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# **ISO 37101: MANAGEMENT SYSTEMS FOR SUSTAINABLE DEVELOPMENT IN COMMUNITIES**

## **LEAD IMPLEMENTER – TRAINING & CERTIFICATION COURSE**

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**ISO Certified Management Systems Consultants, Facilitators and Auditors**

# ISO 37101 Management Systems for Sustainable Development in Communities

## What is ISO 37101?

ISO 37101 is an international standard which specifies the requirements of and provides guidance on the establishment of a management system for sustainable development in communities. The standard aims to help organizations and communities establish a framework that allows them to improve their standing in their social, economic and environmental aspects. The requirements of the standard can be applied to communities of all sizes in their sustainable development efforts towards smart, more resilient and more efficient infrastructure and ultimately help improve their overall well-being. The standard addresses specific sustainability issues such as governance, education, innovation, health care, interdependence, safety, inclusivity, etc., and has the flexibility of adding other sustainability issues which may prove relevant to the community implementing it.

## Why is the ISO 37101 important for communities?

Alongside the issue of the depletion of finite resources (shortages of clean/drinking water, deforestation, infertile soils, food shortages, etc.), the issue of sustainable development is taking a global and eminent character. Our current way of living is not sustainable, and it will unavoidably leave younger generations with the burden of resource exhaustion. As such, it is imperative that we change our way of living and make our communities around the globe more sustainable.

The need for a more sustainable lifestyle in our communities is also reflected in the United Nations Sustainable Development Goals (SDGs): Zero Hunger, Affordable and Clean Energy, Sustainable Cities and Communities. The ISO 37101 standard takes these goals into consideration and adds its specific requirements with regard to making communities more sustainable.

## Why should you pursue a certification in ISO 37101?

By becoming ISO 37101 certified, you will prove that you have the credentials to help a community live, work, develop and prosper in a manner that is socially, environmentally and economically sustainable.

A PECB certificate of one of the ISO 37101 training courses demonstrates your commitment to help communities fundamentally change their approach toward sustainable development. In addition, you could help organizations and communities by making them more attractive to investors; improve their practices of environmental preservation; improve their adaptability to economic and social changes; steer them toward more responsible resource usage, etc.

## **Benefits of implementing ISO 37101 in a community**

By implementing a sustainable development management system based on ISO 37101, an organization or community will:

- ❖ Build consensus on sustainable development within communities
- ❖ Put in place a system which takes into account the pillars of sustainable development (economic, social, and environmental aspects) as well as the UN SDGs.
- ❖ Improve the sustainability, smartness and resilience of strategies, programs, projects, plans and services that are under the direct responsibility of communities
- ❖ Preserve and improve the environment
- ❖ Improve resilience and optimize resource usage
- ❖ Foster a systematic approach to engaging all interested parties
- ❖ Increase the efficiency and attractiveness of communities
- ❖ Obtain international recognition

## **How do I get started with ISO 37101 Trainings?**

Given the global climate and resource crisis, the issue of sustainable development is becoming more and more crucial for organizations and communities across the globe. Thus, being ISO 37101 certified should be among the priorities of every community and organization. By obtaining the ISO 37101 certification, you ensure that you have the competencies to help communities improve their sustainability.

If you are willing to take the challenge and obtain any of our ISO 37101 credentials, our experts will ensure a smooth experience toward your journey of becoming part of our global network.

# ISO 37101 Lead Implementer

## Why should you attend?

The PECB ISO 37101 Lead Implementer training course enables you to develop the necessary expertise to implement a management system for sustainable development in communities (MSSDC) based on ISO 37101, an international standard that aims at helping communities of all types and sizes become more sustainable and resilient. During this training course, you will gain a thorough understanding of the best practices used for the implementations of ISO management system standards in general, with a special emphasis on sustainable development as set out by the requirements of ISO 37101.

After mastering all the necessary concepts, techniques, and implementation approaches, you can sit for the exam and, if you successfully pass, you can apply for a “PECB Certified ISO 37101 Lead Implementer” credential. By holding this credential, you demonstrate that you have the practical knowledge and professional capabilities to help an organization implement an MSSDC that meets the requirements of ISO 37101 and you can help communities become more sustainable.

