

CONVINCING YOUR BOSS OR COMPANY TO PARTICIPATE

2022 Cameroon Customer Service Summit

GROUNDBREAKING RESEARCH

During this event, 6 topical customer experience themes will be discussed. This event is a great learning platform for mastering topical customer experience issues and research affecting different industries in Cameroon.



LEARNING CX BEST PRACTICES



This is a gathering of the top customer experience executives, experts and professionals in Cameroon. The speakers come from diverse industries and have years of experience managing and running customer experience transformation in their organisations. These high-profile discussions will seek to bring out the best CX models and practices for Cameroon

POSITIONING

The Cameroon customer experience summit is the largest CX event in Cameroon. Participating in this high-profile event is a demonstration to your clients and partners of your dedication to improving your customer experience. This is a highly mediated and valorised event by clients and industry stakeholders.



CUSTOMER SERVICE WEEK

This event comes up during the International customer service week. This could be one way in which you and your CX team can celebrate the customer service week. The Summit has both pre-summit workshops (training) and the 2-day summit proper full of exchange of ideas, discussion panels, high-profile talks and peer discussions.



NETWORKING

With customer experience professionals and executives coming from all parts of the country, the event will be a great platform to meet and network with people and build relationships. The program has been designed to give participants ample time to meet, greet and network.

