#FUCKING FRIENDLY DANES

Dear tourists,

thank you for visiting our country.

This short guide's aim is to help you find the f***ing friendliest places to visit in Denmark. We have asked our 170.000 followers on facebook to share their best tips and we have collected their inputs in this mini guide. The ambitious goal is to at some point have enough good tips to publish a real f***ing friendly guide to Denmark – until then we can offer you this free PDF. It's short, but it is a beginning. And hopefully it will grow every year.

Enjoy reading! And please contact thilde@fflink.dk if you have any questions.

All time greatest facebook hits about great service in Denmark

WHERE: COPENHAGEN

RECOMMENDED BY: HELENE KROHN

This is a picture of a police officer waving goodbye to a little girl after saving her balloon like a true hero on Vesterbrogade in Copenhagen.

The little girl lost her balloon out in the heavy traffic while waiting at the bus stop and immediately began to run after it. The mother was fast to catch her, but the balloon kept it's course flying out of sight. The little girl was heartbroken. But then we hear the siren and see a police car making a u-turn stopping traffic. Out comes the officer with the little girl's balloon leaving everyone with tears in their eyes. That's the level of the service of the police force you can expect in Copenhagen!



WHERE: DJURS SOMMERLAND

RECOMMENDED BY: STEPHANIE REINHOLT SØRENSEN

den-gode-service-i-danmark/#sthash.wMKBwuld.dpuf

I went to Djurs Sommerland together with a group of friends – all in their twenties. We had an awesome day and had great experiences with all of the rides. It was extremely hot that day, but everywhere we went, the co-workers made sure, that everyone in line had fun, that everyone were greeted with hellos and so on. The people there are all friendly without being too much – exactly how we danes love it! At one point a friend of mine lost his phone, and we went to get help at the information desk. They were extremely helpful, but unfortunately they hadn't found the phone – yet. The day after they called him up telling him, that his phone had been found. Super service! – See more at: http://fflink.dk/her-er-

WHERE: GIVSKUD ZOO

RECOMMENDED BY: JAKOB AND AUNT MAJBRITT

My five year old nephew and I went to visit Givskud Zoo. Upon driving in to the Lions' area we agree to go to the play ground afterwards. And then it happens, we get a flat tire right by the lions.

I manage to get the car outside and into the parking lot – meaning that the tire now is completely broken. My nephew does not like the idea of standing there with a flat tire instead of being at the play ground.

I enter the cafe nearby to ask to use their phone to call for help. The co-worker says that we are welcome to use the phone, but that there is no need to call for help, because he and a colleague will take a look at the tire.

They are ready to change the tire, but then ask how long we will have to drive with the spare tire afterwards. It is pretty far, so instead he picks up his phone and calls around for a while before saying, that they instead will fix the flat tire together with a mechanic they know and that we should go play on the playground for half an hour.

When we return, the tire is fixed and ready.

A heartfelt thank you to the people at Givskud Zoo for offering extremely good service far beyond what anyone could expect. Thank you for saving our wonderful day and making it even more beautiful than we imagined possible.

I warmly recommend Givskud Zoo.



From people who tested the service level different places in Denmark this summer

WHERE: BOBS, SVENDBORG

RECOMMENDED BY: TINA BACH POULSEN

We had a fantastic experience at BOBS (a juice bar) on Vestergade in Svendborg. I was there with my to teenagers, who ordered juice, sandwiches and nachos. They had corrections to everything, one with salsa and guacamole, the other without, one with cream, the other without. It was a very complicated order :-) But the team behind the counter was completely understanding and professional and took care of everything with a great smile. The place is great and offers a very relaxed atmosphere. I highly recommend it. - See more at: http://fflink.dk/her-er-den-gode-service-i-danmark/#sthash.i wMKBwuld.dpuf

