



Report: Student Survey Winter Semester 19/20



KUNGL
TEKNISKA
HÖGSKOLAN



UNIVERSITAT POLITÈCNICA
DE CATALUNYA
BARCELONATECH



TECHNISCHE
UNIVERSITÄT
DARMSTADT



TÉCNICO
LISBOA



TOMSK
POLYTECHNIC
UNIVERSITY





Image Credit: TU Eindhoven

“The InComm project wants to develop and implement a more inclusive welcome process at all partner universities, where students and staff from all backgrounds feel welcome in one international identity, to become truly international universities.”

Survey Results

Overview



TARGET GROUPS:

Master students (full degree)

PhD's



February 2020

PARTNERS

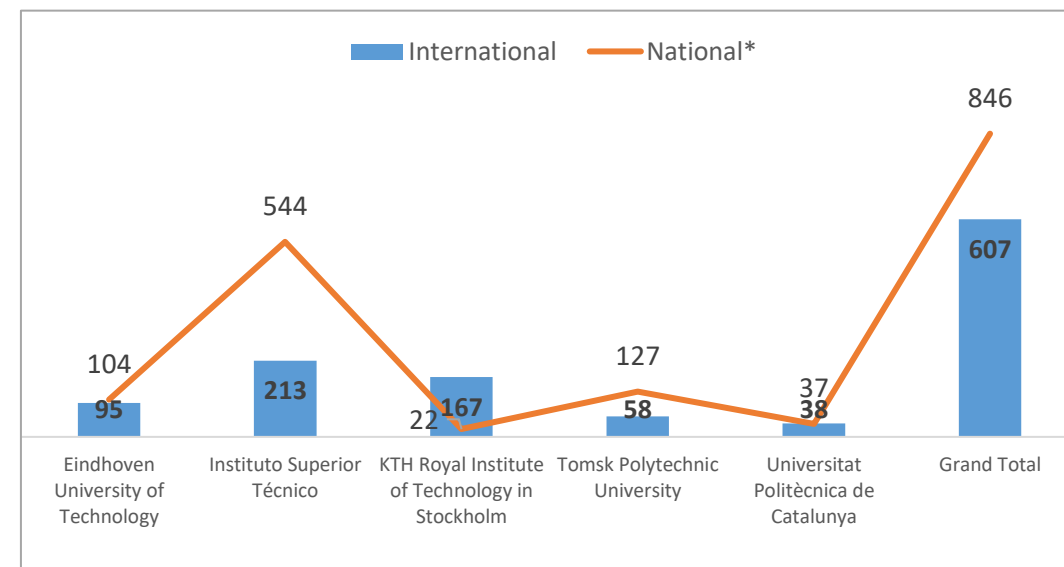
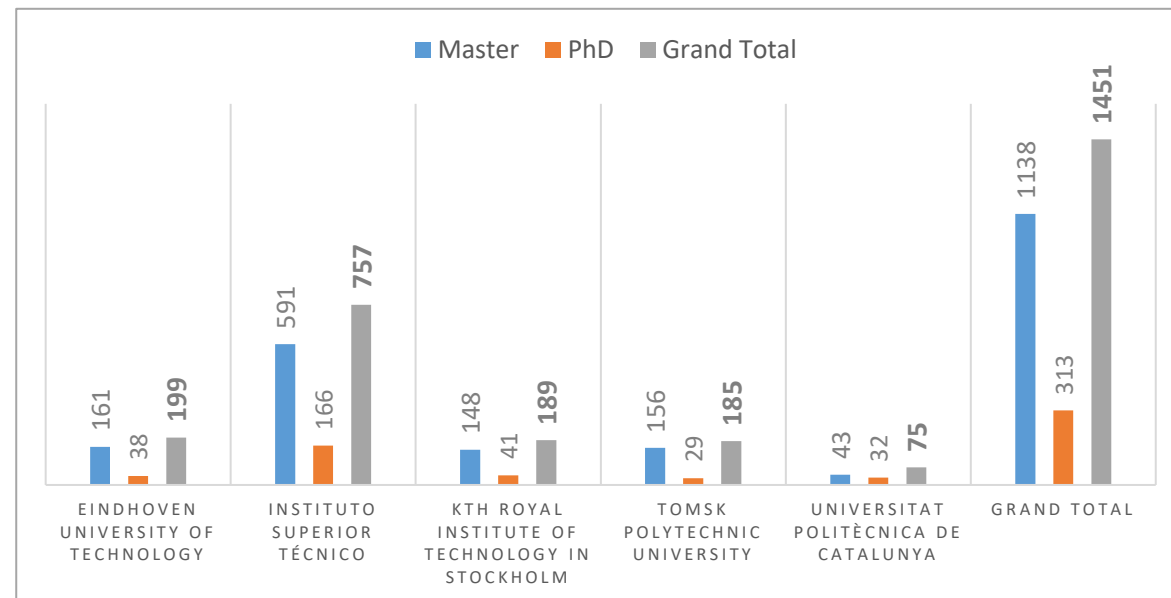


- ✓ Eindhoven University of Technology
- ✓ Instituto Superior Técnico
- ✓ KTH Royal Institute of Technology in Stockholm
- ✓ Technische Universität Darmstadt
- ✓ Technische Universität Graz
- ✓ Tomsk Polytechnic University
- ✓ Universitat Politècnica de Catalunya

METHODOLOGY



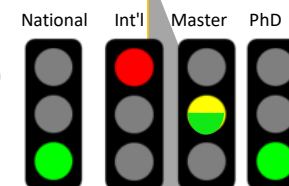
- ▶ Map the latest trends in **INTERNATIONAL COMMUNITY'S INTEGRATION**;
- ▶ Collected **GENERAL AND STATISTICAL DATA** considering:
 - ✓ **geographical differences** among the project partners;
 - ✓ **diversity** in all aspects of the project to safeguard **inclusion** and to **avoid biases**, whether that is gender, race, ethnicity, religious orientation, sexual orientation, disabilities and avoiding biases.



