

CARE AND ASSISTANCE FOR FORCED MIGRANTS (CAFOMI)

# ANNUAL PERFORMANCE REPORT 1ST JANUARY TO 31ST DECEMBER 2017

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#### **CAFOMI's mission**

Engender a highly professional humanitarian service and response managed to international standards by Ugandan nationals.

#### **CAFOMI's vision**

Forced migrants (refugees) live dignified lives to acceptable international standards and positively contribute to develop their host community

#### CAFOMI's goal

Humanitarian services and complex emergencies effectively and efficiently managed by nationals enabling a transient forced migrant (refugee) population to live dignified lives amongst their host community

#### **CAFOMI's History**

**Care and Assistance for Forced Migrants (CAFOMI)** is an indigenous organization that was established on 13<sup>th</sup> September 2013 by returnee Ugandan expatriates and later registered as a non-partisan and not-for-profit Non-Governmental Organisation (NGO) by the Uganda NGO Board on 19<sup>th</sup> March 2014 in Uganda.

It is a member of the Uganda National NGO Forum (UNNGOF) and the International Conference on the Great Lakes Region (ICGLR) – Humanitarian and Social Services Cluster. CAFOMI has an established head office in Kampala with sub-offices in Isingiro, Kisoro, Bundibugyo and Adjumani.

#### **CAFOMI** Core Values

• **Professionalism and commitment**: adhere to professional ethics and humanitarian principles and commitments to these principles

• **Transparency and accountability**: Ensure operations are managed in a transparent and accountable manner that those who support CAFOMI and those with whom CAFOMI works are able to hold all CAFOMI accountable

• **Teamwork and participation**: CAFOMI will work with others to achieve results in all that it does. As such, CAFOMI values the participation of all who work for, work with and who support its work.

• **Partnerships:** CAFOMI values networks just like teamwork are important in achieving its goals and as such will build cross cutting partnerships.

• **Respect and integrity:** CAFOMI shall exhibit the highest form of respect for all it comes across and carry out its operations with the highest integrity

• Multiculturalism and diversity: CAFOMI values diversity and multiculturalism in both form and spirit

• **Constant Learning and Development**: CAFOMI believes in both individual and organisation growth being a process that require consistent nurturing.



Photo of CAFOMI psycho-social counsellor offering group counselling to groups of refugee elderly persons

## **SECTION 1**

#### AN OVERVIEW OF CARE AND ASSISTANCE FOR FORCED MIGRANTS (CAFOMI)

#### **OVERVIEW**

CAFOMI is a not-for-profit; non-partisan and non-governmental organization registered by the Uganda NGO Board/Bureau and is recognised as indigenous humanitarian organization providing assistance to forced migrants (refugees) with a pool of experienced and passionate professionals. CAFOMI started work in Isingiro, Bundibugyo, Adjumani and Kisoro districts way back in 2014 and is certified to work in all Districts in Uganda. Currently, we work in Adjumani, Bundibugyo, Isingiro and Kisoro Districts. CAFOMI is steadily working on reaching other districts hosting persons of concerns.

#### 1.1 Background

Over the years, Uganda has continued to host a large number of refugees from different countries, mainly Rwanda, DRC Congo, Somalia, Burundi and South Sudan. The refugee flow to Uganda has surged to an extent that by August 2017 the country hosted over 1.35 million refugees, unprecedented in its history. In less than two years, the number of refugees in Uganda has tripled. This makes Uganda one of the largest refugee asylum countries worldwide, and the largest in Africa, and gives a tragic reminder of fragile and volatile situation in the region as even the latest situation in DR Congo, Burundi in the south western axis of Uganda where CAFOMI operates seems to indicates some levels of fragility due to the continuous arrival of refugees at the Ugandan border in Kisoro due to the deteriorating security situation in DRC.

