FORMING $\not\equiv$ FUNCTION



OUR QUALITY POLICY

The user and the customer are our most important partners. Quality products and services for workplaces and the working environment must always lead our business development and long-term planning. Customer and user needs, expectations, and requirements, as well as our own, must always be met when we develop and deliver products and services.

Tyresö 2024-08-20

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CEO, Forming Function

We achieve this by:

- Quality check suppliers and manufacturers and the products we purchase or have manufactured.
- Quality work is a long-term investment. Through education and information, each employee gets the
 opportunity to grow and develop with Forming Function and our products. Satisfied employees make for
 satisfied customers and users.
- Constantly improve and develop products and services as well as our quality performance and our management system.
- Measure and evaluate established quality goals such as delivery accuracy to customers.
- Through feedback and opinions from stakeholders via various channels, both verbal and written, gather, analyze, and evaluate how our organization and quality management system are developing and improving.
- Meet the requirements set by the standard SS-EN ISO9001:2015

The quality policy must be available to everyone.