



# **BROCHURE**

# ISO 26000: SOCIAL RESPONSIBILITY LEAD AUDITOR TRAINING & CERTIFICATION COURSE

**ISO Certified Management Systems Consultants, Facilitators and Auditors** 



# ISO 26000 Social Responsibility

#### What is ISO 26000?

ISO 26000 is an international standard, which was developed to provide guidance on how to behave in a socially responsible way. This standard is applicable to all organizations, whose aim is to contribute to the health and wellbeing of society, regardless of their size or industry. ISO 26000 is a guidance standard that helps organizations to enhance their operational processes and ensure healthy ecosystem.

## Why is Social Responsibility important for you?

Social responsibility has become a major concern nowadays, as the pressure from the public for organizations to behave in a more socially responsible manner and adhere to social standards has significantly increased. Organizations around the world need to take the necessary measures toward enhancing their social performance and making the world a better place. By improving your performance through the adoption of ISO 26000, you will demonstrate to the audience that you are contributing towards a sustainable development.

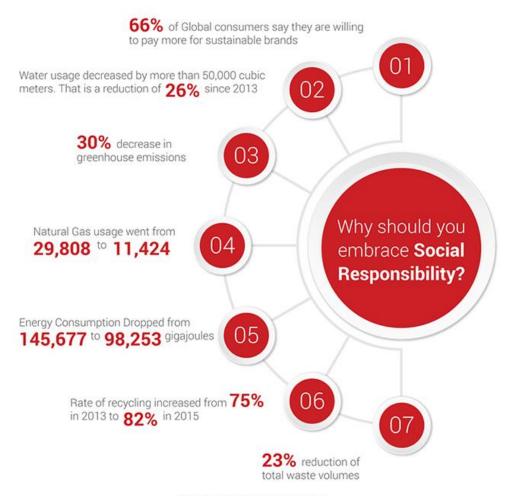
By becoming ISO 26000 certified, you will not only prove that you are effectively delivering products and services to stakeholders and public; you will also demonstrate that you care about the environment and its sustainability. Moreover, you will enhance the reputation of the company by attracting new customers and employees, who wish to maintain a healthy ecosystem.

# Benefits of ISO 26000 Social Responsibility

By becoming ISO 26000 certified, you will be able to:

- Increase your profits / oversight
- Help assess Social Return on Investment (SROI)
- Help the organization behave in a more socially responsible manner
- Enhance the internal processes so that you contribute to the environment
- Increase the awareness of the impact of social responsibility
- Motivate the employees





SOURCE: MODUSLINK CSR REPORT 2015

# How do I get started with ISO 26000 Training?

ISO 26000 certification is becoming fundamental to the short and long-term success of any organization. Thus, by obtaining our ISO 26000 certificate, you will be able to manage todays' issues and be better prepared for tomorrow. Having gained worldwide recognition for our services and integrity, our global network of experts will guide you through all the necessary steps in effectively adopting the standard according to your business culture.



# ISO 26000 Lead Auditor

#### Why should you attend?

ISO 26000 Lead Auditor training enables you to gain comprehensive knowledge of the key principles and subjects of social responsibility, which are required to audit the integration of a Social Responsibility Program (SRP) within an organization. The Lead Auditor training will equip you with the necessary expertise to measure an organization's performance in terms of sustainable development, legal compliance and society's welfare based on ISO 26000.

Based on practical exercises, you will be able to master audit techniques and become competent to manage an audit program, audit team, communication with customers, and conflict resolution.

After acquiring the necessary expertise to perform this audit, you can sit for the exam and apply for a "PECB Certified ISO 26000 Lead Auditor" credential. By holding a PECB Lead Auditor Certificate, you will demonstrate that you have the capabilities and competencies to measure organizations SRP performance based on best practices.