WHERE: BACKYARD BURGER, HERNING RECOMMENDED BY: JOSEPHINE FELLETOFT I went with a friend to Backyard Burger the other day. I have wanted to visit the place for a long time and all of my expectations were met. The concept is classic retro style american burgers and the food was so excellent The staff is professional and friendly and the overall vibe of the place is so in line with the concept. It was just a treat! I am definitely going there again. See more at: http://fflink.dk/her-er-den-gode-

service-i-danmark/#sthash.wMKBwuld.dpuf



WHERE: RØRVIG HAVN

RECOMMENDED BY: LOUISE MADSEN

Monday we went to Rørvig Havn so that the kids could go crab hunting. There were so many crabs, that our buckets were completely full after a short time. We had planned to stay on the beach the entire day also bringing lunch, but it was so windy that we instead needed to leave the beach with our buckets and find something else. At the Fish Store on the harbor we found our luck. It was completely packed with beach guests with the same idea. But everything went smoothly because of the professional and smiling people in the store. We got our fish and everything was beautiful. Thank you for saving our day!. - See more at: http://fflink.dk/her-er-den-gode-service-i-danmark/#sthash.wMKBwuld.dpuf

WHERE: FAKTA, SKALBORG

RECOMMENDED BY: CATHRINA BØRGLUM ALCOTT

I went to Fakta to do my groceries. Upon paying my little
daughter would keep running behind the counter to see what
was going on there. Stressed by the situation, I would try to
pull her back again and again while others were waiting in line
as well. And then, out of nowhere, the young cashier asked
if she could instead just sit on his lap while he beeped all the
groceries through. So there she sat curious and excited to
be on the other side, while I could pack all of our groceries
without the stress. Plus everyone in the line was laughing and
talking together getting an overall fun experience out of grocery shopping that day. That is awesome service!





WHERE: RESTAURANT ROYAL, AABENRAA
RECOMMENDED BY: PERNILLE GERSBO SØLLING

I was at a small high school reunion thing with old girlfriends the other day. Two of them I hadn't seen for 21 years. We went to Restaurant Royal in Aabenraa where we had made reservations for five people. Unfortunately one had cancelled, and we were only four, but that was no problem. And even though we had a table inside, we were allowed to sit at an outside table, which was lovely because of the beautiful weather. We order a bottle of rosé and the menu of the month. When ordering the second bottle, they didn't have any more cold rosé, so they served it in a bucket of ice instead. After that they ran out of rosé, but we were just offered their small bottles instead, so that we could keep our very chatty mood intact. The waiters were all so relaxed and friendly and as they began to clean the tables around us, we realized that we were the last guests in the restaurant. The waiters then quickly assured us, that we should stay as long as we wanted, and that they wouldn't close before we left. We did leave though and continued our night at Ringridderpladsen i Aabenraa.

It was a great evening with great company, excellent food and top service in the restaurant. - See more at: http://fflink.dk/her-er-den-gode-service-i-dan-mark/#sthash.wMKBwuld.dpuf

WHERE: HJEM-IS, AARHUS

RECOMMENDED BY: MAJBRITT BJØRNSKOV

The other day I experience super service from the local Ice Truck. I had just realized that it wouldn't stop by my house the day that I wanted to buy ice cream. I then called their office and they told me which day to wait for the truck. Unfortunately I ended up having guests in the afternoon and didn't hear the truck. Oh no! Then tonight I received a message from the office telling me that the ice truck was on its way. I wondered how that could be, since I couldn't hear any bells. So I called the office again and they put me in contact with the driver. He was five minutes away from my house, but he was glad to stay there for a while and wait for me. I hopped on my bike, and after five minutes I found the ice truck on the street, where the driver had promised me to stay put. Regardless of already having delayed him, he took his time to chat with me and making sure that I got all that I needed! I am very satisfied with the level of service! - See more at: http://fflink.dk/her-er-den-gode-service-i-danmark/#sthash.wMKBwuld.dpuf



Short and sweet

WHERE: COPENHAGEN

RECOMMENDED BY: CHRISTINE LINDBJERG THISTED

Christine simply suggests to read this guide: http://www.theguardian.com/travel/2015/jun/22/top-10-copenhagen-budget-food-hotels-cycling.. 10 of the best ways to enjoy Copenhagen ... on a budget

The Danish capital's reputation for being expensive is...

