



TERMS AND CONDITIONS

DISCLAIMER FOR PRIVATE HIRE OF SOCIAL EVENTS

BOOKING AND CANCELLATIONS

- All bookings must be confirmed and agreed using our booking form and completed by a member of staff at Grill on the Green.
- Bookings will only be classed as provisional until a deposit of £150 is paid to secure your date. Please note, we cannot hold any dates otherwise.

CHARGES

- The hirer will be held responsible for any damages or loss of furniture, equipment or crockery. The hirer shall pay Grill on the Green, the amount required to make good or remedy any such damage. A deposit of £150 will be charged to hold all social events. This will be refunded in full subject to there being no damage to Grill on the Green's property or equipment. This can also be deducted from any bar shortfall at the end of the event.
- For all events under £500 - 100% of the booking fee will be payable on confirmation of the booking. For all events over £500 - 50% of total cost to be paid within 14 days of event taking place. All monies must be made in full no less than 5 days prior to the event taking place.

CANCELLATION

- 15 to 28 days all monies fully refundable
- 6 to 14 days 75% of holding deposit will be charged.
- 5 days or less - holding deposit non refundable plus 50% of any additional cost will be charged at managers discretion.

Notice of cancellation must be made in writing and will be effective on the date received by Grill on the Green.

BAR

- Any shortfall on bar spend agreed with Grill on the Green, the hirer is responsible to make any shortfall difference made in full at the end of the event.
- Own drinks are not permitted. We only allow 6 bottles to be brought in to toast an event. £5 per bottle for Prosecco and £10 per bottle for champagne.
- Grill on the Green reserves the right to cancel a booking. Grill on the Green will refund monies paid in advance. Grill on the Green does not accept any liability for losses incurred due to the cancellation of an event.
- Function last bar orders 01 :45am.
- Plastic cups are used after 9pm and or at the discretion of staff.

CATERING

- We do not allow use of our kitchens or Caribbean cuisine to be bought in to the premises. Please speak to us about alternative options and requirements.
- Any food brought on to the premises is solely the responsibility of the customer. Grill on the Green accept no liability in any event or claim. A waiver will need to be signed prior to this.
- We do not permit the use of our kitchen equipment.
- Any catering required by Grill on the Green full payment must be paid in full no later than 5 days before the event unless specified otherwise. Final numbers must also be confirmed no later than 5 days before the event. Once catering numbers have been confirmed and If arrangement has been agreed to pay per head on the day of event, we allow a maximum of 1 cancellation for every 20 persons. Any numbers after this will still need to be paid in full and can be deducted from your deposit.
- All cutlery/napkins are provided by Grill on the Green should we be catering for your event.
- Food must be served no later than 30 minutes after specified time. We do not take any responsibility for any food spoiled after such time. Late arrivals beyond 1 hour may not be served or receive full cuisine.
- Customers are advised to let us know of any allergy's guests may have.
- Grill on the Green do not accept any responsibility of food taken out of the premises. Reheating and safely storing of food is solely down to customer.

SOCIAL EVENTS FACILITIES

- DJ and equipment can be provided at an extra cost (please see brochure). We do allow guests to source their own Entertainment/ Equipment.
- Any electrical equipment must have a valid Portable Appliance Test Certificate.
- Music is to be kept to the levels set by Grill on the Green to reduce noise nuisance. Grill on the Green have the right to end any music entertainment if the DJ fails to comply with levels set.

HEALTH AND SAFETY

- In accordance with Grill on the Green's hire terms, the maximum capacity of the restaurant is 55 persons seated at tables and chairs or 120 persons standing/dancing.
- The garden will be closed at 9pm. The garden will also be closed in bad weather and/or on the decision of Grill on the Green.

- 🍷 Fire extinguishers are to be kept clear and visible at all times.
- 🍷 In accordance with legislation, no smoking is permitted anywhere within the premises. There are cigarette extinguishers located on the patio outside the glass doors.
- 🍷 The hirer will be the responsible person for all Health and Safety matters relating to an event and must be present at the event to deal with any Health and Safety matters that may occur. The responsibility may be delegated to another person who must attend the event. The name of the responsible person must be advised on booking if this is different to the hirer. Grill on the Green accept no liability in any event or claim.
- 🍷 The hirer is responsible for the conduct and behaviour of all people attending the event. Grill on the Green reserves the right to terminate the event, without any refund of costs if the conduct and behaviour is deemed to be unacceptable.
- 🍷 We are licensed so that children of all ages can attend the duration of all Functions though we do ask they are supervised at all times and NOT allowed to play outside Grill on the Green.
- 🍷 We have ZERO tolerance to Drugs.
- 🍷 Customers at no time must enter kitchen
- 🍷 Drinks in glasses are not permitted outside front forecourt of restaurant.
- 🍷 Customers to familisrise themselves with fire exits and procedure in the event of a fire. Notices are pinned around restaurant.

DECORATION

- 🍷 The hirer is responsible for any damages incurred to the property of Grill on the Green relating to their own decoration. Only blue tac/celloptape is allowed. Please speak to the premises supervisor before using any other adhesive.
- 🍷 NO Glitter, confetti or party poppers are to be used.
- 🍷 We allow all types of celebratory Cakes and Balloons.

OPENING AND CLOSING

- 🍷 Grill on the Green will be opened and closed by a member of staff. Please ensure guests are aware of the hire period and that they will not enter before or after the agreed hire period.

SECURITY

- 🍷 Grill on the Green accepts no responsibility for the property of persons attending or organising an event. Grill on the Green accepts no responsibility for any loss or damage incurred thereto. Any property brought on to the premises is done so entirely at the owner's risk.
- 🍷 We are required to hire licensed security. Please ask for details.
- 🍷 Security have the right to refuse entry where it is deemed not in the interest of Grill on the Green.

END AT HIRE

- 🍷 The hirer shall be responsible for leaving the premises and surrounding area in a clean and tidy condition and any contents temporarily removed from their usual positions properly replaced.
- 🍷 Hirers will be expected to vacate their guests and equipment within 30 minutes of the end of their hired period. Failure to comply with this may incur an additional charge.

DISCLAIMER

- 🍷 Every effort has been made to ensure the accuracy of all information provided. Grill on the Green does not accept liability for any errors or omissions and reserves the right to amend any information at any time.

WE WILL NOT TOLERATE PHYSICAL OR VERBAL ABUSE TOWARDS OUR STAFF