#### Who should attend?

- Auditors seeking to master the skills needed to measure an organization's Social Responsibility performance
- Managers or consultants seeking to master the audit of a Social Responsibility Program
- Individuals responsible for integrating Social Responsibility behavior within an organization
- Auditors seeking to gain comprehensive knowledge of Social Responsibility principles, core subjects and best practices

# **Learning objectives**

- Understand the recent trends, characteristics and principles of social responsibility based on ISO 26000 guidelines
- Acknowledge how organizations integrate social responsibility and how ISO 26000 guidelines complement it
- Learn the core principles and subjects of social responsibility
- Understand how ISO 26000 guidelines contribute to sustainable development
- Understand an auditor's role to: plan, lead and follow-up on an audit



## **Educational approach**

- This training is based on both theory and best practices used in SPR audits
- Lecture sessions are illustrated with examples based on case studies
- Practical exercises are based on a case study which includes role playing and discussions
- Practice tests are similar to the Certification Exam

## Course agenda

Day 1: Introduction to Social Responsibility Programs (SRP) and ISO 26000

Day 2: Audit principles, preparation and launching of an audit

Day 3: On-site audit activities

Day 4: Closing the audit

Day 5: Certification Exam

#### **Examination**

The "PECB Certified ISO 26000 Lead Auditor" exam fully meets the requirements of the PECB Examination and Certification Programme (ECP). The exam covers the following competency domains:

**Domain 1:** Fundamental principles and concepts of a Social Responsibility Program (SRP)

**Domain 2:** Social Responsibility Program (SRP)

**Domain 3:** Fundamental audit concepts and principles

Domain 4: Preparation of an ISO 26000 audit

Domain 5: Conducting an ISO 26000 audit

Domain 6: Closing an ISO 26000 audit

Domain 7: Managing an ISO 26000 audit program

#### **General Information**

- Certification fees are included on the exam price
- Training material containing over 450 pages of information and practical examples will be distributed



- A participation certificate of 31 CPD (Continuing Professional Development) credits will be issued
- In case of exam failure, you can retake the exam within 12 months for free

#### NOTE

This is an online training programme where the participants will interact with the instructor in real time through videoconferencing and other online platforms. We will also support participants through other electronic communication platforms such as e-mails and bulletin board postings.

PECB KATE software will be used to enable participants electronically access all training materials, and they'll be able to write their exams online from the comfort of their offices or homes anywhere in the world through PECB Exams app.



## **Our Expertise**

#### **About PECB – Our Partners**

PECB is a certification body for persons, management systems, and products on a wide range of international standards. As a global provider of training, examination, audit, and certification services, PECB offers its expertise on multiple fields, including but not limited to Information Security, IT, Business Continuity, Service Management, Quality Management Systems, Risk & Management, Health, Safety, and Environment.

We help professionals and organizations to show commitment and competence with internationally recognized standards by providing this assurance through the education, evaluation and certification against rigorous, internationally recognized competence requirements. Our mission is to provide our clients comprehensive services that inspire trust, continual improvement, demonstrate recognition, and benefit society as a whole.

## About International Network for Corporate Social Responsibility (IN-CSR)

International Network for Corporate Social Responsibility (IN-CSR) is an international team of Corporate Sustainability and Responsibility (CS&R) Consultants and Auditors working to promote best practices in Sub-Saharan Africa. We are registered as a non-Governmental Organisation in Nigeria (No 99264) and a certified training partner with PECB Group Inc a certification body which provides education and certification under ISO/IEC 17024 for individuals, products, services, processes and organizations on a wide range of disciplines.

We are one of Africa's leading Social Responsibility and Corporate Sustainability Consultants focusing on actual implementation of management processes and procedure – SR GAP Analysis, design of implementation tools, Stakeholder Engagement and Management, Measurement and Evaluation, Training on global standards and Awareness creation, Support with audits and third-party certification when required, and continual improvement processes.

IN-CSR is certified by the Federal Ministry of Environment and other related agencies to provide Consultancy Services on Environmental and Social issues including Baseline/Post Impact Studies & Compliance Monitoring and Audit, Waste Management Technology, Engineering Oil & Gas Pollution Control & Remediation.

We have over the years provided industry leading consulting and training programs in support of our various advocacy campaigns and more importantly to support the private sector in building sustainable businesses. IN-CSR is the foremost ISO 26000 Social Responsibility and ISO 20400 Sustainable Procurement and Supply Chain Management certified consultants in Sub Saharan Africa and are also experts in a number of other standards such as – ISO 45001, ISO 9001, ISO 22301, ISO14000, ISO 31000, ISO 37101 and ISO 37301 and guidelines such as the Extractive Industry Transparency Initiative (EITI), the G20 High Level Principles, International Finance Corporation (IFC) Guidelines, the World Bank Good Practice Guidelines, Africa Finance Corporation (AFC Guidelines), the Consumer Protection Framework, the Governance Code,



the Nigerian Stock Exchange Sustainability Disclosure Guidelines, as well as international standards – SAI Standards, IEMA and SA 8000 Platforms. Our management audits are benchmarked on world's most accepted sustainability auditing platforms – SA 8000, ISO 14001, ISO 26000 and 45001 while sustainability reports are usually based on GRI Standards except when specifically required on other platforms.