CUSTOMER JOURNEY TRAFFIC LIGHT

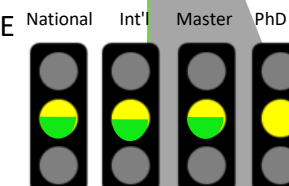
LOCAL LANGUAGE SKILLS

- COMMUNICATION (Int'l Students)
- INTEREST



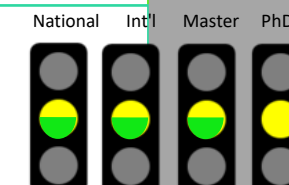
ATTRACTIVENESS, SELECTION AND APPLICATION

- INTERESTING STUDY PROGRAMME
- UNIVERSITY'S REPUTATION
- SUPPORT AND GUIDANCE
- BUREAUCRATIC/LEGAL SUPPORT
- CULTURE AND LEISURE



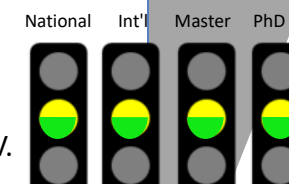
FORMALITIES FIRST DAYS

- COMMUNITY BELONGING
- SATISFACTION WELCOME ACT.
- BUREAUCRATIC/LEGAL SUPPORT
- WELCOME INFORMATION
- HELPFUL INFORMATION



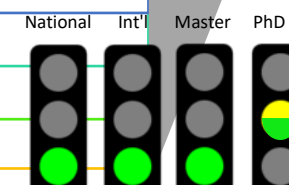
ONBOARDING 1ST 100 DAYS

- COMMUNITY BELONGING
- DISCRIMINATION
- INTERNATIONAL CLASSROOM ENV.



OVERALL FEELING

- COMMUNITY BELONGING
- RESPECT
- EQUAL TREATMENT



LABEL (scale 1-10)



