



Children's Hearings Improvement Partnership

Minutes of Meeting 3rd of May 2018.

In attendance

Gordon. Brechin (CHAIR).	LRM SCRA GLASGOW.
Eileen Taylor	LRM SCRA Glasgow
Anne Marie McGinley	LRM SCRA GLASGOW.
Susan Orr.	Head of Service GHSCP (South)
Karen Dyball.	Head of Service GHSCP (North West)
Jennifer Phillips	Convenor of Glasgow AST.
Julia Donaldson	NSPCC (GIFT Project)
Elaine Adams	CELCIS
Colin Crawford	Head of Social Inclusion Education.

Apologies

Paul. Harkness	LRM SCRA GLASGOW
Bill Evans	Lead Panel Member Glasgow AST.

Minutes and actions.

Minutes agreed one amendment. Bryan Evans attended the last meeting from CHS.

G. Brechin informed he had met with the Sheriff Principal and informed him of the GCHIP. He was happy to receive the minutes of the group.

BASELINE ASSESSMENT.

Since the last meeting work has taken place to progress the completion of the Baseline Assessment. A number of agencies have submitted views and this process in itself was helpful and constructive.

The small working group met this week to collate responses. The product of this was before the meeting and accepted.



ACTION PLANNING.

The meeting focused on taking forward the Baseline Assessment towards action planning.

The three essential elements are :

Pre-Hearing
At the Hearing
Post Hearing.

Pre-Hearing

The meeting agreed the main focus of improvement planning should be the current review of the SCRA/Social Work Protocol. The draft version does specify pre-hearing engagement between Reporters and Social Workers, but perhaps this could benefit with greater detail following the Baseline Assessment.

There are further opportunities for practice development between Safeguarders and social workers around pre-Hearing information sharing. Both agencies are keen to progress this.

Practitioner Forums were seen as key regarding the development of practice standards around how best to deliver the views of children along with methods of delivery.

Glasgow SCRA has made a commitment to promote Reporter continuity and pre-Hearing engagement within its Locality plan. For example, we are aiming for greater uptake on pre-Hearing visits and the development of personalised communications. It is hoped this will lead to a more personal service throughout the three elements. In addition the promotion of safe space is also reflected within the plan but more could be done to promote and improve the facilities within Bell Street.

At the Hearing.

It is recognised this is not a straight forward issue but would benefit from the work around pre-Hearing planning. In particular, the availability of information and a focus on key attendees.

The meeting identified three main issues:

Hearings starting and finishing on time.
Effective Hearing management focusing on key issues.
Confident chairing.

Whilst this was principally an issue for CHS there were helpful contributions that could assist the AST in how they develop action and change in this area.



Post Hearing.

The focus was on:

Promoting the role of the Reporter as a provider of information and rights.
The collective promotion of rights.
Learning and feedback as part of continuous improvement approach.

There was a general discussion around the importance of feedback and different models for consideration.

Engagement between the Reporter, Social Worker and children and families was seen as key. This could be addressed within the Social Work/SCRA Operational Protocol.

The promotion of confidential spaces is being considered within SCRA Locality Plan.

SECTOR REPORTING.

SOUTH.

Good examples of tri-partite engagement. Recent Non-Disclosure event.

Practitioner forums and Sector meetings taking place. Positive relationships .

Some good practice examples of pre-Hearing engagement.

Issues around contact details and keeping in touch, working towards solutions.

EAST.

Meetings are taking place. Positive relationships being developed.

Good examples of pre-Hearing activity.

Information sharing around dat. For example, SCRA report regarding deferred Hearings.

Recent improvements around contact details which will hopefully lead to better keeping in touch.

NORTH

Number of staff changes within social work, new managers etc.

Positive relationships.

Meetings taking place.

Good attendance at Practitioner Forums extending to Health.



General Comments.

Belief and commitment that the tiered partnership model is beginning to have effect.

Practitioner forums are of key importance.

Tri-partite engagement is an important and valued method of delivering change. An example of this is Non-Disclosure.

A.O.C.B.

S. Orr gave an update on the roll out of the new Social Work report template.

Staff are in the process of being recruited. It is hoped they will assist with the data quality exchanges between SCRA and the Social Work Department along with the roll out of the new report. It is hoped this will be rolled out across the city in the next 4-6 weeks.

The GCHIP would, in her view, be a natural venue for oversight.

Date of next meeting. 6th of September, 2pm Bell Street.

The chair of this meeting will be Jennifer Phillips, Convenor of the Glasgow Area Support Team.