#### **1.2 Operational context**

Uganda has hosted refugees since the 1950s and as of August 2017 the country hosted over 1.35 million refugees from DRC, Sudan, Somalia, Ethiopia, Eritrea, Rwanda and Burundi. Uganda has a good practice for refugee protection environment, providing refugees with freedom of movement, the right to work and establish businesses, the right to documentation, access to social services, and allocation of plots of land for shelter and agricultural production. The country pursues a non-camp settlement policy, by which refugees are allocated relatively large plots of land that are stretched out over vast territories, which allows for both shelter and agricultural production.

The 2017 funding levels for refugee responses in Uganda have been dramatically low (South Sudan RRP: 26% funded, Burundi RRP: 30% funded, DRC refugee situation (estimate): less than 30% funded). This is due to competing humanitarian needs across the world. In 2017, a lot of attention and focus was directed to the Northern part of Uganda where the country supported the emergency influx of refugees who were fleeing from the South Sudan conflict in large numbers.

#### OUR PEOPLE Board members

	NAMES	DESIGNATION
1	Mr. Dismus Ryason Nkunda	Chairman
2	Mr. Ernest Bahigeine Mutanga	Treasurer
3	Mr. Gerald Owachi	Asst/Treasurer
4	Dr. Kalu Kalumiya	Member
	Ambassador Dr. Adonia Ayebare	Member
	Mr. Anthony Mogga	Member
	George Francis Iwa	Executive Director/Secretary

# **CAFOMI Senior Employees:**

	NAMES	DESIGNATION
1	Christopher Kayongo	Finance Admin Manager
2	Stephene Inyang	Operations and Emergency Coordinator
3	Morris Ayikanying	M & E Programme Coordinator
4	Angella Kushemererwa	Project Manager
5	Deborah Kasule	Fin/Compliance Officer
6	Sarah Abio	Community Services Officer
7	Margaret Kiwanuka Nambooze	Human Resources/Admin Officer

# Volunteer Technical Advisors

	NAMES	DESIGNATION
1	Proff. Emilio Ovuga	Member Health
2	Dr. Harriet Diana Musoke	Legal
3	Dr. Sylvester Onziwa	Forensics
4	Mr. Charles Wabwire	Youth/Education
5	Mr. Emmanuel Tibaire	Environment
6	Mr. Issah Kiti Nabide	Wash
7	Mr. Ezra Otudeku	Nutrition
1	Proff. Emilio Ovuga	Member Health
2	Dr. Harriet Diana Musoke	Legal
3	Dr. Sylvester Onziwa	Forensics
4	Mr. Charles Wabwire	Youth/Education
5	Mr. Emmanuel Tibaire	Environment

