



CITYWIDE
CARE SOLUTIONS



Inspiring better home care solutions

ABOUT US

Citywide Care Solutions is a home care agency with a network of nurses, healthcare assistants, and carers. . At Citywide Care Solutions, our client is put at the heart of the care they receive. We make sure they get the care in the manner they want and at a time when they want to have it delivered.

We focus on you or your loved one needs and we take our time to learn of your personality and interest through our assessments with you and the one's around you. This allows you and your family to be in control of the care you deserve in the comfort of your home.



**Utmost care experience in the comfort of your
home.**



LIVE-IN CARE

Live-in care enables you to get full-time support that allows you to live independently in the comfort of your home. Citywide Care Solutions Carer will come and live with you providing personal care and support for a wide range of conditions. A trained carer will come and live with you in your home and provide you with companionship, home support, nursing care, and personal care around the clock. We are here to ensure that your wish of staying at home will be the best decision you make. You will be able to enjoy your familiar surroundings while maintaining your independence.

Personal Care

We provide discreet and sensitive personal care such as bathing, dressing, shaving, and continence.

Complex care

We support more complex conditions such as dementia care, Parkinson's care, and post-stroke care.

Companionship

We match you with a Carer that has similar interests and personality with you to ensure that life becomes interesting and enjoyable.

Managing Medication

Our Carers are trained in Medication management and will prompt you to take medication. They can also make medical appointments or accompany you to health professionals.

Assistance with safe mobility

We make sure that your home is safe to improve mobility and movement whilst minimising falls.

Domestic tasks and Cooking

Our Carer will cook for/ with you nutritious meals that suit your dietary needs. They will also help you keep your home tidy by cleaning it.



Our Other Services

Domiciliary care

Our domiciliary care services offer care and support in your home by a professional Carer working to an agreed care plan. Your carer may visit you once per day or several times, each visit may vary from 30mins to many hours depending on your needs. It can be short-term that is you might need assistance after hospital admission or long-term if you need continuous support.

You are at the centre of your care and you are in charge of the care and support you receive. We ensure you have full control and can make informed choices. It is our priority to deliver our services in the context of the life you or your family chooses. We recognise the importance of family members and friends so we welcome their contribution to the care planning process.



Complex care

We provide specialist complex care when you or your loved one has life-limiting or long-term conditions.

Citywide Care Solutions provides fully managed clinical care and support to you, or you are loved when suffering from substantial and ongoing healthcare needs resulting from chronic illness, disabilities, or following hospital treatment.

Our carers are equipped to meet your needs if you have conditions which include:

- Brain injury
- Epilepsy
- Stroke
- Bowel management
- Neurological conditions
- Cancer
- Tracheostomy
- Ventilation
- Gastronomy care

Palliative care

Our palliative care services aim to ease the burden and increase comfort when one is diagnosed with an incurable disease. We work alongside other healthcare professionals to try and make it achievable.

Our palliative Carers are trained to deliver the support needed in the face of a terminal illness. The services we provide, be it an extra pair of hands or more complex care aim is to accommodate your or your loved one's wishes to feel safe, comfortable, and care for. We cater to your physical and mental health needs and are also trained to assist with the specific needs of different ailments.

Respite care

It is a very fulfilling experience to care for a loved one. However, it can be hard work and it is also important to look after yourself. Research state that providing long-term care can also be stressful. Citywide Care Solutions respite care allows the primary caregiver a much-needed and deserved break. Allowing them the time to recharge their batteries.



Companionship

We offer dedicated support and care from a passionate and trusted Carer. Our companionship services involve getting help in your home or having a confidant and friend for vacations or just a cup of tea. We tailor our companionship services to suit your needs.

We match you with a carer that has similar interests and personalities for the two of you to create a genuine bond. Your Carer/ companion will help you with hobbies, attending social events, running errands, or just showing up for a cup of tea. Our companionship services are aimed at curbing the adverse effects of loneliness.

WHAT'S NEXT?

Step 1: Initial contact

Call us on 01634 967 555

Email us at info@citywidecaresolutions.co.uk

And we will arrange a no obligation free assessment within 24hours



Step 2: Home visit

We will visit you at home to do a free no-obligation assessment to devise your care plan.



Step 3: Consider your options

If there is a need, you will get time to discuss our services and quotes with your family



Step 4: Signing of service contract

Once you have signed our service contract, a date will be set for your Carer to come care for you.



Step 5: Care starts

You will meet your Carer and care starts on the agreed date.



Step 6: Follow-ups

We will regularly do follow-ups to check if you are happy with our services.





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