NOT GOOD
< 5,5



TO BE IMPROVED
from 5.6 to 6.5

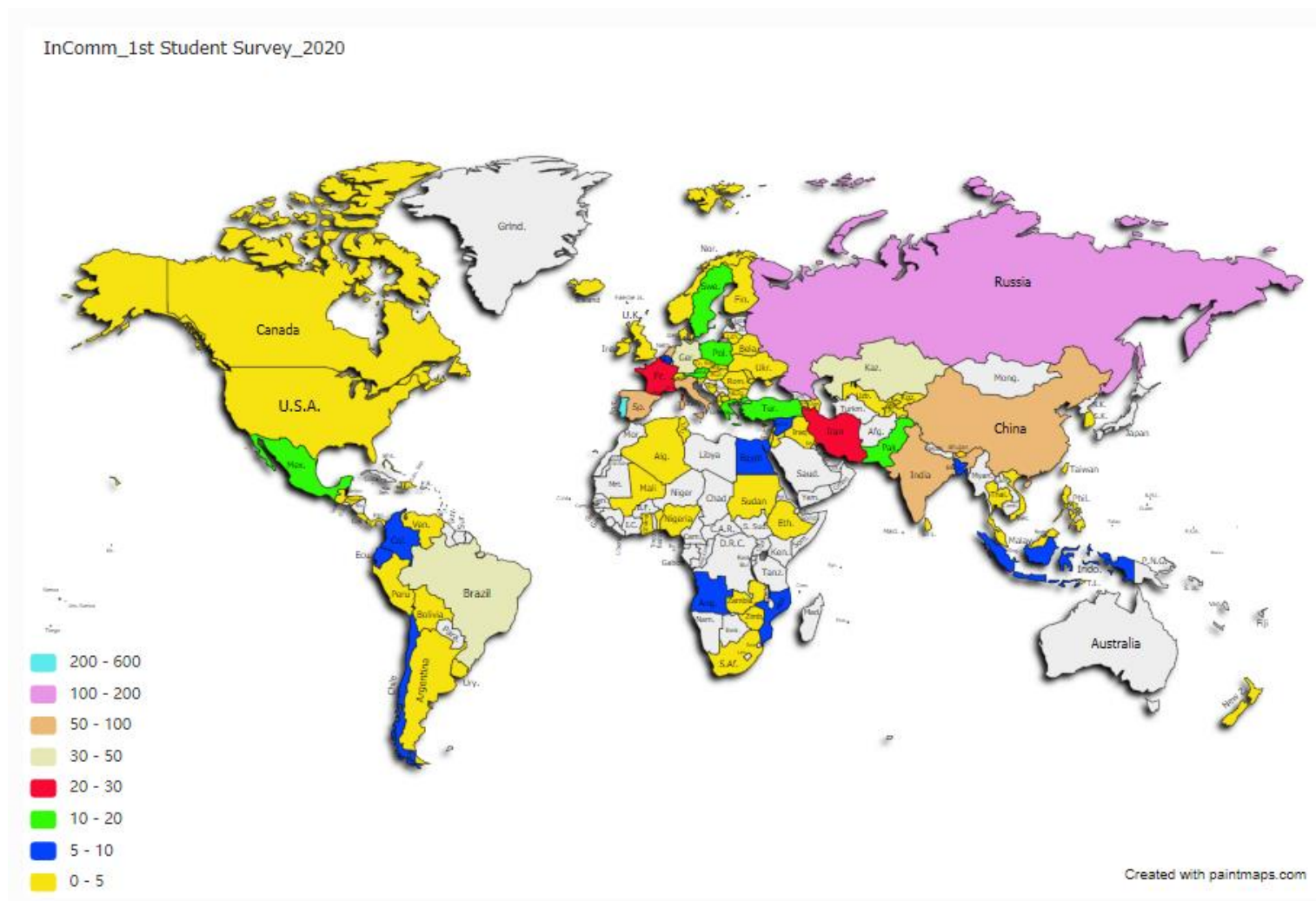


GOOD, BUT CAN BE IMPROVED
from 6.6 to 7.5

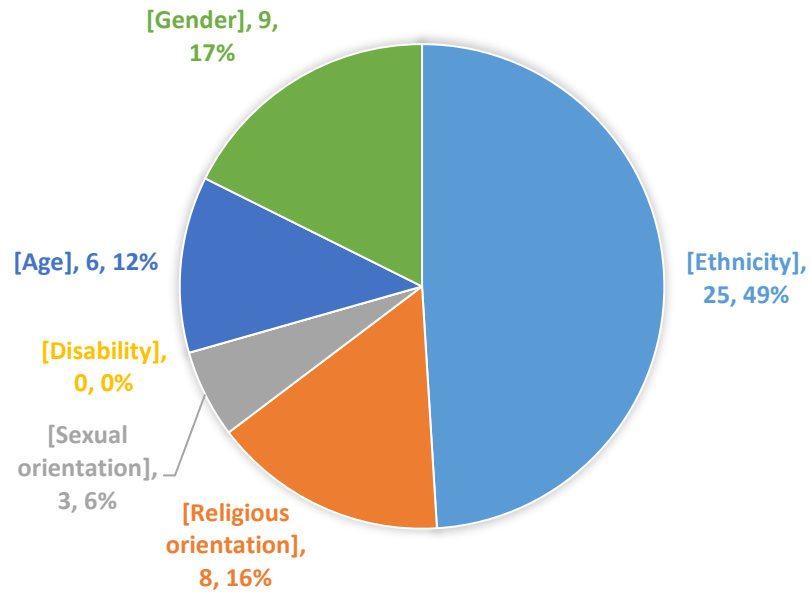


EXCELLENT
> 7.5

Respondents' Country of Origin



Discrimination



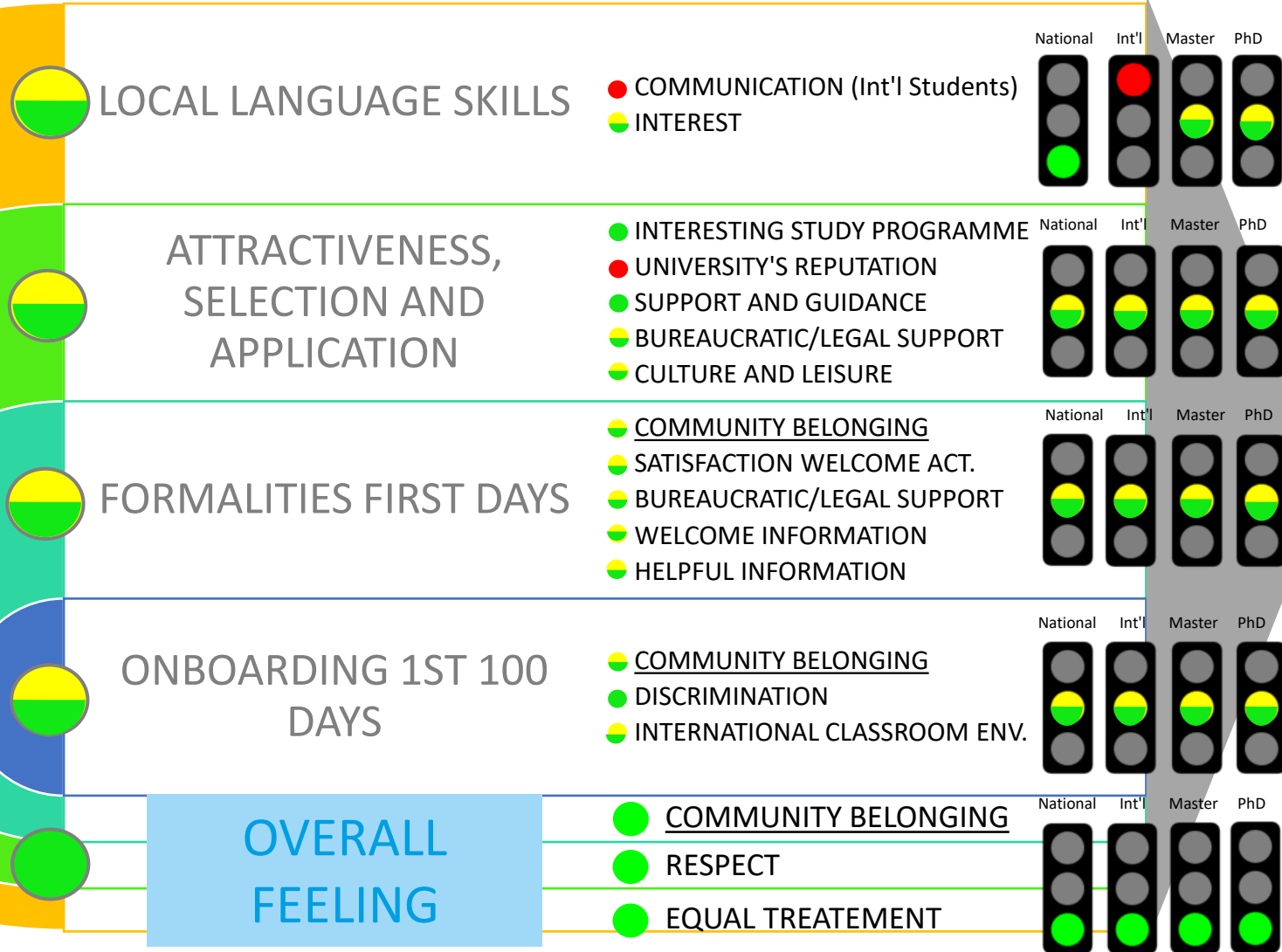
- ✓ 7% of respondents reported experiencing discrimination
 - The most-reported form of discrimination, with 25 responses, is discrimination based on ethnicity.
 - Other responses included discrimination based on: gender (9 responses), religion (8), age (6), or sexual orientation (3).
 - No respondent felt that they had been discriminated against on the basis of a disability.

Survey Results

Eindhoven University of Technology

TU/e

CUSTOMER JOURNEY TRAFFIC LIGHT



LABEL (scale 1-10)



NOT GOOD
< 5,5



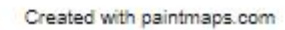
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from 5.6 to 6.5



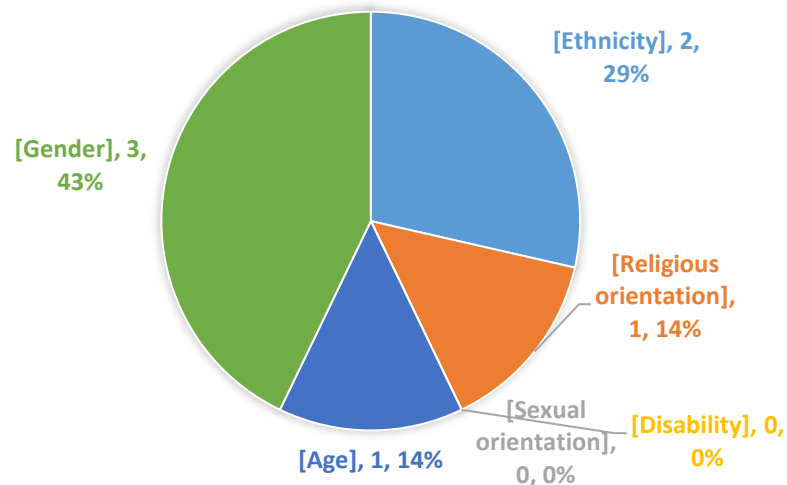
GOOD, BUT CAN BE IMPROVED
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EXCELLENT
> 7.5