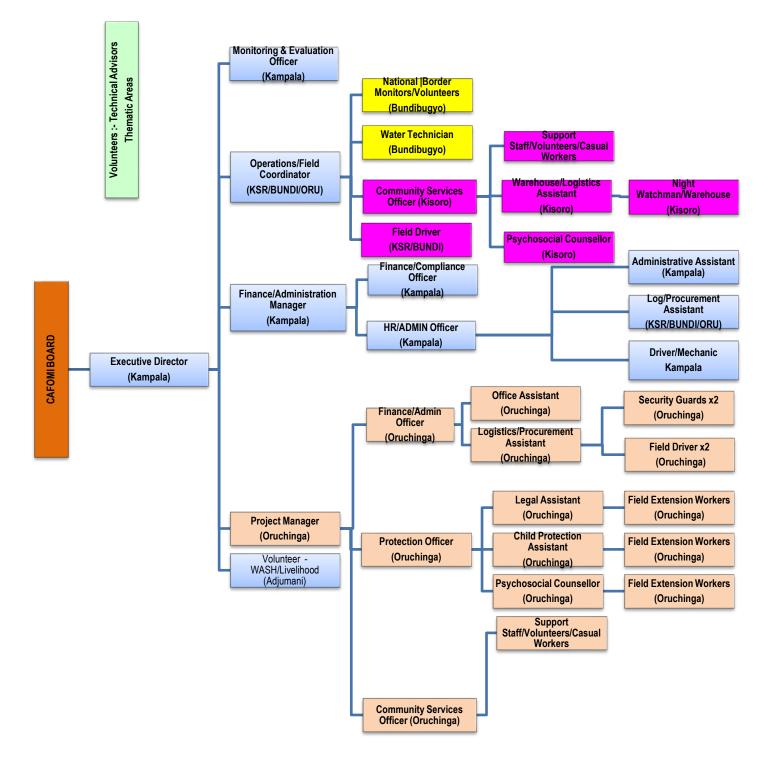
# **OUR PARTNERS**

Partners	Partner Contacts
Office of the Prime Minister (OPM)	Permanent Secretary
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Refugee (UNHCR) The UN Refugee	Representative
Agency	UNHCR, Kampala Tel No: +256 312231200
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Humanitarian Initiative Just Relief Aid	Abdulkareem Kipchumba
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## **SECTION 2**

#### GOVERNANCE

## **CARE AND ASSISTANCE FOR FORCED MIGRANTS (CAFOMI) - 2017 ORGANOGRAM**



#### **CHAIRPERSON'S REPORT**

On behalf of the governing board, I congratulate management, staff and volunteers of CAFOMI upon successful completion of 2017. When we pause and reflect on where we have come from since 2014 and the difficult operating environment that we are in, it is indeed worth celebrating the great achievements attained in 2017.

When CAFOMI started her operations in Uganda, the operations initially was under twinning arrangements mostly with HIJRA supported by UNHCR and OPM. As of July 2017, CAFOMI became a direct partner of UNHCR providing protection assistance to refugees. This change in status can also be attributed to the stewardship and oversight support provided by the board. The board under my chairmanship is composed of seasoned people with substance and skill, ready to take CAFOMI to greater heights. Our dream is to see CAFOMI grow while upholding the values of the founder's key among them, integrity, accountability and transparency.

I want to appreciate the Executive Director who is our board secretary, for applying his wealth of experience, knowledge and network in guiding CAFOMI management team in this challenging operating environment. The board is convinced and has confidence in the executive director and his team in transforming the organization to deliver quality service to international standard.

We support the recruitment of more senior management members to support the Executive Director in ensuring CAFOMI delivers as expected in meeting the needs of the persons of concerns. My team of board members are dedicated to strategically lead CAFOMI to the Promised Land. We pledge to continue supporting the implementation and achievement of the current strategic plan 2015 - 2019.

We pray for good health, team work, commitment and rejuvenated passion to serving the persons of concern in 2018 so as to provide quality service of international standards that can build confidence and attract more partner.

Thanks,

Mr. Dismus Ryason Nkunda

#### **Executive Directors REPORT**

I bring you greetings from CAFOMI. I am happy to present to you a report of our programmes for 2017, implemented in the South Western region of Uganda in Isingiro, Kisoro and Bundibugyo.

CAFOMI with support from UNHCR and OPM under a twinning arrangement Provided Emergency Humanitarian assistance services and protection services for all Persons of Concern more especially women, children, disabled persons and the elderly that embraced information, counselling and legal assistance for refugees.

The great achievements registered in 2017 are attributed to meticulous oversight role of the Board, dedicated volunteers, the active participation of PoC's we serve, our partners, and committed staff who work tirelessly to implement programs that have contributed to the great Impact realized in the lives of the refugees and asylum seekers in Uganda across the three districts we operated in in 2017.

2017 was the 3rd year of implementing our 2015-2019 Strategy. The same period marked the beginning of the CAFOMI path to concerted effort aimed at expanding the partnership base that greatly contributed to the increase in numbers of activities compared to 2016.

We thank our partners, staff, Volunteers and all stakeholders more especially UNHCR and OPM who under the localization agenda directly engaged CAFOMI as a partner to implement in the 2<sup>nd</sup> half of 2017 the protection activities in Oruchinga. This provided the platform for CAFOMI to engage with other partners and discussions are in high gear with NRC and Rotary International to partner with CAFOMI to supplement on activities supported by UNHCR for PoC's.

