

We hereby inform you about a situation regarding community payments.

Since January 2021, because of Brexit, banks have begun to charge a commission of € 18 for each transfer made to Spain from a bank account outside the European Union. This is something that we cannot avoid in any way and should be taken care of by the person making the transfer.

Sometimes, owners make transfers from outside the European Union and the bank charge them € 18 in commission, which cause them not to pay their community fees at 100% and they remain with a small outstanding registered.

In order to avoid this situation from happening, and to not pay commissions each time, please know that there are only two solutions: pay from another bank account, perhaps a Spanish one or one from the European Union, or allow us to take the money by direct debit (if you have a Spanish bank account), as this method does not have that commission.

You can download and full fill a direct debit application to send to us in our web > Private area of your community > various > Direct debit application

We kindly ask those who continue to make transfers that carry the commission of € 18, please remember that you must make the transfer of the chosen amount + € 18, so that the outstanding can be paid in full, and not discounting the 18 euros from the transferred amount.

Thank you.

The administration.