

May 13th, 2020

## To Our Valuable Customers & Associates

The safety of our customers and our associates around the world has always been our top priority. We are closely following information and guidelines from the health officials, and we are taking steps to minimize the spread of the novel coronavirus (COVID-19).

We are taking the following steps in our manufacturing process to ensure the safety and hygiene of our products.

- All MASUNAGA employees have been advised to follow a safety protocol of regular hand washing and ongoing sanitization of surfaces, minimal physical contact, and staying home if they feel unwell.
- All MASUNAGA employees in our manufacturing process wear protective gloves and masks.
- MASUNAGA frames are washed by an ultrasonic washing machine with a cleaning detergent and are rinsed with pure water.
- All MASUNAGA frames, parts and accessories are packed in new plastic bags and boxes by our employees.

## Here are some tips to clean up the frames by yourself:

When cleaning MASUNAGA frames, use a drop of neutral detergent (ex. dishwashing detergent) with normal tap water. And do not use alcohol, bleach, hot water, alkaline or acidic detergents etc. which can damage the frames or lens materials and surfaces.

Please follow other advises from eye care professionals to take care of your frames and the prescription lenses.