EINDHOVEN UNIVERSITY OF TECHNOLOGY



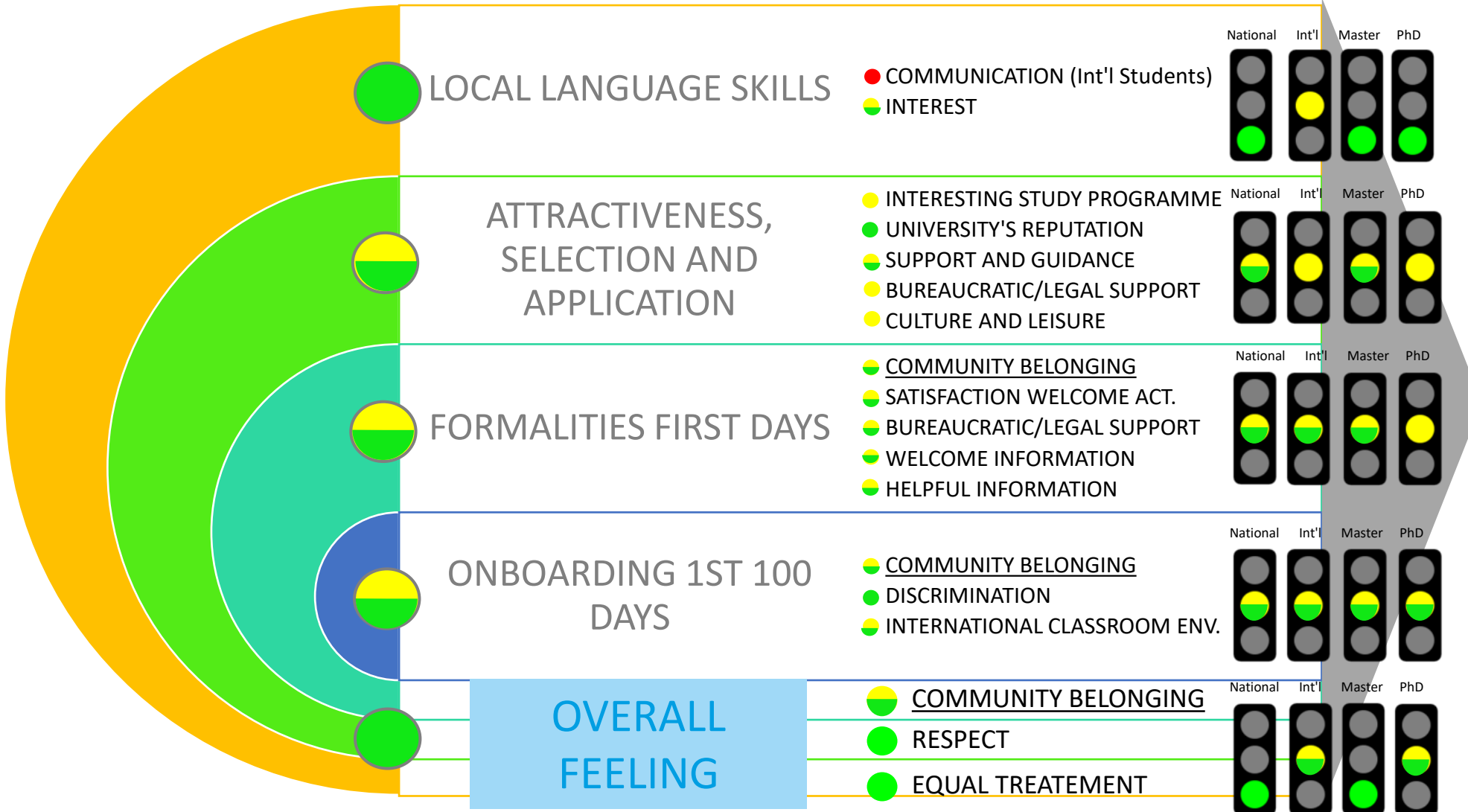
- ✓ 6,5% of respondents reported experiencing discrimination
 - The most-reported form of discrimination, with 3 responses, is discrimination based on gender.
 - Other responses included discrimination based on: ethnicity (2 responses), religion (1), or age (1).
 - No respondent felt that they had been discriminated against on the basis of a disability or sexual orientation.