We celebrate the great achievements in strengthening the protection from Crime activities that has resulting in the reduction of crime rate among the Population; the improvements in access to Legal Assistance and legal remedies; the Strengthened children Protection activities that has resulted to the respect of child rights and adoption of positive practices; the strengthened Services for persons with specific needs; strengthened and expanded Community mobilization which has resulted to improvement in community self-management, with active participation of Youth and Women and the Peaceful co-existence with local communities with persons of concern living in harmony with their hosts.

As we continue to expand our partnership base, CAFOMI has continued partnering with different key stakeholders to ensure service delivery to all people with impartiality. We have continued empowering our staff with Humanitarian expertise to enable them serve our communities including embracing modern Technology which makes emergency communications faster and enables us to respond to emergencies in a fast and efficient way.

I therefore take this opportunity to present to you this FY 2017 Annual Report and invite you to read the details herein for you to be inspired and make informed decisions of joining CAFOMI as a Volunteer, Partner so that we together join hands to serve all persons of concern.

"You too can be a forced migrant"

George Francis Iwa EXECUTIVE DIRECTOR CAFOMI

#### CAFOMI'S 2017 ACTIVITIES ACHIEVEMENTS BY OBJECTIVES

#### **1.** Provided Emergency Humanitarian assistance services;

- Supported basic manual registration of an average of 1,719 new arrivals per month and cumulatively registered 21,211 new arrivals of 9,908 households through Nyakabande transit center.

- Managed Kisoro Transit centre, prepared and served 03 rounds of hot meals per day in addition to sheltering all 21,211 new arrivals who passed through Kisoro – Nyakabande transit center in 2017.

- Conducted routine sanitation and hygiene sensitizations sessions, spraying of sleeping / bath shelters and latrines for refugees that prevented cholera potential diarrheal related infections or cholera in these facilities.

- Provided core relief items which included cups, plates, mats, soap, pads, knickers to 21,211 refugees so as to promote descent and dignified life for the affected PoC's

- Supported 4, 054 women under reproductive age who passed through the transit center with sanitary pads and knickers in a bid to promote women dignity

- Cleared blockages/silts and repairs at different points of the GFS was accomplished. There is un-interrupted flow of adequate water stored in 2 T 70 tanks.

- Completed reconstruction and repairs of 04 units of 24 stance latrines including 02 stances for persons with disabilities and 01 bath shelter with capacity serve about 750 people.

- Rehabilitated 8 shelters (6 plastic sheet walling and 2 wooden walling) and re – constructed 1 new one with plastic sheet walling with capacity of each hosting between 50 to 60 persons (450 - 540)

- Connected electricity and wired all the shelters, latrines and part of the office block including fencing using barbed wires the entire transit facility perimeter in Bubukwanga

# 2. Provided Protection services for all Persons of Concern more especially women, children, disabled persons and the elderly that embraces information, counseling and legal assistance.

These involved;

I. Strengthened the protection from Crime.

- Facilitated community level security structures that were able to detect, prevent and report crime to relevant authorities.

- Conducted high level dialogue meetings and community policing that ensured peaceful coexistence of the refugees and nationals.

- Conducted 13 community policing sessions that in collaboration with police and OPM

- Conducted 11 community sensitizations sessions on the laws of Uganda for the youth groups, SACCO groups and the child protection committee groups

- Supported quarterly village to village security meetings which discussed the various security concerns within the settlement and neighboring host community

- supported the Oruchinga Police Post to carry out investigations and documentation of reported crime incidences in and outside the settlement

- Organized training for the women crime preventers that had been selected from the different villages within the settlement to facilitate community based protection and referral pathways for crime within and outside the settlement.

All activities under this objective contributed to the reduced crime rate in the Population from 10 % to 5 % in addition to increase on the levels of investigations and prosecution of delinquents from 60% to 75% resulting to the improvements in law and order/security among the people in Oruchinga community.

