

2022 CAMEROON CUSTOMER SERVICE SUMMIT

7-8th Oct. 2022

ABOUT THE EVENT

The Cameroon Customer Experience Summit is the largest gathering of customer experience executives, industry leaders and customer service professionals in Cameroon. This event which comes up during the international customer service week sets the stage for discussions on topical issues affecting the delivery of customer experience in Cameroon, looks at industry trends & technologies and sets the pace for future transformations in the industry.

THE 2022 THEMES

- Listening to the voice of the customer.
- Service with respect.
- Public sector customer experience.
- Elevating service through the adoption of technologies.
- Walking through the customer Journey.
- CX Best Practices, Leadership & and Strategy.



EVENT STRUCTURE

➔ Pre-event Workshops

➔ Panel Discussions

➔ Networking Sessions

➔ Demo Sessions

➔ Keynote Presentations

➔ One-to-one Meetings

HOW TO PARTICIPATE



- **Invitation** (Head of the customer experience within an organization).
- **Personal Pass** (Full access to the two-day summit plus workshop (1 Day) for one person).
- **Corporate Pass** (Up to 5 people representing their company at the two-day event)

CONTACT EVENT TEAM
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Learn more at
www.cmrcxevents.com