Survey Results

Instituto Superior Técnico



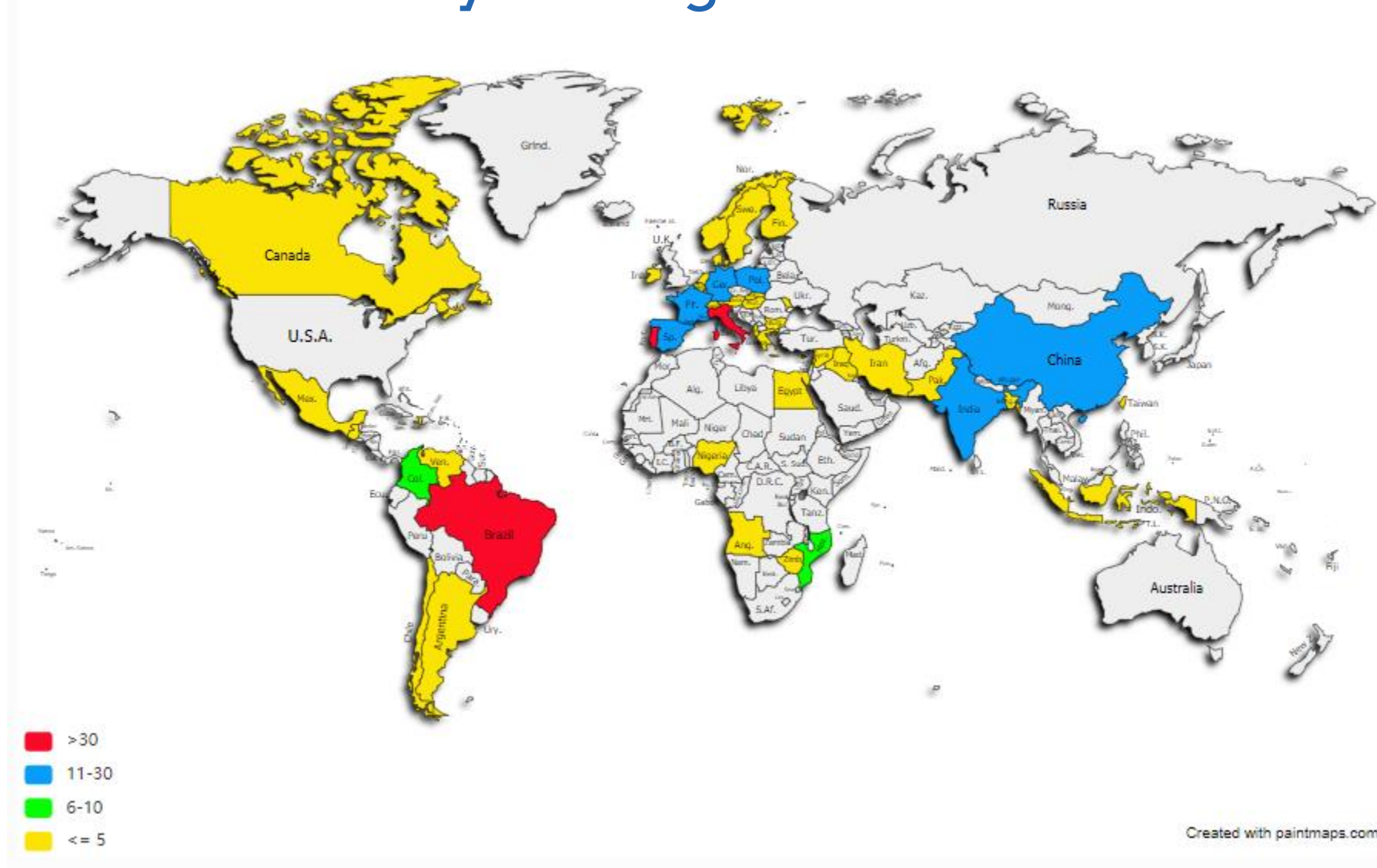
CUSTOMER JOURNEY TRAFFIC LIGHT



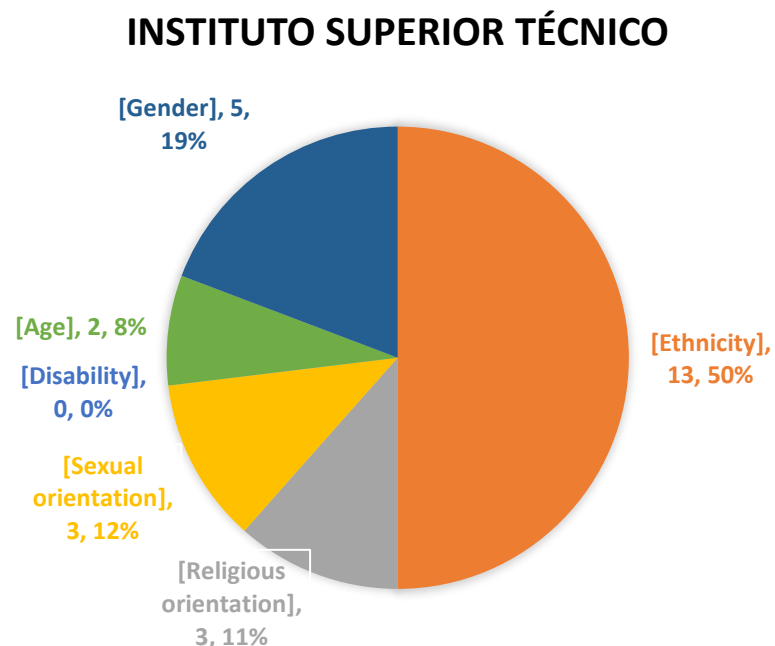
LABEL (scale 1-10)



Respondents' Country of Origin



Discrimination



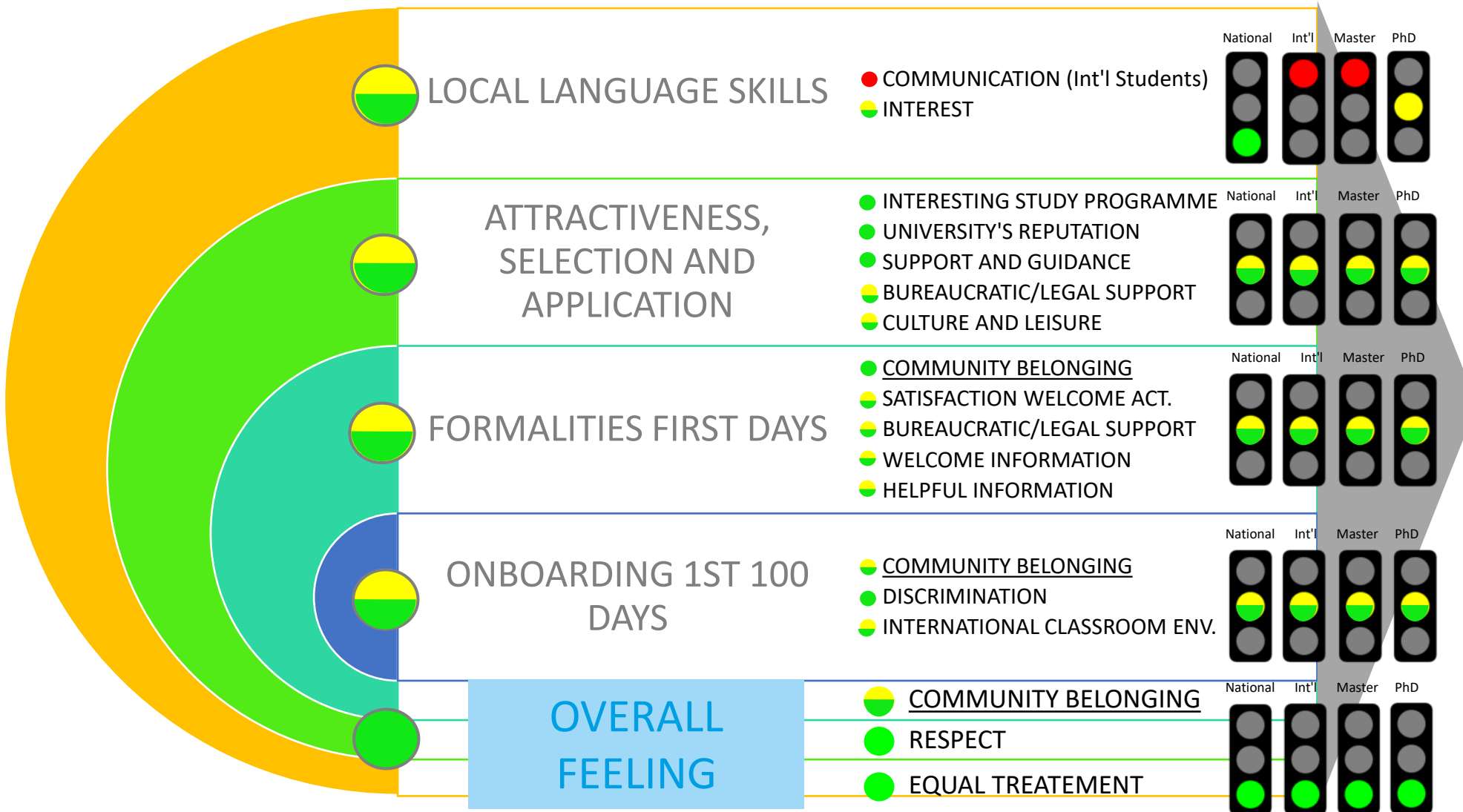
- ✓ 6,5% of respondents reported experiencing discrimination
 - The most-reported form of discrimination, with 13 responses, is discrimination based on ethnicity.
 - Other responses included discrimination based on: gender (5 responses), religion (3), sexual orientation (3), or age (2).
 - No respondent felt that they had been discriminated against on the basis of a disability.

