

Privacy statement

Introduction

Dr Piet Calcoen,

Avenue Prudent Bols 132, 1020 Laeken,

KBO BE 0704.440.130,

attaches great importance to the secure, transparent and confidential collection and processing of your personal data. In particular, I aim to protect patients' data from, among other things, loss, leaks, errors, unauthorised access or unlawful processing. I wish to inform you about the collection and processing of your personal data through this privacy notice. I ask that you read this privacy statement carefully, as it contains essential information on how your personal data are processed and for what purpose. By communicating your personal data, you expressly declare to have taken note of this privacy declaration and you also expressly agree to it, as well as to the processing itself.

Scope

This privacy statement covers all services provided by me and, in general, all activities I carry out.

Controller and its commitments

Dr Piet Calcoen

Avenue Prudent Bols 132, 1020 Laeken,

KBO BE 0704.440.130,

is the controller of your personal data. In collecting and processing your personal data, I respect Belgian data protection regulations, as well as the European Union General Data Protection Regulation ("GDPR").

Personal data

The following personal data may be processed: first and last name, gender, date of birth, place of birth, address details, telephone number, e-mail address and bank account number. In the context of the therapeutic relationship, personal data relating to health are also processed. I kindly remind you that you are responsible for all data you provide me with and that I trust its accuracy. Should your data no longer be up-to-date, I request that you inform me immediately. You are not obliged to communicate your personal data, but you understand that the provision of certain services or cooperation becomes impossible if you do not consent to its collection and processing.

Processing purposes and legal grounds

As part of my services and my activities, I collect and process my patients' personal data (first and last name, gender, date of birth, place of birth, address details, telephone number, e-mail address and bank account number). This processing is done for the smooth and correct conclusion and execution of an agreement with a patient (such as agenda management and billing). The legal grounds are the performance of the agreement, the fulfilment of a legal obligation and the representation of legitimate interests of the controller.

The processing of health data occurs in the context of the execution of the treatment agreement with a patient. The legal grounds are the explicit consent of the patient concerned and that the processing is necessary for purposes of preventive or occupational medicine, for the assessment of the employee's fitness for work, medical diagnoses and the provision of healthcare or social services or treatments.

Health data retention period

The Code of Medical Ethics states that the doctor must keep patient records for 30 years after the last contact with the patient. After that, the doctor may destroy patient records. (cf. art. 24 Code of Medical Ethics)

Your rights

In accordance with and under the terms of Belgian privacy legislation and the provisions of the General Data Protection Regulation, you have the following rights:

- Right of access and inspection: you have the right to inspect the data I hold about you free of charge and to find out what it is used for.
- Right to rectification: you have the right to obtain rectification (correction) of your incorrect personal data, as well as to complete incomplete personal data.
- Right to data erasure or restriction: you have the right to request me to erase or restrict the processing of your personal data in the circumstances and under the conditions stipulated by the General Data Protection Regulation. I may refuse the data erasure or restriction of any personal data necessary for me to comply with a legal obligation, the performance of the contract or the legitimate interest of the controller, and for as long as such data are necessary for the purposes for which they were collected.
- Right to data portability: you have the right to obtain the personal data you have provided to me in a structured, common and machine-readable form. You have the right to transfer this data to another controller.
- Right to object: you have the right to object to the processing of your personal data for serious and legitimate reasons. However, please note that you cannot object to the processing of personal data that are necessary for me to comply with a legal obligation, the performance of the contract or the legitimate interest of the controller, and for as long as these data are necessary for the purposes for which they were collected.

- Right to withdraw consent: If the processing of personal data is based on prior consent, you have the right to withdraw this consent. These personal data will then only continue to be processed if I have another legal basis for doing so.

- Automated decisions and profiling: I confirm that the processing of your personal data does not involve profiling and that you will not be subject to fully automated decisions.

You may exercise the aforementioned rights by contacting Dr Piet Calcoen (+32 472 30 26 38, pietcalcoen@hotmail.com).

Passing on to third parties

Personal data collected by me will not be passed on to third parties.

Third-party access

I do not grant access to your personal data to third parties.

Technical and organisational measures

I take the necessary technical and organisational measures to process your personal data according to an adequate level of security and protect it against destruction, loss, falsification, modification, unauthorised access or notification by mistake to third parties, as well as any other unauthorised processing of these data.

Any questions?

If, after reading this privacy notice, you have further questions or comments regarding the collection and processing of your personal data, please contact:

Dr Piet Calcoen, Avenue Prudent Bols 132, 1020 Laeken, +32 472 30 26 38, pietcalcoen@hotmail.com