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WHERE: COPENHAGEN AND AROUND

RECOMMENDED BY: DORTHE LILLI LAMBERTSEN

The climbing wood (Klatreskoven) in Carlsberg Area, Copenhagen Street Food, Botanisk Have, Hirschsprungske Samling at Statens Museum for Kunst, Trekroner Fort.

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WHERE: ALL OF DENMARK

Go To a Music Festival

RECOMMENDED BY: JOSEPHINE VEDEL, WEBREDAKTØR PÅ HELSINGØR DAGBLAD I will recommend tourists who visit during the summer time to go to one of the many music festivals. There you will get wow experiences and truly get to see how down to earth and friendly the danes can be. We love music and we love to party and the music festivals are full of music, parties and overall cool and fun atmosphere. Both other guests as well as all the volunteers working in bars, as securities and restaurants are relaxed and welcoming and just a blast to hang out with.

WHERE: COPENHAGEN

HAVNEBADET, ISLANDS BRYGGE

RECOMMENDED BY: INGBRITT AUGUSTA CHRISTIANSEN

In Copenhagen you should visit Islands Brygge where you will find the "harbor baths", as the locals call it. It is an outside swimming pool in the harbor. It is amazing that Copenhagen can offer clean enough water in the harbor for the inhabitants to swim in.

WHERE: FANØ

RECOMMENDED BY: JEANNE ALSTRUP

If on the west coast take a short detour to Fanø. It's beautiful and offers a great atmosphere. You should also visit Vejers and Blåvand, two great beaches. In Esbjerg you will find a very interesting Fish Museum and delicious food at Hjerting

WHERE: SVENDBORG

RECOMMENDED BY: KRISTINE SIBAST

Go to Svendborg and visit Ribers Gård! There you will find a lot of fun things to do for creative people. It is a really cool project and it is for all kinds of people regardless of skin color, religion, language political opinions etc.





WHERE: ODENSE

RECOMMENDED BY: TINE JØRGENSEN

Brandts Museum in Odense features exhibitions about Danish Fashion, Crown Princess Mary's dresses and selfies.

WHERE: ORØ

RECOMMENDED BY: JETTE SØSTER FROM PETERSEN

Tourists should allow them selves the chance to see how different Denmark can be. Only one hour from Copenhagen you will be at Orø:

http://oroe.dk/english/homepage.html

WHERE: ALL OF DENMARK

RECOMMENDED BY: ELSE LEEGAARD FLAMSTED

I recommend: Tivoli, Skandinavisk Dyrepark, Den Lille Havfrue,

Ree Park, Odense Zoo, H.C. Andersens Hus, Universe, Jesperhus

Blomsterpark, Nordsøen Oceanarium, Legoland.

WHERE: FRE-**DERICIA** RECOMMENDED BY: ANNE METTE HILDEBRAND Go to Fredericia and experien-

ce bridgewalking, ramparts,

and a great city beach!

WHERE: ALBERTSLUND RECOMMENDED BY: JØRGEN **STUBTOFT**

Fucking nice vikings! Send all tourists to the Viking Village by

Risby, Albertslund! WHERE: ÆRØ

RECOMMENDED BY: IDA ELISE HANSEN Ærø is the friendliest place

in Denmark.

WHERE: COPENHAGEN RECOMMENDED BY: RIKKE ESKE MOHR

SILENT (IN)SIGHTSEEING by Bastian Overgaard. Experience Copenhagen as never seen before. Challenge your senses and see the city, yourself and the poetry of life from totally new angles.

