

InComm End Conference Program

Program

The InComm team carefully developed a conference program where you can learn about InComm and all tools developed, but also exchange ideas and thoughts in our interactive sessions.

Monday 28 November 2022

12:00 Registrations (including light lunch)

13:00 Opening Presentations

Knowing the basics about InComm and tools to work on a better welcoming process

- Welcome!
 - Meet each other and the InComm Team!
- Key-note: presentation InComm & the Customer Journey
 - Erik de Jong (Eindhoven University of Technology – TU/e)
- Key-note: InComm results and how to get there yourself
 - Mirko Varano (Royal Institute of Technology – KTH)
- Key-note: Master Mentorate Program at Eindhoven University of Technology
 - Iris Portegijs (TU/e)

14:30 Coffee Break

With a small assignment

15:00 Parallel 1: Working on it!

Exchanging best practices, building networks, getting inspired

- Application/selection by KTH and Instituto Superior Técnico de Lisboa (IST)
- Intro programs, by Technische Universität Graz (TU Graz) and Universitat Politècnica de Catalunya (UPC)
- Onboarding, TU/e
- Working on your Customer Journey with the InComm+ Tool, by KTH and TU/e

Note that each participant can choose two sessions, one on Monday and one on Tuesday

16:40 Short break and going back to the main meeting hall

17:00 Measuring Impact & Wrap up

Connect insights with of the afternoon

- Reporting! Insights in what we learned from the parallel sessions
 - By Denise Matos & Rui Mendes (IST)
- Key-note: Measuring Impact & surveying
 - Presentation by Rui Mendes (IST)
- Ending & invitation for Connect with my Culture
 - Erik de Jong (TU/e)

18:00 Connect with my Culture Social Networking event (ends at 19h)

20:00 Dinner

Tuesday 29 November 2022

09:00 **Coming in**

09:30 **Kick-off**

Joint start: what did you learn?
Which questions for our Experts later today?
Follow-up of the InComm Project
Group Picture

10:00 **Parallel 2: Working on it!**

Exchanging best practices, building networks, getting inspired

- Application/selection by KTH and IST
- Intro programs, by TU Graz and UPC
- Onboarding, by TU/e
- Working on your Customer Journey with the InComm+ Tool, by KTH and TU/e

Note that each participant can choose two sessions, one on Monday and one on Tuesday

11:30 **Coffee Break (and going back to the main meeting hall)**

12:00 **Panel Q&A**

With experts from all partners

- Panel Discussion with PhD's and Students!
 - Moderated by Mirko Varano (KTH)
 - What makes you feel welcome?
 - What should your university start doing straight away?
- Main take home lessons
 - By everyone
- Thank you & bye bye

13:00 **Lunch / End of conference**