

General terms and conditions B&B

Al Campanario



We welcome you in our stylish accommodation and ask you to inform yourself on our terms and conditions.

1. GENERAL

- 1.1 These general terms and conditions apply to all guests of B&B Al Campanario
- 1.2 When making a reservation request or booking you agree with the General terms and conditions as a guest of B&B Al Campanario.
- 1.3 The minimum stay at B&B Al Campanario is two nights.
- 1.4 Check-in time is from 2 pm till 6 pm; check out before 11 am. Different times will be taken in consultation. In case of early departure, there is no refund.
- 1.5 Smoking is not allowed indoors and in the rooms. Outdoor smoking is allowed.
- 1.6 Pets are not allowed.
- 1.7 Guests can park their cars in the public communal parking area. Parking is always at your own risk.
- 1.8 Guests need to have a permanent place of residence or stay. You will be asked for personal data with regard to the legally obligatory registration with the Guardia Civil (for persons above 16 years of age).
- 1.9 The owners of B&B Al Campanario can, in case of violation of the General terms and conditions and/or the House rules or at inappropriate behaviour, deny or refuse guests access to the accommodation with immediate effect without further communication and giving reasons and without a refund of the accommodation expenses.
- 1.10 B&B Al Campanario reserves the right to change the terms and conditions. You accept and acknowledge the terms and conditions as binding in force at the moment you use the website and facilities of B&B Al Campanario.

2. RATES

- 2.1 The shown rates are per room, per night and include breakfast for 2 persons
- 2.2 The shown rates include the use of water, gas electricity, WIFI, air conditioning, heating and bath-& bed linen and final cleaning.
- 2.3 The shown rates include VAT (or similar tax) according to the then current VAT rate. If the VAT rate changes between the date of booking and the date of the supply of services, the tax legislation obliges to apply the tax rate at the time of the supply of services or tax increase, even in the case when the previous results in an increase of the final price which was communicated to the guest at the time of the booking.
- 2.4 The shown rates do not include the use of the honesty bar or other services offered by B&B Al Campanario .
- 2.5 The rates shown do not include the cost of cancellation and travel insurance. We recommend taking a cancellation and travelling insurance.
- 2.6 The rates shown are subject to change.

3. BOOKING AND CONFIRMATION

- 3.1 A reservation request or booking can be done orally, by telephone, in writing, by e-mail or via booking sites.
- 3.2 To book a stay at B&B Al Campanario no additional reservation charges or fees apply.
- 3.3 After receiving your reservation request and the confirmation sent by B&B Al Campanario , you are bound to pay the down payment. The reservation is only valid if you have received a confirmation from us and the down payment has been paid.

4. PAYMENT

- 4.1 The deposit is 30% of the total outstanding amount, with a minimum of 1 night , to be paid within 7 days of reservation.
- 4.2 The outstanding amount is due to be paid 4 weeks prior to arrival.
- 4.3 With bookings within 4 weeks before arrival, the total amount has to be paid by return.
- 4.4 The down payment and outstanding amount must be remitted to "account number on request"
- 4.5 The cost of usage of the honesty bar, dinners and lunches should be paid at your departure by cash, debit card or credit card. The prices are found on the list at the honesty bar and in the guest rooms.
- 4.6 The payment for reservations made by us for green fees, sightseeing's, activities and other services during your stay have to be paid on departure by cash, debit card or credit card unless stated otherwise.
- 4.7 For payments with credit or debit card, we will charge an additional fee of 1.5% of the total amount for bank charges.

5. CANCELLATION

- 5.1 Cancellations will only be accepted in writing or by email.
- 5.2 If the booking agreement is cancelled, the following cancellation fees will be charged:
PRIOR TO 6 WEEKS BEFORE ARRIVAL: 25% of the total amount
PRIOR TO 4 WEEKS BEFORE ARRIVAL: 75% of the total amount.
PRIOR TO 2 WEEKS BEFORE ARRIVAL: 100% of the total amount.
- 5.3 At No Show, the total amount of the reservation will be charged.

5.4 We recommend purchasing a good cancellation and travel insurance.

6. FORCE MAJEURE

6.1 In case of force majeure, of either permanent or temporary nature, B&B Al Campanario shall be entitled to dissolve the agreement in whole or in part or temporarily suspend without the guest being able to claim performance and/or compensation. Force majeure shall include, but not exclusively; Danger of war, war, rebellion, strikes, boycott, disturbances in the energy circuit, in traffic or transport, measures by the Government, scarcity of raw materials, natural disasters, and moreover all circumstances, extraordinary weather conditions, death of one of owners or close family members, etc. under which a total or partial performance of the agreement of the accommodation cannot be demanded in reasonableness and fairness.

7. LIABILITY

- 7.1 B&B Al Campanario cannot be held responsible for damage suffered by guest or third parties due to the stay in the accommodation; Guest shall indemnify B&B Al Campanario against regarding claims. B&B Al Campanario is not responsible for disturbances in and around the accommodation such as failures and outages of power and water facilities and installations, not or untimely announced construction and/or road works in the vicinity of the accommodation. B&B Al Campanario cannot be held responsible for any damage, loss or theft of personal belongings.
- 7.2 B&B Al Campanario can only be held liable for damage that is due to the gross negligence or the negligence of the owners.
- 7.3 Without prejudice to what is determined in 7.1 and 7.2, B&B Al Campanario`s liability is, if and so far as the accommodation will be held responsible under the user agreement, always limited to direct damages and any kind of consequential damages are excluded. The liability of the accommodation is also always limited to the maximum amount that the insurer of B&B Al Campanario bed and breakfast in the determined case will pay.
- 7.4 The use of the accommodation is at your own risk. B&B Al Campanario may not be held liable for personal injury or damage to personal belongings caused by using these facilities.

8. DAMAGE

- 8.1 Guest must behave properly and in accordance with the accommodation`s usage instructions given by the owners or accommodation`s policy .
- 8.2 The main tenant is legally responsible for inflicted damage by him or her and his fellow guests to B&B Al Campanario`s goods or persons.
- 8.3 A damage case needs directly to be reported by the guest to the owners. Repair and or replacement costs need to be paid by the guest.
- 8.4 In the case of loss of keys all resulting costs will be charged on guest.

9. PRIVACY (ref made to Legal Disclaimer and Privacy Statement)

- 9.1 Your privacy will be treated with care by B&B Al Campanario and all the provided personal data will be kept confidentially. B&B Al Campanario takes all reasonable precautions to protect information obtained from or about customers against unauthorized use as much as possible. These data will, according to the European directive (Directive 95/46/EC of 24 October 1995) and the Spanish law on personal data automatically be processed and stored.
- 9.2 The provided email address at the time of booking can be used for marketing and promotional purposes on behalf of B&B Al Campanario . If you do not want us to use the email address, then please inform us.
- 9.3 Products and/or services from third party providers can be offered through a link on our website to websites that are not owned by B&B Al Campanario. B&B Al Campanario is not liable and cannot be held responsible for the execution of these services or products and the way these websites deal with the privacy regulations.