

Clearwater Music School

IMPORTANT INFORMATION

Dear students/parents,

Please read and agree to our cancellation policy below:

- Students will be given four cancellation allowances plus all UK Bank Holiday dates per year. This means that students will have four opportunities to cancel single lessons without being charged providing 48 hours notice is given.
- Cancellation allowances must be made at least 48 hours in advance to avoid being charged in full.
- Any other cancellations will be charged in full regardless of the reason. Where possible our teachers will do their best to rearrange any missed lessons due to genuine emergencies but we cannot guarantee this.
- Any cancellations made by the teacher will of course be reimbursed or rearranged.

This policy is in place to protect our teachers from income loss and support us as a small business.

We thank you all in advance for your ongoing support of Clearwater Music School.

If you have any queries or questions regarding these changes please do not hesitate to contact us: becci@clearwatermusic.co.uk.

Kind regards,

   - The Clearwater Team -   