## Who should attend?

- ❖ Managers or consultants involved in sustainable development and management system standards
- ❖ Officials from the public sector that are tasked with helping their communities become smarter, more sustainable, and resilient
- ❖ Individuals from non-governmental bodies that seek to help their communities become more sustainable, resilient, and smarter
- ❖ Expert advisors seeking to master the implementation, operation, and maintenance of an MSSDC based on the requirements of ISO 37101
- ❖ Individuals responsible for maintaining conformity to MSSDC requirements
- ❖ Individuals that are part of sustainable development teams in local governments

## Learning objectives

- ❖ Learn how to support an organization in effectively planning, implementing, managing, monitoring, and maintaining an MSSDC
- ❖ Identify the correlation between ISO 37101 and other standards and regulatory frameworks

- ❖ Learn how to interpret the ISO 37101 requirements in the specific context of a community
- ❖ Master the concepts, approaches, standards, methods, and techniques used for the implementation and effective management of an MSSDC
- ❖ Enhance your expertise to advise a community during the implementation of an MSSDC

## Educational approach

- ❖ This training course is based on theory and best practices used in the implementation of an MSSDC.
- ❖ Lecture sessions are illustrated with practical examples.
- ❖ Participants are encouraged to communicate with each other and engage in discussions and exercises.
- ❖ Exercise questions are similar to the certification exam questions.

## Course Agenda

**Day 1:** Introduction to ISO 37101 and initiation of an MSSDC

**Day 2:** Planning the implementation of an MSSDC

**Day 3:** Implementation of an MSSDC

**Day 4:** MSSDC monitoring, continual improvement, and preparation for the certification audit

**Day 5:** Certification exam

## Examination

The “PECB Certified ISO 37101 Lead Implementer” exam complies with the PECB Examination and Certification Program (ECP) requirements. The exam covers the following competency domains:

**Domain 1:** Fundamental principles and concepts of a management system for sustainable development in communities (MSSDC)

**Domain 2:** Management system for sustainable development in communities (MSSDC)

**Domain 3:** Planning an MSSDC implementation based on ISO 37101

**Domain 4:** Implementing an MSSDC based on ISO 37101

**Domain 5:** Performance evaluation, monitoring, and measurement of an MSSDC based on ISO 37101

**Domain 6:** Continual improvement of an MSSDC based on ISO 37101

## **Domain 7:** Preparing for an MSSDC certification audit

In case candidates fail the exam, they can retake the exam within twelve months following the initial exam for free.

### **General Information**

Participants will be provided with the training material containing over 450 pages of explanatory information and practical examples.

An Attendance Record worth 31 CPD (Continuing Professional Development) credits will be issued to participants who have attended the training course.

## **Our Expertise**

### **About PECB – Our Partners**

PECB is a certification body for persons, management systems, and products on a wide range of international standards. As a global provider of training, examination, audit, and certification services, PECB offers its expertise on multiple fields, including but not limited to Information Security, IT, Business Continuity, Service Management, Quality Management Systems, Risk & Management, Health, Safety, and Environment.

We help professionals and organizations to show commitment and competence with internationally recognized standards by providing this assurance through the education, evaluation and certification against rigorous, internationally recognized competence requirements. Our mission is to provide our clients comprehensive services that inspire trust, continual improvement, demonstrate recognition, and benefit society as a whole.

### **About International Network for Corporate Social Responsibility (IN-CSR)**

International Network for Corporate Social Responsibility (IN-CSR) is an international team of Corporate Sustainability and Responsibility (CS&R) Consultants and Auditors working to promote best practices in Sub-Saharan Africa. We are registered as a non-Governmental Organisation in Nigeria (No 99264) and a certified training partner with PECB Group Inc a certification body which provides education and certification under ISO/IEC 17024 for individuals, products, services, processes and organizations on a wide range of disciplines.

We are one of Africa's leading Social Responsibility and Corporate Sustainability Consultants focusing on actual implementation of management processes and procedure – SR GAP Analysis, design of implementation tools, Stakeholder Engagement and Management, Measurement and Evaluation, Training on global standards and Awareness creation, Support with audits and third-party certification when required, and continual improvement processes.

IN-CSR is certified by the Federal Ministry of Environment and other related agencies to provide Consultancy Services on Environmental and Social issues including Baseline/Post Impact Studies & Compliance Monitoring and Audit, Waste Management Technology, Engineering Oil & Gas Pollution Control & Remediation.