Survey Results

KTH Royal Institute of Technology in Stockholm



CUSTOMER JOURNEY TRAFFIC LIGHT



LABEL (scale 1-10)



NOT GOOD
< 5,5



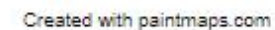
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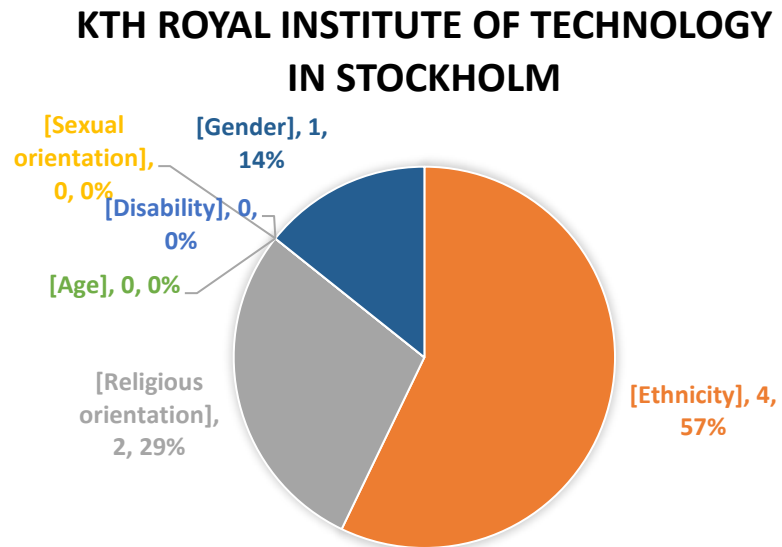
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EXCELLENT
> 7.5



Discrimination



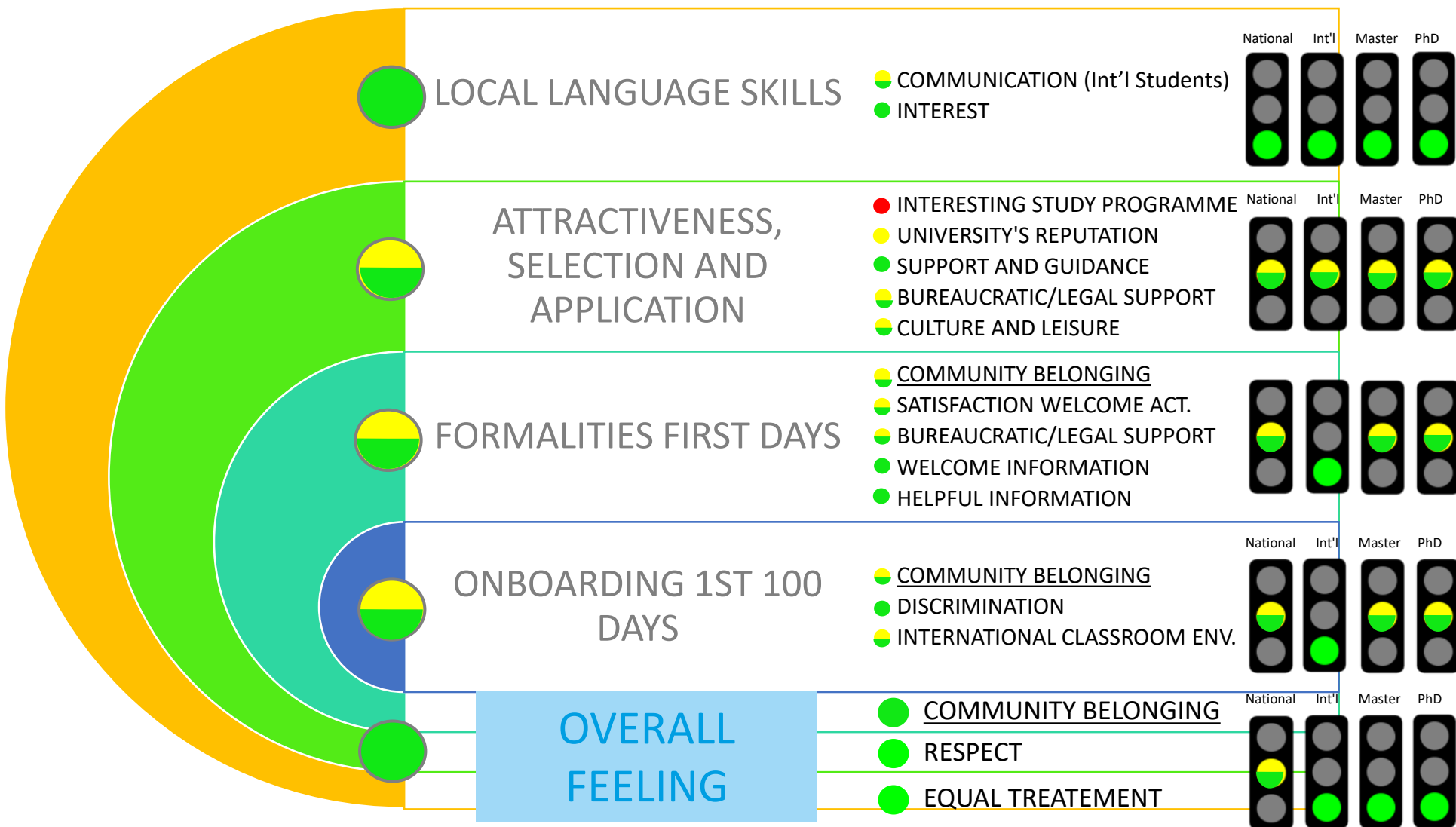
- ✓ 6% of respondents reported experiencing discrimination
- The most-reported form of discrimination, with 4 responses, is discrimination based on ethnicity.
 - Other responses included discrimination based on: religion (2 responses) or gender (1).
 - No respondent felt that they had been discriminated against on the basis of a disability, age, or sexual orientation.

