



Description of the Spice Larder Services - selling with us at the Ginger and Spice Festival 2020

Who we are

We are spice geeks; passionate about spices, their flavour, provenance, heritage, and gastronomy. We are committed to spreading the love of spice to our established community and anyone else who will listen!

What is the Spice Larder?

The Spice Larder is an online market place for artisans and businesses who wish to sell their spices, spice based food, drinks, goods or gifts within the United Kingdom.

The new platform has grown out of the award winning Ginger and Spice Festival and has developed rapidly in response to the 2020 Covid19 health crisis.

We already have an established community of spice and food lovers who we know are looking forward to discovering new British products, services & experiences.

Mission and Values

We are committed to delivering exceptional customer service and to be agents for the very best of spice based products and goods in the United Kingdom.

We have set out our company mission and core values here for you to read here

<https://www.gingerandspicefest.co.uk/values/>

Before you proceed, it's important to us that you have understood both our mission and our values and that you can align to and meet, these standards set.

Criteria

We have set out the criteria with which we expect all our vendors to meet within our application process.

If you cannot meet any of the criteria, or have any questions about us or what we stand for, please do drop us an email to chat about it via vendor@spicelarder.co.uk, we will be more than happy to help.

How it works

The Spice Larder acts as an agent for you, the vendor. You upload your products to our platform and we promote your products to our community and beyond.

This means that you are responsible for both uploading your products to our platform, describing them, setting the cost and delivery charges, and subsequently sending out the goods to the customer after an order is placed.



- When a customer makes a purchase, we instantly notify you of the order.
- You prepare and send your goods/products to the customers
- We send you the payment via BACS.

Our Payment Terms

- The Spice Larder terms are normally charged a one off registration fee of £35.00 & then an 18% service charge plus 50p transaction fee on each product price including postage. However, for the Ginger and Spice Festival, we are **reducing our service charge to 15%** with no registration or transaction fee. *(We will also honour this for a 6 month period after the festival if you stay on our Spice Larder Store platform).*
- Payment = Your total sales for the payment period less our discounted service fee charged at 15% (rather than 18% and transaction fee of + 50p on each order).

Example at 18% commission: Vendor has two orders to date:-

18%									
Order ID	Order Received	Product Total	Shipping total	order total	dispatched date	service fee	Transaction fee	ST	net payment
1111	01/01/2020	£10.00	£3.95	£13.95	04/01/2020	£2.51	0.5	3.01	£10.94
1112	03/01/2020	£30.00	£3.95	£33.95	05/01/2020	£6.11	0.5	6.61	£27.34
								Due to Vendor	£38.28

Example at special festival discount rate of 15% commission: Vendor has two orders to date

15%									
Order ID	Order Received	Products Total	Shipping total	order total	dispatched date	service fee	Transaction Fee	ST	net payment
1113	01/01/2020	£10.00	£3.95	£13.95	04/01/2020	£2.09	N/A	£2.09	£11.86
1114	03/01/2020	£30.00	£3.95	£33.95	05/01/2020	£5.09	N/A	£5.09	£28.86
								Due to Vendor	£40.72

We send you a BACS payment up to four weeks after the festival finishes in line with our Spice Larder terms and conditions.

As the agent of your sales, we keep all monies paid to us in a bank account separate to our operating costs account & our commissions.



Application

During the application process there will be terms and conditions to agree to.

We will also include our refunds and returns policy plus customer service standards policy for you to read and agree to.

Please ensure you have read, understood and are in agreement to all before proceeding.

We will also need your current public and product liability insurance certificate and health and hygiene documents sent to us.

With thanks.