#### II. Improved access to Legal Assistance and legal remedies

- Facilitated 24 witnesses who attended court and networked with Pro-bono legal service providers who represented PoCs in Court leading to the release of 06 (4F /2M) PoCs who were charged with different offences

- organized two legal clinic session in Rurongo Zone and Kisoro villages that addressed PoCs on court systems and bail terms

- provided legal counseling to 159 PoC which also included inmates and persons who appeared in personal capacity at office

- Conducted 06 monthly prison monitoring visits to Mbarara and Igayaza prisons were a total of 7 male PoC inmates were identified and supported;

- Conducted quarterly joint prison monitoring exercise in the districts of Masaka, Lyantonde, Rakai, Lwengo, Ssembabule, Mutukula and Kiruhura where a total of 13 (3F 10M) PoC inmates in the prisons were recorded and supported

- Participated in a judicial officer's dialogue which was hosted by Refugee Law Project to discuss enhancement of access to justice for forced migrants.

Through the above efforts CAFOMI was able to improve on the persons of concern's level of access to legal remedies in relation to their rights, including reparations of violations from 60% to 80%.

#### III. Strengthened the Protection of children.

- Supported 28 Child protection awareness sessions in schools and villages on children rights / responsibilities in line with the UN convention

- Supported 184 (84F,101M) children with chronic illnesses, disabilities and other children at risk with NFI's in form of clothes, blankets, nappies, pants, towels, sandals, feeding bottles, soap, and Vaseline

- Steered 90 BIAs to assess the well-being of children and provided solutions for these children (43F, 47M) and 9 Best Interest Determinations for UAMs and Separated children-04 BID's (3M, 1F) were discussed in the BID panel meeting and recommendations made that were followed up to conclusion in 2017

- Successfully organized monthly child protection co-ordination meetings that discussed the various challenges, successes experienced within the child protection sector

- Engaged children in different games such as bottle filling, sack racing dancing among others

- Supported documentation and follow up of 18 cases reported of children at risk that included 04 case of child disappearance, 01 early marriage, 05 child neglect and 02 child abandonment

- Organized dialogue meetings with elders to strengthen the child protection system at community level and protect the children from abuse, neglect, exploitation and other forms of violence.

The implementation of the above child protection activities resulted to the achievement of a 75% of Best Interest determination (BIDs) for all children at risk in Oruchinga refugee settlement in 2017 and strengthened the respect of child rights and adoption of positive practices for children

#### IV. Strengthened Services for persons with specific needs

- CAFOMI supported the PSN identified during the 2017 physical verification exercise

- supplied and distributed 29,200kgs of briquettes to 218 EVIs during in 2017

- Distributed NFIs to 127 (33 households of returnees and 94 persons of concern with special cases, these included construction materials(plastic sheeting's and poles) and household basic items like basins, Jeri-cans, soap, mats, blankets among others

- Conducted 387 home visits to follow up individual cases and provide home based care to extremely vulnerable persons of concern

- distributed on a monthly basis sanitary materials to 1,837 women in reproductive age across Oruchinga settlement

- Distributed soap to 281 households of 941 individuals of EVIs and special cases and these included older persons, PWDs and single mothers at risk among others so as to boost their personal hygiene and sanitation

- Provided support to 53 persons of concern with mental illnesses (epilepsy, psychosis, depression and seizers)

- provided orthopedic appliance to 22 persons with disability (5 wheelchairs and 17 walking crutches)

- provided solar lights to 25 EVIs; renovated 15 PSN houses in the villages of Nshungezi, Busheka, Rwembogo, Michinga I,II &III,Rulongo A, Kisoro, Kivuruga and Kafunjo

- Referred 05 mental cases to Mbarara regional referral hospital for further assistance

- Provided psychosocial support and counseling to 282 persons of concern with various challenges such as domestic violence, denial of conjugal rights, rumor mongering, family issues among others

Conducted prison monitoring services and supported 22 refugee inmates

- Conducted 04 counseling outreaches to support 115EVI/PSNs who are un-able to walk long distance

As a result of these activities CAFOMI improved the services for persons with specific needs who receive support from the previous 90% to 95% including Persons With Disabilities (PWD'S).