Survey Results

Tomsk Polytechnic University



CUSTOMER JOURNEY TRAFFIC LIGHT



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NOT GOOD
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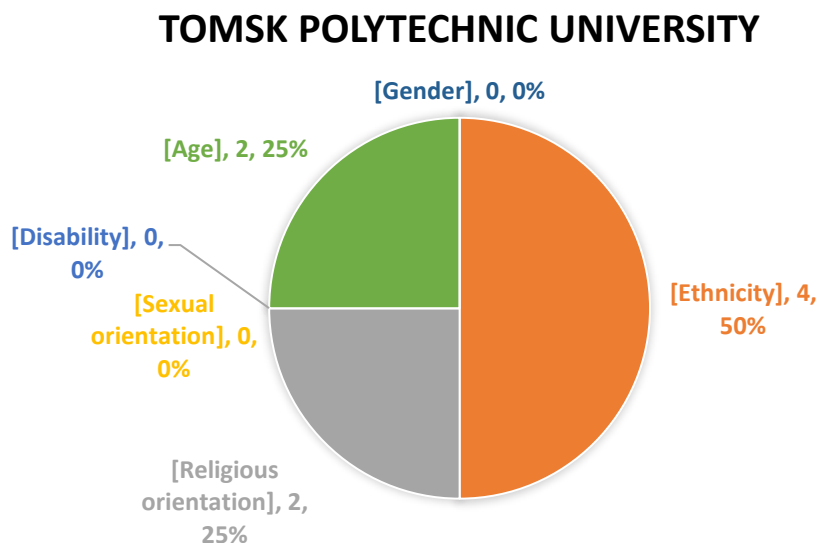
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> 7.5



Discrimination



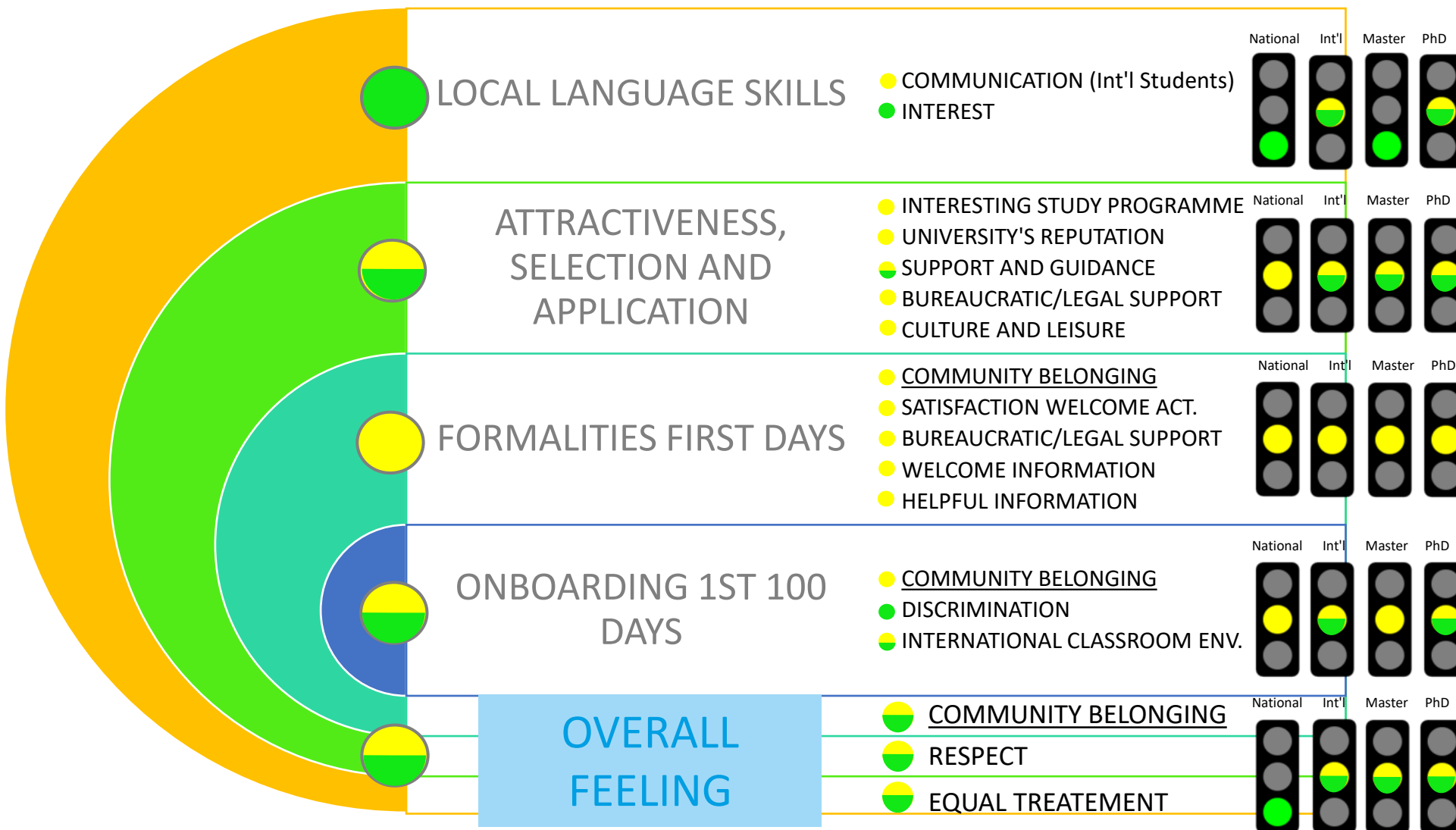
- ✓ 6,4% of respondents reported experiencing discrimination
 - The most-reported form of discrimination, with 4 responses, is discrimination based on ethnicity.
 - Other responses included discrimination based on: religion (2 responses), or age (2).
 - No respondent felt that they had been discriminated against on the basis of a disability, gender, or sexual orientation.

