site, allowing us to improve its functionality and content. By using our website, you consent to the use of cookies. You can manage your cookie preferences through your browser settings at any time.

DATA RETENTION

We retain personal data only for as long as necessary to fulfill the purposes for which it was collected. Once the data is no longer needed, we will securely delete or anonymize it, ensuring that it cannot be reconstructed or accessed.

THIRD-PARTY DATA SHARING

Infralabs Ltd. does not sell or rent your personal data to third parties. We may share your data with trusted service providers who assist us in delivering our services, but only under strict confidentiality agreements and with full compliance with GDPR.

INTERNATIONAL DATA TRANSFERS

Infralabs Ltd. does not transfer personal data outside the European Union (EU). We are committed to ensuring that all personal data collected and processed by us remains within the EU, where it is protected under the strict privacy laws and regulations in accordance with the General Data Protection Regulation (GDPR). In the event that a transfer outside the EU becomes necessary, we will ensure that it is conducted in full compliance with GDPR requirements, including the implementation of appropriate safeguards such as standard contractual clauses to protect your data.

PERSONAL DATA BREACH

In the unlikely event of a personal data breach, Infralabs Ltd. will promptly assess the risk to your rights and freedoms and, if necessary, report the breach to the relevant supervisory authority within 72 hours. If the breach is likely to result in a high risk to your rights and freedoms, we will also inform you without undue delay.

CHILDREN

Our website and services are not directed at children under the age of 16. We do not knowingly collect personal data from children. If we become aware that we have inadvertently collected personal data from a child under the age of 16, we will take steps to delete the information as soon as possible.

CONTACT US

If you have any questions about our GDPR compliance or wish to exercise your rights under GDPR, please contact our Data Protection Officer (DPO) at mail@infralabs-ltd.com

We are committed to addressing your concerns and ensuring that your personal data is handled in accordance with GDPR.

UPDATES TO THIS POLICY

We may update our GDPR compliance policy annually to reflect changes in our practices or for other operational, legal, or regulatory reasons. Any updates will be posted on this page, and we encourage you to review it periodically to stay informed about how we are protecting your data.

This page has been revised and updated on September 01, 2024.