We have over the years provided industry leading consulting and training programs in support of our various advocacy campaigns and more importantly to support the private sector in building sustainable businesses. IN-CSR is the foremost ISO 26000 Social Responsibility and ISO 20400 Sustainable Procurement and Supply Chain Management certified consultants in Sub Saharan Africa and are also experts in a number of other standards such as – ISO 45001, ISO 9001, ISO 22301, ISO14000, ISO 31000, ISO 37101 and ISO 37301 and guidelines such as the Extractive Industry Transparency Initiative (EITI), the G20 High Level Principles, International Finance Corporation (IFC) Guidelines, the World Bank Good Practice Guidelines, Africa Finance Corporation (AFC Guidelines), the Consumer Protection Framework, the Governance Code,

the Nigerian Stock Exchange Sustainability Disclosure Guidelines, as well as international standards – SAI Standards, IEMA and SA 8000 Platforms. Our management audits are benchmarked on world’s most accepted sustainability auditing platforms – SA 8000, ISO 14001, ISO 26000 and 45001 while sustainability reports are usually based on GRI Standards except when specifically required on other platforms.

IN-CSR was in 2019 appointed by the National Human Rights Commission of Nigeria to lead the review of the National Action Plan (NAP) on Business and Human Rights working in partnership with the senior management of Nigerian Stock Exchange (NSE), key stakeholders of the Organized Private Sector (OPS) and Judges from the National Industrial Court of Nigeria (NICN). We have also continued to participate at the annual Conference of Experts on Public Administration (CEPA), held at the United Nations Head Quarters in New York, contributing to global public governance, and was recognized by Prof Louis Meuleman of the United Nations in his book titled “Public Management and the Metagovernance of Hierarchies, Networks and Markets for this. In the past two years, we have participated as only civil society member from Sub Saharan Africa of the Working Group on Cross Border Cartels at the United Nations Conference on Trade and Development (UNCTAD).

In 2021, we trained high-level delegates from the National Information Technology Development Agency (NITDA) on Digital Responsibility and Telecommunications.

In 2022, IN-CSR successfully completed Environmental Audits on over 90 branches of select commercial banks in Nigeria in fulfilment of NESREA regulatory requirements. Our team has also completed full integration of ISO 26000 Social Responsibility Guidance Standard in two global companies – IHS Nigeria Plc and Seplat Energy Plc - both of which involved extensive stakeholder identification, mapping, prioritization, and engagement.

**Our Values are:** Integrity, Professionalism and Fairness. Further detailed information can be found on our webpage <https://www.incsr.org/about-us/>

## **Lead Consultant – Profile**

Eustace Onuegbu is a certified Management Systems Consultant and Audit Partner; the pioneer ISO 26000 Social Responsibility and ISO 20400 Sustainable Procurement Senior Lead Implementer and Master Auditor in Africa; an ISO 37301 Compliance Management, ISO 37101 Sustainable Development in Communities, ISO 14001 Environmental Management, ISO 45001 Occupational Health and Safety, ISO 9001 Quality Management, ISO 31000 Risk Management, ISO 22301 Business Continuity - Senior Lead Implementer and Master Auditor with the Professional Evaluation and Certification Board (PECB), Canada and a Fellow of the Institute of Management Consultants (IMC), Nigeria. He is presently serving as the President of International Network for Corporate Social Responsibility (IN-CSR). He is also the Head, Learning and Development for the Sustainability Professionals Institute of Nigeria (SPIN).

Eustace is the initiator and host of the International Conferences on Business and Human Rights and has worked with leading organizations such as the IHS Nigeria Plc, Seplat Energy



Plc, Dangote Industries Ltd, Central Bank of Nigeria; Zenith Bank PLC, FCMB, Centre for International Governance, and Innovation (CIGI) Canada; The Federal House of Representatives, Abuja; Oil and Gas Free Zones Authority among others on projects focusing on Sustainable Development, Corporate Sustainability and Responsibility, Corporate Governance, Compliance Management, Business Continuity, Risk Management amongst others. In his past 18 years of practice, he has made several representations to international organizations including the United Nations, African Union, ECOWAS, and The Senate of Federal Republic of Nigeria on a wide range of environmental and social impact issues.

Eustace is a leading CS&R expert and an avid advocate of instituting global best practices in the conduct of Corporate Sustainability and Responsibility (CS&R) in Africa. He holds a degree in Marketing from Abia State University in Nigeria, another in International Business and Management from Amsterdam School of Business, The Netherlands, a post graduate degree in International Human Rights Law from Birmingham City University in the United Kingdom and a Doctor of Business in Sustainability candidate at Monarch Business School, Switzerland.

### Document Approval Sheet

Proposal approved by			
Name	Postion	Signature	Date

Please, sign and return via electronic mail to [info@incsr.org](mailto:info@incsr.org)

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