WHERE: AARHUS RECOMMENDED BY: HELLE WEIDE

I live in Copenhagen, but I love shopping in Aarhus. You always get a smile and a hello in every little store - and often even a little chat,

Aarhus offers the best costumer service in

the country!!!

WHERE: ENDELAVE

RECOMMENDED BY: SUSANNE HAY-

BERG LINDGAARD

Go to the sunny island Endelave - idyllic nature, fun activities for children and adults as well as a lot of f***ing friendly islanders.

And last but not least the F"ing Flink staff gives their best tips to Copenhagen

Mikkel Vang Rasmussen Make sure to keep an eye on aok.dk (and use the translation tool by Google) and the Yelp app. A whole lot of recommendations there.

Furthermore, I would visit the newly-opened restaurant Sliders located nearby "Søerne". Interesting concept. You ought to check out the "Have a Ball" party as well on Saturday: http://on.fb.me/1CrHTqK. During the day a walk in the center of the city is always a pleasure btw. Many small, odd, exciting shops to come by.

Louise Laustsen Go to Mahalle - a local cafe at Birkegade / Nørrebro. Very sweet young girls who have started their own cafe with lebanese inspired food and decor. I recommend it highly:-) **Birkegade 6,** 2000 København N

Matias Hjulmann Seidler Get 2xraincoats, rent 2xcitybikes here http://bycyklen.dk/en/find-a-bycykel/, ride to Mikkeller at Vesterbrogade 20 and purchase 2x2 of Mikkeller black beer (world's strongest beer) - check out the attached photo. Drink one each, then get on to your electric bikes and ride slowly via Christiania out to Refshaleøen (your bikes got GPS). When there, open your next bottle of Mikkeller black and savour it with the industrial backdrop of refshaleøen whilst enjoying the view of copenhagen. Then ride to Papirøen and have tapas till you drop.

Lars AP Go to Papirøen, buy little bites from the different food carts and assemble your very own lunch or dinner.

Alberte Sejling Go for a walk around the **lakes**, enjoy a cup of coffee and smile to the danes running, walking and talking by the lakes.

Thilde Nybro This is an ultra quick guide to my neighborhood around **Værnedamsvej** - a super cosy and chilled area and one of the friendliest parts of the city. The ultimate "Local Copenhagen"-experience:

You need your coffee!

Get your morning coffee fix at" The world's smallest cafe" - Verdens mindste kaffebar – Tullinsgade 1, together with an equal amount of hipsters and old gentlemen from Frederiksberg. It only fits very few people, so you are almost certain to interact with the other guests.

Need some food with that coffee?

Granola, Værnedamsvej 5. This cool breakfast restaurant offers a really nice and cosy atmosphere. It is always very crowded, but somehow the nice staff always seem to find you a table anyway. They serve a great breakfast.

Do you read books?

Thiemers magasin, Tullinsgade 24, is probably the best book shop in town. Book lover or not, make sure you check it out!

A fashionista?

Then make sure you check out the Ganni store (Gammel Kongevej 82 across from Værnedamsvej) as well as the Samsøe Samsøe store (Værnedamsvej 12). Both offer an underplayed take on Danish fashion.

Need a cocktail now?

Lidkoeb, Vesterbrogade 72B

A hip but still cosy cocktail bar. In the winter you can sit in the big chairs by the fire place. In summer stay out side under the colored lamps. Fridays are always full. A bit pricy though!

Background on F*ing Flink**

In 2010, Lars AP wrote the book F***ing Flink ('Flink' is Danish for friendly). The book's aim was to help the happiest people on Earth also become the friendliest. This ambitious goal rallied many Danes together. In fact, the book marked the beginning of the fastest growing movement in recent Danish history and today we have more than 170.000 followers on facebook as well as a whole team of people working full time at our offices in the middle of Copenhagen. In everything we do, we still stick to our one goal – to help the happiest people on Earth also become the friendliest.

www.fflink.dk