

Kerslake Commission evidence submission

Guy's and St Thomas' NHS Foundation Trust

1. Thinking about the response to rough sleeping during the pandemic, which measures, policies, practices or joint working do you think worked well and why?

In London, the response mobilized very quickly and getting everyone into hotels was a great idea. The Healthy London Partnership had great communication and ideas and remains a very good source of information if we are not always directly involved in the meetings. I also saw quite a few individuals housed from the hotels early on, which was great. I think this was down to having so many good services working with people at this time.

2. In contrast, which measures, policies, practices or joint working do you think have not worked well and why?

It did seem that there were a lot of teams that sprung up to do what was already being done at times. I think services that are already available should be used in future, as they are already working with/ know the clients in their area.

3. Please describe the specific challenges, and opportunities, in the next phase of the Everyone In programme and helping people to move on from hotel accommodation.

We are still waiting to understand what will happen to NRPF individuals, as these seem to be the largest group of people now in the hotels in our area (South London). There are also a group of individuals that I think will not be able to be permanently housed, as they do not want to be in the available places. (Long term street population group.)

4. And finally, what do you think needs to be put in place to embed the good work that developed during the pandemic, or improve upon it?

Maintain links between relevant services. Housing, health and social care need to continue to work closely in each area of the country.