



We are looking for experienced Support workers to work with individuals who have mental health, Autism, learning disabilities or physical disabilities.

Main duties MAY include:

- Giving and receiving reports on the condition and progress of services user as instructed and in accordance with service users' care/support plan and their wishes at all times.
- Ensuring that service users gain maximum benefit from their care and support provided by CAP247 Care.
- Communicate with service users, their relatives, and visitors in a polite and courteous manner, respecting their individual needs, beliefs, wishes and preference.
- Maintain confidentiality of information relating to service users, and organisation.
- Support service users to maximise comfort, privacy, and dignity throughout all aspect of care and support.
- Protect service users from danger and abuse.
- Assist service users with their personal hygiene according to their choice and preference and continence needs and pressure area care, if required.
- Grooming and dressing according to service users wishes, always maintaining dignity and privacy.
- Providing emotional support for an individual and their families.
- Support service users with payment of bills, attending G.P appointments, writing letters etc
- Encouraging and supporting the development of personal skills through hobbies and interests.
- Teaching life skills, such as shopping, using public transport and paying for bills.
- Working with other healthcare professionals to ensure that all care needs meet the highest possible standards.
- To support client towards independent living in the community
- Adhere to service user risk assessment and plan of care.
- Prepare service users and their environment for safe moving and handling and transfer using appropriate equipment as trained.
- Maintain the health and safety of yourself and others by identifying and reporting any potential danger, and adhering to health& safety training, policies and procedures.
- Assist and support service users with all daily living tasks including activities, cooking, cleaning, and life skills.
- Working with individuals who require the use of de-escalation techniques, Positive behaviour support and risk management.



Qualifications/Skills:

- Must have in date Enhanced DBS registered to the update service (or be willing to complete one)
- Care certificate or equivalent (diploma in Health and Social care, NVQ 2+)
- Secondary/high school diploma or equivalent
- Mandatory trainings
- At least 6 months UK experience in the field
- Excellent communication skills, both verbal and written
- Empathy and Compassion
- Problem-solving and organisational skills
- Time management skills