#### V. Strengthened and expanded Community mobilization

- Mobilized the community in 10 community participation activities where the community worked and repaired the existing ECD centres in their communities, constructed a latrine for an EVI household, cleared roads and repaired small bridges within the community

- organized 03 sensitisation sessions with PWDs on how they can cope up with their situations in the community, their roles and responsibility in their households

- Commemorated with both the nationals and refugee community in Oruchinga the international peace day, International Youth day,16 days of activism which included IDPD and human rights day

- Supported 04 sports and MDD activities among the youth and these were aimed at identifying and promoting talents

- Conducted 09 meetings with the youth 225(133m, 92f) aimed at addressing youth related challenges ranging from youth idleness, pregnancies, youth talent development among other.

Through these activities, CAFOMI increased by 10% (from 50% to 60%) the programme priorities identified and implemented by the community which has resulted to improvement in community self-management, with active participation of Youth and Women, to address protection concerns in the community in Oruchinga.

#### VI. Peaceful co-existence with local communities promoted

To address the co-existence challenges, CAFOMI implemented the following activities;

- Adopted a targeted approach of were implementation was based on a target of 30 % support to the host population and 70% refugees where possible.

- CAFOMI in 2017 ensured that the field protection team successfully engaged about 400 people both Nationals and POCs in a high level peaceful coexistence dialogue at Kagaaga II primary school graced by RDC Isingiro district as the chief guest

- conducted one joint peaceful co-existence dialogue within Oruchinga settlement, which was attended by the local leader from the host community and the elders forum from Ngarama

The peaceful coexistence activities with local communities promoted the continued presence of persons of concern living in harmony with their hosts, enhanced and promoted friendship/mutual understanding in Oruchinga.

# **SECTION 3**

# **OUR FINANCES**

# AUDITOR'S REPORT

#### 2017 FINANCIAL REPORT

Financial Statements Report 2017 Audited by: Dhadialla & Associates For the Period ended 31st December 2017

# CONSOLIDATED FUND ACCOUNTABILITY STATEMENT FOR THE YEAR ENDED DECEMBER 31ST 2017

	2017 ushs'000	2016 ushs'000	
Balance B/F NON-PROJECT Balance b/f -Project	11,607 -	1205 -	
Donors			
UNHCR HIJRA	633,407 232,706	653,149 -	
Donations-Directors		32,041	
	877,720	686,395	
Less: Projects Activities			
ORUCHINGA CORE EXPENDITURE			
CORE PROJECT EXPENDITURE	60,853	-	
STAFF EXPENSES	220,810	-	
ADIMINSTRATIVE EXPENSES	67,461	-	
ESTABILISHMENT EXPENSES	6,870	-	
PROJECT ASSETS	6,272	-	
FINANCIAL EXPENSES	1,296	-	
CORE PROJECT EXPENDITURE-BUNDI & KISORO	93,519	254,875	
STAFF EXPENSES-OFFICE-BUNDI & KISORO	327,724	259,646	
ADMINISTRATIVE EXPENSES	49,998	112,934	
PROJECT ASSETS	1,200	7,072	
EXTABLISHMENT COSTS	29,077	20,540	
FINANCIAL COSTS	2,056	1,594	
NON-PROJECT -ACTIVITIES			
STAFF EXPENSES	-	6,205	
ADMINISTRATION EXPENSES	-	9,466	
MONITORING & CIVIC SPACE	-	400	
EXTABLISHMENT EXPENSES	8,277	11,808	
FINANCIAL EXPENSES	122	81	
DEPRECIATION	1,661	2,187	
TOTAL EXPENDITURE-PROJECT & NON PROJECT	877,196	686,808	
SURPLUS /(DEFICIT)	524	(413)	

#### Appreciation and Acknowledgement

CAFOMI would like to acknowledge the support, financial and otherwise from Office of The Prime Minister (OPM), United Nations High Commissioner for Refugees (UNHCR), Humanitarian Initiative Just Relief Aid (HIJRA), Water Governance Institute (WGI) and The NGO Forum. In a special way, CAFOMI recognises its Promoters, Directors and Volunteer Staff for successfully implementing the 2017 operations.



#### CONTACT US

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