



How do I get started?

Kindly send an email to (Admin@fortbo.nu) with a request to get access to our chargers. The administrator will validate your request and notify HomeCharge to grant you access.

HomeCharge will send you a voucher code that you need to type in the HomeCharge App, which will activate the app, enabling you to use the chargers at Fortbo.

The voucher code is sent to your email or phone. The code is your personal code and cannot be shared or used by others.

As the charging stations are private, they can only be used by Fortbo residents.

How to get access to Fortbo's chargers:

To get access to the charger's you must download and create a profile in the HomeCharge App.



1. Download HomeCharge App in App store.
2. When app is installed, create a user account.
3. Add payment card.
4. Enter your personal voucher code

How to use voucher code

Add your voucher code in the HomeCharge App under your profile, in the lower right corner on your screen. Choose Payment and select Voucher, this is where you enter your voucher code.

Note: The code is case sensitive.

How do I find the Fortbo chargers in my app?

Search for E/F Fortbo in the app. Five (5) charging stations will appear and you can choose which one you want to use. *Tip:* you can add E/F Fortbo, as a favorite.

How do I use the chargers? (Fortbo has 5 charging stations)

Each charging station is numbered and marked with: DK-HCH, serial number, charge station number. Example: DK-HCH. ECXQSY59-X*1 The **X** indicates the charging station number (1-5).

Once your car is plugged in and ready to charge, open your app, select the charging station number you are plugged into and click on 'Start Charging'.

Another option is to purchase a HomeCharge key (ladebrik) from the HomeCharge website:

[HomeCharge ladebrik - HomeCharge A/S](#)

Cost for charging?

Prices can be found in the app and are updated daily by HomeCharge at 15:00 for the following day prices.