# Chester World Development Forum

Jake, Megan and Carrie

#### **Project Objectives**

- Identify areas of the CWDF most likely to appeal to younger people.
- Explore the websites and social media presence of similar organisations elsewhere and develop suggestions and draft enhancements for CWDF.
- Assess the awareness of CWDF among younger people and their interest in the issues that it deals with
- Evaluate the findings and provide recommendations and draft materials to the client

### Methods:

- Background research
- ► Focus groups
- Observations
- Questionnaires

Focus group outcome:

Attend others meetings

"Stop preaching to the converted"

Allow for activities to

Allow for activities to

be set up and work

the CWDF

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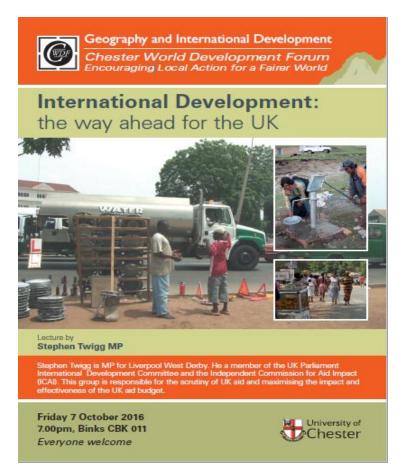
younger people



Create more short with other not lost

#### Activities of the CWDF

- Bi- monthly meetings
  - Talks given by members and other influential speakers.
- Lectures at the University of Chester.
- Campaigns
  - Make Poverty History, Trade Justice Movement.
- Help host large events run by member groups.
  - Fairtrade fortnight.

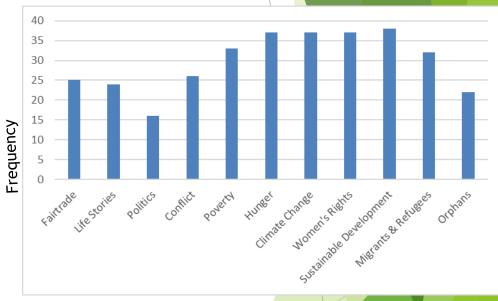


Source: GID Department.

## What appeals to young people?

- Most interest in ending world hunger, climate change, women's rights, and sustainable development
- Also interested in ending world poverty, and migrants & refugees
- Less interest in Fairtrade, life stories, politics, conflict, and orphans

#### Factors that appeal to young people.

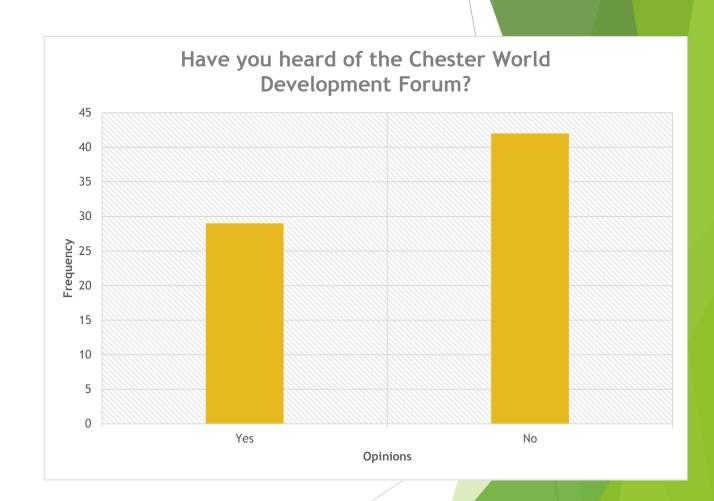


Factors of Interest

#### Awareness of the CWDF

"Developing awareness is vital as it allows organisations to more effectively engage with their followers in such a way that increases membership, allowing the institution to grow further"

- Cullather (2012)



