## Data Privacy and Corona







Tips to comply with GDPR during the pandemic

Kersi F. Porbunderwalla Hernan Huwyler

#### User accesses





Review changes in user access to ERP, CRM and shared folders

As of today and during the response plans
Cover IT admins, employees and consultants
Focus on display and edit large databases
Update the segregation of duties
Recertify users with process owners

### Reprioritize tasks





Regulators understand that resources were diverted during a pandemic

Inform extended periods to new and backlogged subject access requestors

Delay plans for audits to processors

Focus on contracts with new vendors and services engaged during the response actions

### Increase security controls





Homeworking poses higher human error and fraud risks

Ask IT for updating the remote VPNs and access solutions

Assess security practices in video conferences

Check for failed logins to critical systems

Review changes in privacy and security settings

# Update data flows





Response actions significantly changed the data processing

- Update and review the RoPA for new cloud and personal storage databases and end-user applications created for teleworking
- Review the adjustment of the scope of the data loss prevention to the changes in the IT assets
  Assess the need for updating DPIAs

### Detect data breaches





**Coronavirus is a catalyst for cybercrime** 

Investigate for missing assets during the response activities

- Ensure the review of security logs during the crisis
- Request updates to data processors