



**Supported  
Living  
Services**



# ABOUT US

ICRIT Healthcare is a home care and supported living agency for people who require social care. It is a private limited company that was formed on August 28, 2014, in England and Wales under the Companies Act.

We take our obligations as a registered care provider very seriously. We have policies in place, as well as open and transparent processes and procedures, and a policy in place to govern all of our services. The Care Quality Commission (CQC) registered our service. We were evaluated and graded as overall good for being safe, effective, compassionate, responsive, and well-led.





# Prioritising an independent life

ICRIT Healthcare's mission is to guarantee that every young person in our care has the same opportunity to live a happy and productive life.

We make certain that everyone feels protected and that they may achieve their objectives. We empower and allow each individual to live effectively in a community-based service environment that meets their requirements.



## Our resident profile is as follows:

- Between the ages of 8 and 16 years
- both male and female genders

One or more of the following conditions may be present:

- Mental health needs
- Learning disability
- Autism
- Physical disability
- Challenging behaviour
- Communication changes

Our supported-living model empowers each young person to make better choices that result in excellent outcomes. We work with families, support workers, advocates, and those who are in charge of their care and support. We provide the following support to individuals:

- Assisting individuals in developing relationships and gaining access to desired community activities
- Encouraging them to discover their own talents and abilities
- Providing practical assistance such as personal care, cooking, and healthy living instruction and support
- Assisting individuals in setting and achieving objectives
- Assisting them in gaining access to information that can benefit them
- Addiction Recovery
- Returning to school



1

# OUR COMPREHENSIVE APPROACH

ICRIT Healthcare ensures that care and support are tailored to the specific needs of each young person. We place special attention on the following:

## **A young person**

1. Financial support
2. Accommodation
3. Work and education

## **Choices**

1. Where they reside
2. Their decisions and behaviours
3. Their emotions

## **Wellbeing**

1. Their needs and health
2. Life skills
3. Mental well-being



# WYRESDALE HOUSE

Wyresdale House is part of our Mental Health Division and provides support for those who may be living with severe and chronic mental illnesses, as well as behaviours that may be perceived as problematic owing to their diagnosis.

**We provide person-centred therapies to support health and independence.**

We encourage community involvement and the development of new lifestyle choices in order to boost self-esteem and confidence and guarantee that individuals are living meaningful lives.

People may be referred to Wyresdale House as part of their care plan. They may also be living in the community, such as in a family home or a supported living facility, but require more organised care and support.

Our goal is to create a home in the centre of the community that encourages social inclusion through meaningful community participation.





# HEARTEN HOUSE.

Hearten House is a part of our learning disability and autism division and provides support for people who may be living with severe learning disabilities, autism, or challenging behaviours resulting from their diagnosis.

**Additionally, clients may have severe and multiple communication issues, sensory impairments, and physical health issues.**

**Whom we cater for:** men older than 18 years old.

**Services:** community-based learning disability and autism services

Individuals can visit Hearten House as part of their care pathway.

They may currently reside in a community setting, such as a family home or supported living, but require more structured care and assistance.

Our mission is to provide a residence in the centre of the local community that fosters social inclusion through meaningful community engagement.

Residents are given support to build social networks and participate in a variety of activities to live meaningful lives.





# OAKDALE HOUSE

Oakdale House is a part of our Mental Health division. It helps people who may have serious and/or long-term mental illnesses and/or behaviours that may be seen as difficult because of their condition.

Oakdale House is a place where people with complex mental health needs can live a full and respected life, which gives them more freedom to live on their own.

This is done through a plan of active participation in the community, building important social networks, managing risks, and coming up with strong ways to deal with problems.

We offer treatments that are based on the person to help them get better health and be more independent.

We help people get involved in their communities and give them the chance to try out new ways of living, which boosts their self-esteem and confidence and makes sure they have worthwhile lives.



# 98 LORRAINE ROAD.

98 Lorraine Road, a division of our learning disability and autism division, offers support to those who may be living with severe learning difficulties, autism, or problematic behaviour as a result of their diagnosis.

As part of their care pathway, people can come to 98 Lorraine Road. They may possibly already be residing in the community, whether in the family home or a supported living facility, but they still need care and assistance that is more regimented.

Our goal is to offer a place to live in the centre of the neighbourhood that encourages social inclusion via active community involvement. Residents receive support in creating social networks and participating in a variety of activities to lead fulfilling lives.

We make sure people may use all the resources and facilities they want to while being safe, making choices, and being in charge.

We strive to achieve individualised results while providing support with respect and dignity.





# Our referral process



1. Make a referral to the ICRIT Healthcarereferrals team via phone or email.

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2. An assessment is arranged and undertaken via our management team.

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3. We provide feedback on whether our service can meet the individual's needs.

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4. We create a care plan using information from the assessment.

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5. If admission is agreed upon and plans for transition are arranged with the referring team following confirmation of acceptance of placement.



# ICRIT Healthcare

## Get In Touch



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