IN-CSR was in 2019 appointed by the National Human Rights Commission of Nigeria to lead the review of the National Action Plan (NAP) on Business and Human Rights working in partnership with the senior management of Nigerian Stock Exchange (NSE), key stakeholders of the Organized Private Sector (OPS) and Judges from the National Industrial Court of Nigeria (NICN). We have also continued to participate at the annual Conference of Experts on Public Administration (CEPA), held at the United Nations Head Quarters in New York, contributing to global public governance, and was recognized by Prof Louis Meuleman of the United Nations in his book titled "Public Management and the Metagovernance of Hierarchies, Networks and Markets for this. In the past two years, we have participated as only civil society member from Sub Saharan Africa of the Working Group on Cross Boarder Cartels at the United Nations Conference on Trade and Development (UNCTAD).

In 2021, we trained high-level delegates from the National Information Technology Development Agency (NITDA) on Digital Responsibility and Telecommunications.

In 2022, IN-CSR successfully completed Environmental Audits on over 90 branches of select commercial banks in Nigeria in fulfilment of NESREA regulatory requirements. Our team has also completed full integration of ISO 26000 Social Responsibility Guidance Standard in two global companies – IHS Nigeria Plc and Seplat Energy Plc - both of which involved extensive stakeholder identification, mapping, prioritization, and engagement.

**Our Values are:** Integrity, Professionalism and Fairness. Further detailed information can be found on our webpage <a href="https://www.incsr.org/about-us/">https://www.incsr.org/about-us/</a>

#### **Lead Consultant - Profile**

Eustace Onuegbu is a certified Management Systems Consultant and Audit Partner; the pioneer ISO 26000 Social Responsibility and ISO 20400 Sustainable Procurement Senior Lead Implementer and Master Auditor in Africa; an ISO 37301 Compliance Management, ISO 37101 Sustainable Development in Communities, ISO 14001 Environmental Management, ISO 45001 Occupational Health and Safety, ISO 9001 Quality Management, ISO 31000 Risk Management, ISO 22301 Business Continuity - Senior Lead Implementer and Master Auditor with the Professional Evaluation and Certification Board (PECB), Canada and a Fellow of the Institute of Management Consultants (IMC), Nigeria. He is presently serving as the President of International Network for Corporate Social Responsibility (IN-CSR). He is also the Head, Learning and Development for the Sustainability Professionals Institute of Nigeria (SPIN).

Eustace is the initiator and host of the International Conferences on Business and Human Rights and has worked with leading organizations such as the IHS Nigeria Plc, Seplat Energy



Plc, Dangote Industries Ltd, Central Bank of Nigeria; Zenith Bank PLC, FCMB, Centre for International Governance, and Innovation (CIGI) Canada; The Federal House of Representatives, Abuja; Oil and Gas Free Zones Authority among others on projects focusing on Sustainable Development, Corporate Sustainability and Responsibility, Corporate Governance, Compliance Management, Business Continuity, Risk Management amongst others. In his past 18 years of practice, he has made several representations to international organizations including the United Nations, African Union, ECOWAS, and The Senate of Federal Republic of Nigeria on a wide range of environmental and social impact issues.

Eustace is a leading CS&R expert and an avid advocate of instituting global best practices in the conduct of Corporate Sustainability and Responsibility (CS&R) in Africa. He holds a degree in Marketing from Abia State University in Nigeria, another in International Business and Management from Amsterdam School of Business, The Netherlands, a post graduate degree in International Human Rights Law from Birmingham City University in the United Kingdom and a Doctor of Business in Sustainability candidate at Monarch Business School, Switzerland.

#### **Document Approval Sheet**

Proposal approved by			
Name	Postion	Signature	Date

Please, sign and return via electronic mail to <a href="mailto:info@incsr.org">info@incsr.org</a>

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