

Minutes of Meeting 1st of February 2018.

In attendance

Gordon. Brechin (CHAIR). LRM SCRA GLASGOW. Paul. Harkness LRM SCRA GLASGOW. Anne Marie McGinley LRM SCRA GLASGOW.

Susan Orr Head of Service GHSCP (South)
Karen Dyball Head of Service GHSCP (North West)
Pat Tougher Head of Service GHSCP (North East)
Bill Evans Lead Panel Member Glasgow AST.

Jennifer Phillips Convenor of Glasgow AST.

Julia Donaldson NSPCC (GIFT Project)

Brian Adamson Children 1st.
Elaine Adams CELCIS.
Linda Robertson Minutes.

Apologies

Eileen Taylor LRM Glasgow. Colin Crawford Education. Alison Herron Solicitor, Glasgow Bar Association.

<u>Business arrangements of the Glasgow Childrens Hearing Improvement Partnership (GCHIP).</u>

The following was discussed and agreed.

Chairing.

- The chair shall be rotated every two meetings in the following sequence.
 - G.Brechin
 - J. Phillips
 - S. Orr.



Future arrangements regarding chairing can be discussed further once the meeting is up and running.

Frequency of meetings and venue.

Meetings have been scheduled for the remainder of the year. The meetings have provisionally been located at SCRA Bell Street, but this can be subject to change if suitable alternatives can be identified. SCRA will provide administration for the meeting initially, however this task should be shared as matters evolve. The meeting shall be quarterly.

Terms of Reference.

These were agreed subject to a minor amendment regarding improvement methodology. (S.Orr.)

Better Hearings

The following was discussed and agreed.

- The completion of the Baseline assessment shall be the work of the meeting.
- Each agency shall have an opportunity to discuss and complete the assessment.
- This work should be undertaken and completed by April
- Small working group of the GCHIP to be convened to pool responses. The group shall comprise of G Brechin, S Orr, J Phillips, J Donaldson and E Adams. Invite to be extended to a representative of the GBA.
- This group shall report back to the next GCHIP meeting in May.

Court

Meeting discussed partnership engagement with court and the Sheriff Principal. G. Brechin agreed to the following:

- GCHIP to be promoted as a point of contact and reference with the Sheriff Principal.
- It is believed the Sheriff Principal will be publishing a new Practice Note regarding business at court. This will be shared and discussed at the Glasgow CHIP.
- Court data from the Court Management Group (SCRA) will be shared at the meeting. (AM McGinley)

Operational Sector Reports.

The meeting discussed the operation of the Tiered model of partnership working in the city.

The following was noted and agreed.

 It would appear Practitioner forums and Sector meetings are taking place but with some inconsistencies



- The focus of the Glasgow CHIP was to promote best practice across the city and aim for standardisation.
- Practitioner forums should be for front line staff only. It was agreed this was not an appropriate forum for Panel Members to attend. This in no way diminishes the importance of Tripartite learning, however this was not the forum for this.
- Practitioner forums should consider who should attend. This would extend to ad hoc attendance from Safeguarders etc.
- Each sector should have a Practitioner forum and Sector meeting before the next GCHIP in May.
- Managers have a responsibility to promote and encourage this activity.

Link to National Forums.

The GCHIP should consider and link into the variety of National forums and work streams. This could include:

- The national CHIP
- Tripartite meeting
- National Hearing Management group
- Blueprint work stream
- G. Brechin agreed to circulate information from these across the GCHIP.

Work of CELCIS.

Elaine Adams gave a brief update on her role and work plans. This is of particular interest and value to the GCHIP. Elaine will be working with partners in the North East working on learning materials key to the delivery of Better Hearing. It is anticipated Elaine will report to GCHIP with a view to sharing best practice across the city.

A.O.C.B.

The following was forwarded as future agenda items of the GCHIP.

- SCRA research into complexity.
- The use of data.
- Social Work Reports. S. Orr agreed to circulate the new report format.



The voice of children and families as part of accountability chain of the GCHIP. It was noted SCRA and CHS have recently appointed a Development worker (Hearings our voice), as part of the delivery of the Young Peoples Board. It was agreed they should be approached for information and guidance on this matter.

Date of next meeting. 3rd of May 2pm Bell Street.