

	Quality Management System	Rev. date: 13/01/2023
		Rev. no.: 9
Content:	<b>Quality Policy</b>	Proc. no.: HBC-GEN-QUA

## 1. HBC Group. Introduction.

**HBC Group** as of 1<sup>st</sup> of May 2015 consisting of **Hyperbaric Consult A/S (Denmark)** and **Hyperbaric Consult Ltd. (UK)** aims to carry out works according to the Clients specifications and to a high standard of workmanship. Quality goals and objectives have been defined in order to assess the performance.

As **HBC Group** is dependent on high quality performance from hired personnel, Subcontractors and Suppliers, all will be evaluated in order to ensure the correct and professional execution of their tasks.

All deviance from the expected standard and specifications will be rectified as soon as reasonably practicable and openly informed to the Client.

**HBC Group** is subject to all rules and regulations of the **ISO 9001/ 14001/ 45001** standards.

## 2. Leadership

The Managing Director has the overall responsibility in relation to the quality of the service. Part of the responsibility is delegated to QA Manager and Site Managers as per QMS, however, the core responsibility lies with the top management of the HBC Group and the QHSE Revision Board. Managing Director and QA Manager provides a point of reference for Site Managers with ref. to ISO 9001 standards.

## 3. Quality objectives:

- HBC Group must appear as an attractive, reliable business partner that complies with the agreed commitments, which includes the expectations generated by the customer, through brochures, offers and demands specified and accepted for the specific order
- HBC Group's services must always appear and be perceived as quality products
- HBC Group's quality is ensured through close cooperation between customers, suppliers and Group's quality policy and Quality Management System
- Overall quality is regarded as a crucial factor in ensuring the growth of the HBC Group
- Quality Management System's efficiency is continually improved

## 4. Quality goals (objectives):

1. Reducing number of *critical findings* during internal inspections.
2. Reducing number of *critical findings* during external inspections.
- ~~3. Improvement of HSE statistics. [COMPLETED]~~
- ~~4. Reduction of residual risk in generic HIRA. [COMPLETED]~~
- ~~5. HSE related education of employees, esp. responsible site managers. [COMPLETED]~~
6. Achieve a better profit margin on projects.
7. Reduction of costs and unnecessary purchases
8. HSE campaigns introduced



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