

FEMALE LEADERS

in cleaning, FM, health & hospitality

Female Leaders in Cleaning Privacy Statement

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1. Why this privacy statement?

www.femaleleadersincleaning.com,
www.femaleleadersincleaning.eu,
www.femaleleadersincleaning.nl are websites of Female Leaders. You can find the privacy statement of Female Leaders here. Female Leaders is established in Rotterdam at Diepenbrocklaan 16 (3055 WC) and is registered in the Commercial Register of the Chamber of Commerce with number 90187989. We can be reached by email at info@femaleleaders.com and by phone at +31 (0) 6 41 46 27 58.

We use this privacy statement to explain how we handle your personal data. We will explain, among other things, how we collect your data, which statutory grounds exist for this collection, and which rights you have.

We can amend our privacy statement policy at any time. For this reason, we recommend you consult this privacy statement regularly. The current privacy statement was last revised on 1/10/2023.

2. Statutory grounds

The processing of your data is based on the following statutory grounds:

- Permission of the person/visitor for the processing of his personal data;
- The processing is necessary to execute the agreement;
- The processing is necessary to comply with the statutory obligations of Female Leaders.

3. Reasons for the processing of personal data

We process your personal data for the following purposes:

- Your personal data are used for invoicing, administration, work performed in the context of the agreement, the preparation of a quotation, the preparation of a contract, the ability to comply with our statutory obligations, establishing and maintaining contact between Female Leaders and (potential) clients, the ability to submit and respond to a question or response on the website, and for handling complaints.
- The following data are collected using the online contact form: contact details (first name and last name) and the email address.
- If you visit our website, various data will be collected using our cookies. Our website makes use of cookies. For more information, please consult our cookie statement.
- We collect the following data to conclude the agreement with you: Name, address, city, contact details, telephone number, bank details, and your email address.

4. Retention periods

We will not keep the personal data any longer than necessary for the purposes set out above. The personal data that must be kept based on the statutory obligations of Female Leaders will be kept for a period of 7 (in words: seven) years. Personal data, such as email correspondence (internal and external) concerning the company activities will also be kept for a period of 7 (in words: seven) years. Other personal data will be kept for a period of 3 (in words: three) years. The personal data that are kept to maintain commercial contact with existing customers will be kept until the customer in question indicates that he/she no longer wants to be contacted by Female Leaders. The retention period of the data that are collected using cookies is also listed in the cookie statement.

5. Cookies

We use cookies on our website. What are cookies? A cookie is a small file saved on your computer by a website. Any reference to cookies in our privacy and cookie statement also refers to comparable technologies, like pixels.

A cookie collects technical information whenever you visit our website, for example, through which website you access our website. This website can use cookies to provide visitors with tailored information, to collect information, and to track the visitor during the website visit. This helps us offer you a good user experience.

6. Google Analytics

We use Google Analytics to track how visitors use the website and how effective our advertisements on Google search result pages are. We use this knowledge to improve our website.

Google Analytics anonymises the information to the greatest extent possible. The collected data, including the address of your computer (IP address), will be transferred and stored by Google to/on servers in the United States. Study the Google privacy policy for more information: <https://policies.google.com/privacy?hl=nl>.

Google uses these data to monitor how our Website is used, to provide us with reports about the Website, and to give advertisers information about the effectiveness of their campaigns. Google may also disclose this information to third parties if required by law or if these third parties process the information on its behalf. We cannot control this. We did not allow Google to use the Analytics information for other Google services.

7. Links to other websites

This privacy statement applies exclusively to our website.

Our website may contain links to other websites not managed and/or owned by us. If you visit another website by clicking on such a link, the privacy statement of that website will apply. We are in no way liable or responsible for this website or for the privacy statement on this website. We recommend you to study the privacy statement carefully when visiting this website before continuing to use it.

8. Sharing personal data with other parties

Your personal data will also be processed by companies we engage for the execution of the agreement or companies that perform work for us in another manner. These companies are called 'processors' in legislation. The processors act under our responsibility and may not use your personal data for their own purposes. Nor may they carry out their own processing activities with respect to your personal data. Examples are the following processors:

1. The web hosting company managing and taking care of the website;
2. Email service provider;
3. Mail server;
4. Logistics partners;

Your personal data will also be shared with third parties if we are required to share your personal data with competent bodies based on legal provisions or a court ruling.

9. Automated decision-making

We do not make use of automated decision-making or profiling. This is not required for our services.

10. Security

We have taken technical and organisational measures to secure your personal data against loss or unauthorised processing. Our website has an SSL certificate, which ensures that the data are transmitted using a secure connection.

The data are kept on servers in the European Union.

11. Your privacy rights

You have a number of rights based on the General Data Protection Regulation. You have the right to access, correct, remove, or obtain limitation of the processing of your data. In certain circumstances, you also have the right to portability of data and the right of objection. The website of the Dutch Data Protection Authority contains more information about when you can exercise one or more of this/these right(s).

If you wish to exercise one or more of this/these right(s), or if you have questions about this privacy statement, you can contact us by sending an email to info@femaleleaders.com.

Apart from these rights, you will always have the right to file a complaint with the Dutch Data Protection Authority.