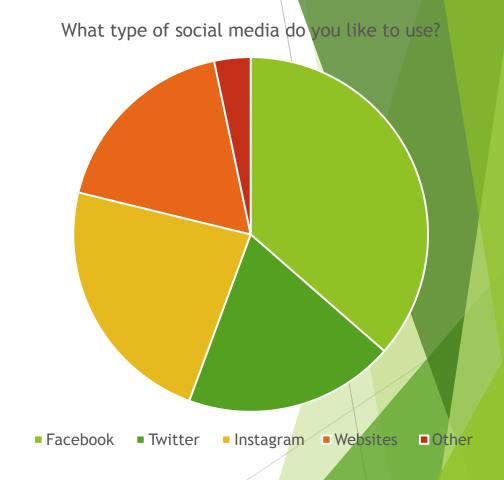
#### Methods of raising Awareness

Tank (2016) methods of raising awareness:

- ► Social media
- **►** Email
- ► Posters, flyers, and billboards
- ► Host local events

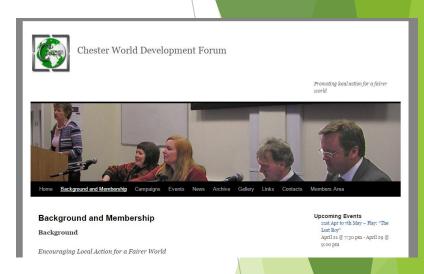
#### Social Media

- Social media helps to expand the awareness, membership and continuation of an organisation.
- Facebook, Twitter, Instagram and official websites are the most popular sources.
- Jefferson & Traughber (2012) found 88% of businesses that use their social media effectively have seen an increase of their organisations awareness.



#### CWDF Website & Social Media

Website	Facebook
<ul> <li>Layout is clear but basic</li> <li>Calendar on website is clear</li> <li>Local development news (however need more updates)</li> </ul>	<ul> <li>111 Facebook 'likes'</li> <li>Re-share a lot of development related information that is up to date and relevant.</li> </ul>
<ul> <li>Old fashioned</li> <li>Unclear what the organisation actually does</li> <li>Faults in display - Member page</li> <li>Unclear how to become a member</li> <li>Google search status</li> <li>Gallery - poor</li> </ul>	<ul> <li>Events are not promoted/ advertised effectively</li> <li>Not interactive with 'followers'</li> <li>Sporadic in posting</li> </ul>

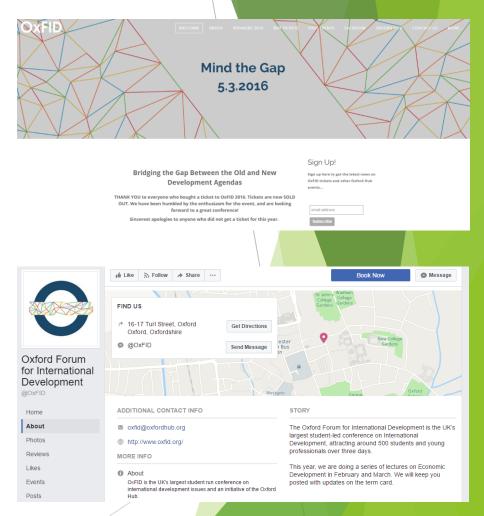




Source: CWDF Facebook and Official Website.

# Oxford Forum for International Development (OxFID)

#### **Facebook** Website Modern and clear layout. 4,460 Facebook 'likes' Regularly posts on page -Has clear links to its Facebook page and OxFID min 3 times a week. hub. Uses Facebook events Advertises events, effectively - average of 50 people interacting with campaigns and key note speakers. events. Uses website to fundraise Posts events onto other for development charities. local forum pages. Opportunities for non-Uses a variety of different members to sign up. media on page to keep followers interested.



Source: OxFID Facebook and Official Website.

#### Conclusions and Recommendations

- Create a better connection with the University of Chester International development society.
  - Nick Todhunter President: nicholastodhunter@outlook.com
- ► Target popular issues among younger people
- Increase awareness:
  - increase social media presence
  - Advertise and promote events

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