Survey Results

Universitat Politècnica de Catalunya



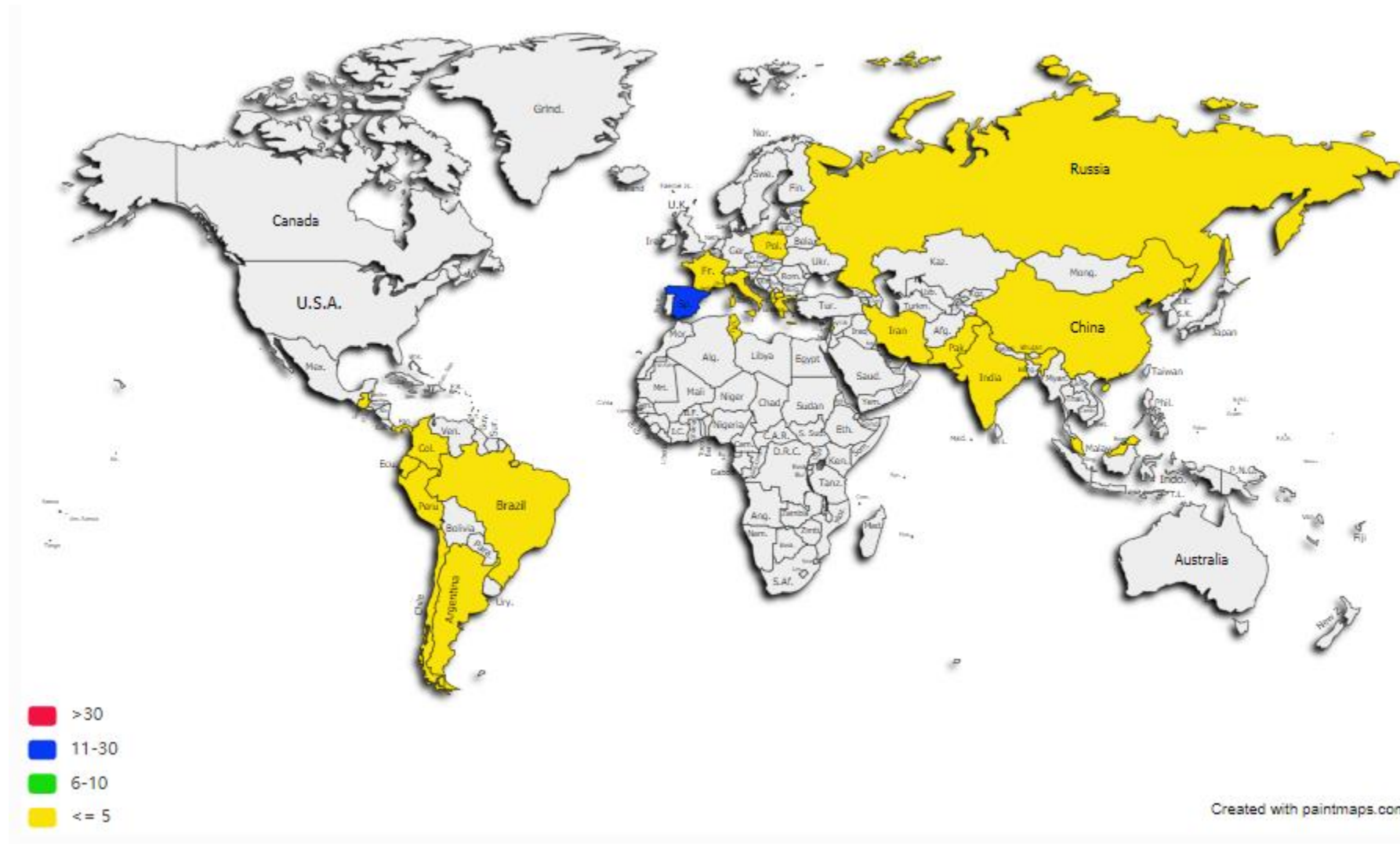
CUSTOMER JOURNEY TRAFFIC LIGHT



LABEL (scale 1-10)

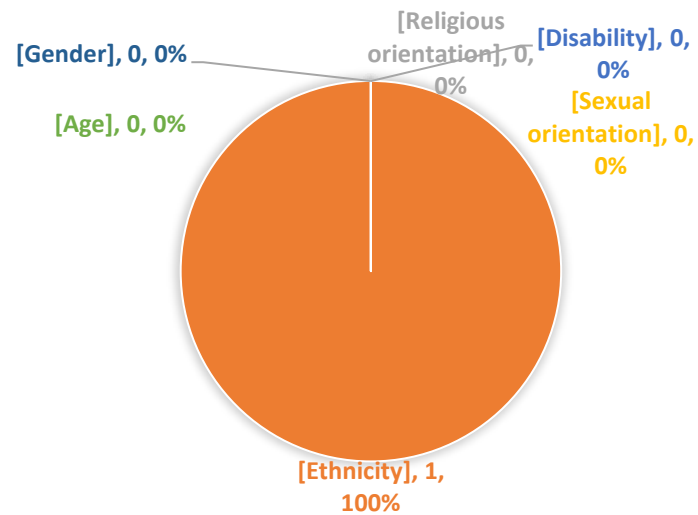


Respondents' Country of Origin



Discrimination

UNIVERSITAT POLITÈCNICA DE CATALUNYA



- ✓ 8,9% of respondents reported experiencing discrimination
 - The only form of discrimination reported, with 1 response, is discrimination based on ethnicity.
 - No respondent felt that they had been discriminated against on the basis of a disability, gender, religion, age or sexual orientation.



Thank you!

www.incomm-project.eu

