



Collective Intelligence Conference

Preliminary Program

InComm Project
UPC Barcelona

[Program: Day 1](#)

13:00 Registrations, reception with lunch

14:00 Welcome speech and Keynote presentation

14:30 Presentation of the InComm Project

- Description of the Customer Journey
- Set-up of the Collective Intelligence
- Presentation of the 'draft' customer journey
- Welcoming activity

15:00 Coffee Break

15:30 Inspirational talks

- Internationalization at UPC
- The IST Student Support Services Unit (NAPE)
- TU/e International Communities

17:00 Panel discussion: which steps to take in the Welcome Process?

Discussion with the three speakers and all participants.

18:00 Networking Cocktail Hour

19:00 Welcome dinner



Program: Day 2

9:00 Introduction

9:30 Expert Sessions (*)

- How to create the best Application & Interaction Processes?
- How to plan the perfect Intro Program?
- How to create the most welcoming Onboarding Activities?
- How to implement the International Classroom?

13:00 Wrap-up by the Moderators

13:30 Lunch

14:30 World Café

- How to save the PhD's / Rescue the PhD's from their desk!
- How to start the Master Program (...for the local students!)

16:30 Wrap-up by the Moderators

17:00 Plenary Discussion: what steps do we need to take?

18:00 Closing drink

19:00 Farewell dinner

Program: Day 3

10:00 Cultural Tour (optional)

Barcelona

13:30 Lunch (optional)